

Arkansas



Alan McClain
Commissioner
Secretary, Southeast
Zone

Term of Office:

At the Pleasure of the
Governor

Appointed: April 3, 2020

On April 3, 2020, Governor Asa Hutchinson appointed Alan McClain as Arkansas Insurance Commissioner. McClain began his career in state government in 1992 with the Arkansas Insurance Department after working with Sedgwick Insurance Group. He worked for the Arkansas Workers' Compensation Commission for 13 years and was the CEO of that Commission for almost nine years.

Most recently, McClain served as Commissioner of the Arkansas Rehabilitation Services (ARS). In this role, which he assumed in 2015, he administered the day-to-day operations of ARS, which administers the Federal Vocational Rehabilitation Act.

McClain has also served on the Arkansas Workforce Development Board and the Governor's Council on Developmental Disabilities. He is a past president of the International Association of Industrial Accident Boards & Commissions and the Council of State Administrators of Vocational Rehabilitation.

He holds an undergraduate degree from Hendrix College and a master's in Public Administration from the University of Arkansas at Little Rock.

Main

Arkansas Department of Commerce Arkansas
Insurance Department
1 Commerce Way
Bldg 4
Little Rock, AR 72202-2087
United States

Email Address

insurance.consumers@arkansas.gov

Phone Numbers

Main: (501) 371-2600

Toll-Free Number: (800) 282-9134

Commissioner: (501) 371-2620

Consumer: (800) 852-5494

Fraud Only: (866) 660-0888

Public Employee Claims: (866) 278-8066

Seniors Only: (800) 224-6330

Fax Numbers

Main: (501) 371-2618

Consumer Services: (501) 371-2749

Finance: (501) 371-2747

Human Resources: (501) 371-2817

Ins. Criminal Investigation: (501) 371-2799

Legal: (501) 371-2639

License: (501) 683-2604

Liquidation: (501) 371-2774

Public Employee Claims: (501) 371-2724

Risk Management: (501) 371-2842

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday

Website: <https://insurance.arkansas.gov/>

Make Checks Payable to: Arkansas Insurance Department

Carroll Astin (501) 371-2785
Manager, SHIP (Senior Health Insurance
Information Program)

Chantel Allbritton (501) 371-2755
Regulatory Health Link

Jimmy Harris (501) 671-1621
Manager, Compliance (Life & Health and Property &
Casualty)

Letty Hardee (501) 371-2664
Deputy Commissioner, Information Services

Lindsay Harp (501) 371-2640
Manager, Consumer Services

Mary Davis (501) 682-7678
Assistant Deputy Commissioner, Accounting

Mel Anderson (501) 371-2665
Deputy Commissioner Financial Regulation, Finance

Michael Surguine (501) 371-2776
Deputy Receiver, Liquidation Division

Nathan Culp (501) 371-2708
Director, Public Employee Claims

Paul "Blue" Keller (501) 371-2790
Director, Criminal Investigation Division

Peggy Dunlap (501) 371-2760
Insurance Licensing Manager, Agent Licensing

Randy Robinson (501) 371-2690
Director, Risk Management

Russ Galbraith (501) 371-2620
Chief Deputy Commissioner

Tasha Pankey (501) 371-2815
Manager, Human Resources

Vacant
Communications Director

Contact Persons

Agent Licensing

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Consumer Complaints and Inquires

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Consumer Counseling Program for Seniors

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Department Counsel

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Examinations - Agent

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Examinations - Financial/Market Conduct

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Guaranty Funds

Michael Surguine
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Health Insurance Marketplace

Chantel Allbritton
Regulatory Health Link

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InsurTech

Russ Galbraith
Chief Deputy Commissioner

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Life & Health and Property & Casualty Insurance

Jimmy Harris
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Market Conduct

Crystal Phelps
Market Analysis

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Media Relations/Public Information

Vacant
Communications Director

Policy and Form Filing - Life & Health and Property & Casualty

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