

Arizona



Barbara D. Richardson
Cabinet Executive
Officer
Western Zone

Term of Office:
At the Will of the
Governor

Appointed: March 6, 2023

Barbara D. Richardson joined the Arizona Department of Insurance and Financial Institutions (DIFI) as Cabinet Executive Officer (CEO) effective March 6, 2023.

CEO Richardson previously served as the Insurance Commissioner for Nevada from March 2016 to December 2022. Prior to her Nevada role, she worked for the New Hampshire Insurance Department as Director of Operations and Fraud for 12 years. She also has held positions at CNA Insurance, Kemper Financial, the Federal Reserve Bank in Chicago, and Putnam Securities.

CEO Richardson previously served on the NAIC's various committees, task forces, and working groups. She served as chair of the NAIC System for Electronic Rates & Forms Filing (SERFF) Advisory Board and as co-vice chair of the Climate and Resiliency (EX) Task Force.

CEO Richardson is a graduate of Vassar College. She earned a law degree from the University of New Hampshire School of Law and a master's degree in business administration (MBA) from Loyola University (Chicago, IL).

The Arizona DIFI oversees the secure operation of Arizona's state-chartered financial institutions. It ensures public confidence in financial institutions by protecting the interest of depositors, borrowers, shareholders, and consumers through the enforcement of state laws. The DIFI is responsible for administering state laws that regulate financial institutions, which include banks, credit unions, trust companies, and trust divisions

Main

Arizona Department of Insurance and Financial
Institutions
100 North 15th Avenue
Suite 261
Phoenix, AZ 85007-2630
United States

Email Address

insurance.consumers@difi.az.gov

Phone Numbers

Main: (602) 364-3100

Fax Numbers

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday

Website: <https://difi.az.gov>

Make Checks Payable to: Arizona Department of Insurance and Financial Institutions

Jon Savary (602) 364-3764
Deputy Director of Insurance

Vacant 602-771-2772
Deputy Director of Financial Institutions

Contact Persons

Annual Statement Filings

Cary Cook (602) 364-3986
Chief Financial Compliance Officer, Financial Affairs
Division

Captive Insurer Licensing and Financial Reports

Victoria Fimea (602) 364-0267
Chief Captive Analyst victoria.fimea@difi.az.gov

Consumer Complaints and Inquires

Noelani Rosato (602) 364-2499
Supervisor, Market Regulation & Consumer Services
Division

Department Counsel

Attorney General (602) 542-3702
Office

Deposits

Cary Cook (602) 364-3986
Chief Financial Compliance Officer, Financial Affairs
Division

Examinations - Financial

David Lee 602-364-3965
Chief Financial Examiner - Analyst david.lee@difi.az.gov

Kurt Regner (602) 364-3963
Deputy Assistant Director, Financial Affairs Division kurt.regner@difi.az.gov

Examinations - Market Conduct

Maria Ailor
Assistant Director, Market Regulation and Consumer
Services Division

602-364-4922
maria.ailor@difi.az.gov

Examinations - Producer (Pre-license)

Aqueelah Currie
Supervisor, Licensing Section, Consumer Protection
Division

(602) 364-4457

Fees/Assessments

Mary Jordan
Supervisor, Business Services Section,
Administrative Services Division

(602) 364-2459

Financial Analysis

David Lathrop
Chief Financial Analyst, Financial Affairs Division

(602) 364-3996
dave.lathrop@difi.az.gov

Kurt Regner
Deputy Assistant Director, Financial Affairs Division

(602) 364-3963
kurt.regner@difi.az.gov

Fraud Unit

Paul Hill
Assistant Director, Fraud Investigations Division

(602) 364-2140

Guaranty Funds

Lori Nestor
Executive Director, Guaranty Fund Office

(602) 364-3863

Health Care Appeals

Audrey Franklin
Supervisor, Health Care Appeals Office

(602) 364-2399

Insurer Licensing, Mergers/Acquisitions, Redomestications Withdrawals

Cary Cook
Chief Financial Compliance Officer, Financial Affairs
Division

(602) 364-3986

InsurTech

Gioconda Espinosa
Assistant Director, Product Filing & Compliance

gio.espinosa@difi.az.gov

Kurt Regner
Deputy Assistant Director, Financial Affairs Division

(602) 364-3963
kurt.regner@difi.az.gov

Investigations, Enforcement

Deian Ousounov (602) 364-2499
Assistant Director, Innovation, Enforcement, and
Regulatory Policy Division

Ombudsman; Constituent Affairs

Catherine O'Neil (602) 364-2485
Consumer Affairs Administrator

Policy, Form, Rate and Advertising Filings

Gioconda Espinosa
Assistant Director, Product Filing & Compliance gio.espinosa@difi.az.gov

Premium Taxes

Loretta Moncibaez (602) 364-3246
Lead Auditor, Insurance Tax Section, Administrative
Services Division

Producer Licensing

Aqueelah Currie (602) 364-4457
Supervisor, Licensing Section, Consumer Protection
Division

Public and Media Affairs

James McGuffin (602) 771-0178
Assistant Director/PIO james.mcguffin@difi.az.gov

Receivership

Liane Kido (602) 364-2143
Deputy Receiver

Statistical Reporting

Gioconda Espinosa
Assistant Director, Product Filing & Compliance gio.espinosa@difi.az.gov

Surplus Lines Insurer Qualification

Erica Bowsher (602) 364-3450
Insurance Analyst, Financial Affairs Division

Technology and Information Systems

Bud Leiner (602) 364-2983
Chief Information Officer, Information Technology
Division

