

## Arkansas



Jimmy Harris was appointed Commissioner of the Arkansas Insurance Department by Gov. Sarah Huckabee Sanders effective Nov. 5, 2025, after previously serving as Interim Commissioner and Deputy Commissioner of Market Regulation.

He has nearly 25 years of experience in the insurance industry, including roles as compliance director and examiner with the Arkansas Insurance Department, as well as prior work as a licensed agent.

As Arkansas' chief insurance regulator, Commissioner Harris is committed to upholding the department's statutory responsibilities and ensuring its mission—to protect and inform Arkansans while maintaining a strong and stable insurance market—is carried out effectively and efficiently.

Commissioner Harris' primary goal is to build on the Arkansas Insurance Department's strong foundation by implementing measures that make the agency more accessible to Arkansans. He remains focused on providing balanced and consistent oversight of the insurance market, strengthening consumer advocacy and education and establishing a successful home resiliency program.

A lifelong Arkansan, Commissioner Harris and his family live in central Arkansas. He earned a bachelor's degree in insurance and risk management from the University of Central Arkansas (Conway, AR).

At the national level, Commissioner Harris actively participates in NAIC committees, task forces, and working groups.

**Jimmy Harris**  
**Commissioner**  
**Southeast Zone**

Term of Office:

At the Pleasure of the Governor

Appointed: November 5, 2025

### **Main**

Arkansas Insurance Department  
1 Commerce Way  
Bldg 4  
Little Rock, AR 72202-2087  
United States

### **Email Address**

[insurance.consumers@arkansas.gov](mailto:insurance.consumers@arkansas.gov)

### **Phone Numbers**

Main: (501) 371-2600  
Toll-Free Number: (800) 282-9134  
Commissioner: (501) 371-2620  
Consumer: (800) 852-5494  
Fraud Only: (866) 660-0888  
Public Employee Claims: (866) 278-8066  
Seniors Only: (800) 224-6330

### **Fax Numbers**

Main: (501) 371-2618

Consumer Services: (501) 371-2749  
Finance: (501) 371-2747  
Human Resources: (501) 371-2817  
Ins. Criminal Investigation: (501) 371-2799  
Legal: (501) 371-2639  
License: (501) 683-2604  
Liquidation: (501) 371-2774  
Public Employee Claims: (501) 371-2724  
Risk Management: (501) 371-2842

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** <https://insurance.arkansas.gov/>

**Make Checks Payable to:** Arkansas Insurance Department

Carroll Astin (501) 371-2785  
Manager, SHIIP (Senior Health Insurance Information Program)

Chantel Allbritton (501) 371-2755  
Regulatory Health Link

Dan Reber (501) 371-2796  
Director, Criminal Investigation Division

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Deputy Commissioner Financial Regulation, Finance

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Insurance Licensing Manager, Agent Licensing

Randy Robinson (501) 371-2690  
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Tasha Pankey (501) 371-2815  
Manager, Human Resources

Vacant  
Chief Deputy Commissioner

Vacant  
Communications Director

Vacant  
Deputy Commissioner of Market Regulation

Vacant  
Deputy Receiver, Liquidation Division

### **Contact Persons**

#### **Agent Licensing**

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General Counsel

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Vacant  
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Chief Deputy Commissioner

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Vacant  
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**Market Conduct**

Crystal Phelps

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**Media Relations/Public Information**

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Deputy Commissioner of Market Regulation

