

## Alaska



**Lori K. Wing-Heier**  
**Director**  
**Western Zone**

Term of Office:  
At the Pleasure of the  
Commissioner of  
Commerce, Community,  
and Economic  
Development  
Appointed: February 25,  
2014

Lori K. Wing-Heier was appointed as Director of the Alaska Division of Insurance on Feb. 25, 2014, by then-Gov. Sean Parnell. She has served as the Director in three different administrations and was reappointed as Director in 2018 by Gov. Mike Dunleavy.

As Division Director, Wing-Heier oversees and enforces the Division's mission to strengthen competitive markets while protecting Alaskans.

Director Wing-Heier has more than 45 years of experience in the insurance and risk management industry, including experience working as a broker and corporate risk manager.

Director Wing-Heier attended North Central Michigan College (Petoskey, MI) and holds the Certified Insurance Counselor (CIC) and Certified Risk Manager (CRM) designations.

Director Wing-Heier has resided in Alaska since 1984. She and her family live in Anchorage, where the Insurance Director position is located. However, she relocates to Juneau for the legislative session each year. An avid fly fisherwoman, you will find her drifting the Kenia River in pursuit of record-setting rainbow trout during the late summer and early fall.

### **Main**

Alaska Division of Insurance  
550 West 7th Avenue  
Suite 1560  
Anchorage, AK 99501-3567  
United States

### **Email Address**

insurance@alaska.gov

### **Phone Numbers**

Anchorage (Main): (907) 269-7900  
Toll-Free Number: (800) 467-8725  
Juneau: (907) 465-2515

### **Fax Numbers**

### **Juneau**

Alaska Division of Insurance  
P.O. 110805  
Juneau, AK 99811-0805  
United States

Anchorage (Main): (907) 269-7910  
Juneau: (907) 465-3422  
Licensing: (907) 465-2816  
Department Counsel: (907) 276-8554

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday  
**Website:** <https://insurance.alaska.gov>  
**Make Checks Payable to:** Alaska Division of Insurance

Heather Carpenter (907) 465-2518  
Deputy Director (Juneau)

Lori K. Wing-Heier (907) 269-7900  
Director (Anchorage)

Molly Nollette (907) 465-5647  
Chief Market Regulator

### **Contact Persons**

#### **Agent Licensing**

Kayla Erickson (907) 465-2545  
Program Coordinator (Juneau) [Kayla.Erickson@alaska.gov](mailto:Kayla.Erickson@alaska.gov)

#### **Annual Statements/Audits/Premium Tax**

Rebecca Nesheim (907) 465-2584  
Tax Auditor (Juneau) [Rebecca.Nesheim@alaska.gov](mailto:Rebecca.Nesheim@alaska.gov)

#### **Consumer Services**

Shauna Nickel (907) 269-7914  
Supervisor (Anchorage) [Shauna.Nickel@alaska.gov](mailto:Shauna.Nickel@alaska.gov)

#### **Deposits/Trust Securities**

Kevin Richard (907) 269-7903  
Financial Examiner (Anchorage) [Kevin.Richard@alaska.gov](mailto:Kevin.Richard@alaska.gov)

#### **Division Counsel**

Dan Wilkerson (907) 269-5265  
Attorney (Anchorage) [Daniel.Wilkerson@alaska.gov](mailto:Daniel.Wilkerson@alaska.gov)

Susan Mitchell (907) 451-2855  
Attorney (Fairbanks) [Susan.Mitchell@alaska.gov](mailto:Susan.Mitchell@alaska.gov)

**Examinations - Agent**

Kayla Erickson  
Program Coordinator (Juneau)

(907) 465-2545  
Kayla.Erickson@alaska.gov

**Examinations - Market Compliance Issues**

Chelsy Maller  
Insurance Specialist (Juneau)

(907) 465-4607  
Chelsy.Maller@alaska.gov

**Financial Examinations**

David Phifer  
Chief Financial Examiner (Anchorage)

(907) 269-7903  
David.Phifer@alaska.gov

**Health Insurance**

Jacob Lauten  
Health Coordinator (Juneau)

(907) 465-2573  
Jacob.Lauten@alaska.gov

**Insurer Changes - Address, Articles, Bylaws**

Sonnet Reddoor  
(Juneau)

(907) 269-7892  
Sonnet.Reddoor@alaska.gov

**Investigations**

Alex Romero  
Chief Investigator (Anchorage)

(907) 269-7918  
Alex.Romero2@alaska.gov

**Merger of Companies**

Kevin Richard  
Financial Examiner (Anchorage)

(907) 269-7903  
Kevin.Richard@alaska.gov

**NAIC Liaison**

Ira Blankenship  
Administrative Assistant (Anchorage)

(907) 269-7892  
Ira.Blankenship@alaska.gov

**Policy and Form Filing - Life & Health**

Sarah Bailey  
Supervisor (Juneau)

(907) 465-4608  
Sarah.Bailey@alaska.gov

**Policy and Form Filing - Property & Casualty**

Sian Ng-Ashcraft  
Insurance Specialist (Juneau)

(907) 269-8114  
Sian.Ng-Ashcraft@alaska.gov

**Receivership**

Jeffery Bethel  
Insurance Financial Examiner (Anchorage)

(907) 269-7919  
Jeffery.Bethel@alaska.gov

**Risk Retention/Purchasing Group**

Jeffery Bethel  
Insurance Financial Examiner (Anchorage)

(907) 269-7919  
Jeffery.Bethel@alaska.gov

**Statistical Reporting**

Kelli Patterson  
Administrative Officer (Juneau)

(907) 465-2596  
Kelli.Patterson@alaska.gov

**Workers' Compensation**

Chad Bennett  
Insurance Specialist (Juneau)

(907) 269-7911  
Chad.Bennett@alaska.gov

