

Arkansas



Jimmy Harris was appointed Commissioner of the Arkansas Insurance Department by Gov. Sarah Huckabee Sanders effective Nov. 5, 2025, after previously serving as Interim Commissioner and Deputy Commissioner of Market Regulation.

He has nearly 25 years of experience in the insurance industry, including roles as compliance director and examiner with the Arkansas Insurance Department, as well as prior work as a licensed agent.

As Arkansas' chief insurance regulator, Commissioner Harris is committed to upholding the department's statutory responsibilities and ensuring its mission—to protect and inform Arkansans while maintaining a strong and stable insurance market—is carried out effectively and efficiently.

Commissioner Harris' primary goal is to build on the Arkansas Insurance Department's strong foundation by implementing measures that make the agency more accessible to Arkansans. He remains focused on providing balanced and consistent oversight of the insurance market, strengthening consumer advocacy and education and establishing a successful home resiliency program.

A lifelong Arkansan, Commissioner Harris and his family live in central Arkansas. He earned a bachelor's degree in insurance and risk management from the University of Central Arkansas (Conway, AR).

At the national level, Commissioner Harris actively participates in NAIC committees, task forces, and working groups.

**Jimmy Harris
Commissioner
Southeast Zone**

Term of Office:
At the Pleasure of the Governor
Appointed: November 5, 2025

Main

Arkansas Insurance Department
1 Commerce Way
Bldg 4
Little Rock, AR 72202-2087
United States

Email Address

insurance.consumers@arkansas.gov

Phone Numbers

Main: (501) 371-2600
Toll-Free Number: (800) 282-9134
Commissioner: (501) 371-2620
Consumer: (800) 852-5494
Fraud Only: (866) 660-0888
Public Employee Claims: (866) 278-8066
Seniors Only: (800) 224-6330

Fax Numbers

Main: (501) 371-2618

Consumer Services: (501) 371-2749
Finance: (501) 371-2747
Human Resources: (501) 371-2817
Ins. Criminal Investigation: (501) 371-2799
Legal: (501) 371-2639
License: (501) 683-2604
Liquidation: (501) 371-2774
Public Employee Claims: (501) 371-2724
Risk Management: (501) 371-2842

Office Hours: 8:00 a.m.-4:30 p.m., Monday-Friday

Website: <https://insurance.arkansas.gov/>

Make Checks Payable to: Arkansas Insurance Department

Carroll Astin (501) 371-2785
Manager, SHIIP (Senior Health Insurance Information Program)

Chantel Allbritton (501) 371-2755
Regulatory Health Link

Dan Reber (501) 371-2796
Director, Criminal Investigation Division

Letty Hardee (501) 371-2664
Deputy Commissioner, Information Services

Lindsay Harp (501) 371-2640
Manager, Consumer Services

Mary Davis (501) 682-7678
Assistant Deputy Commissioner, Accounting

Mel Anderson (501) 371-2665
Deputy Commissioner Financial Regulation, Finance

Nathan Culp (501) 371-2708
Director, Public Employee Claims

Peggy Dunlap (501) 371-2760
Insurance Licensing Manager, Agent Licensing

Randy Robinson (501) 371-2690
Director, Risk Management

Tasha Pankey (501) 371-2815
Manager, Human Resources

Vacant
Chief Deputy Commissioner

Vacant
Communications Director

Vacant
Deputy Commissioner of Market Regulation

Vacant
Deputy Receiver, Liquidation Division

Contact Persons

Agent Licensing

Peggy Dunlap (501) 371-2760
Insurance Licensing Manager, Agent Licensing peggy.dunlap@arkansas.gov

Annual Statements

Mel Anderson (501) 371-2665
Deputy Commissioner Financial Regulation, Finance mel.anderson@arkansas.gov

Company Licensing

Mel Anderson (501) 371-2665
Deputy Commissioner Financial Regulation, Finance mel.anderson@arkansas.gov

Consumer Complaints and Inquiries

Lindsay Harp (501) 371-2640
Manager, Consumer Services insurance.consumers@arkansas.gov

Consumer Counseling Program for Seniors

Carroll Astin (501) 371-2785
Manager, SHIIP (Senior Health Insurance Information Program) carroll.astin@arkansas.gov

Department Counsel

Booth Rand (501) 371-2820
Legal booth.rand@arkansas.gov

Examinations - Agent

Peggy Dunlap (501) 371-2760
Insurance Licensing Manager, Agent Licensing peggy.dunlap@arkansas.gov

Examinations - Financial/Market Conduct

Mel Anderson (501) 371-2665
Deputy Commissioner Financial Regulation, Finance mel.anderson@arkansas.gov

General Counsel

Sara Farris (501) 371-2829
General Counsel sara.farris@arkansas.gov

Guaranty Funds

Vacant
Deputy Receiver, Liquidation Division

Vacant
Chief Deputy Commissioner

Health Insurance Marketplace

Chantel Allbritton (501) 371-2755
Regulatory Health Link chantel.allbritton@arkansas.gov

InsurTech

Vacant
Chief Deputy Commissioner

Life & Health and Property & Casualty Insurance

Vacant

Deputy Commissioner of Market Regulation

Market Conduct

Crystal Phelps

(501) 371-2841

Managing Attorney for Health & Market Conduct

crystal.phelps@arkansas.gov

Media Relations/Public Information

Vacant

Communications Director

Policy and Form Filing - Life & Health and Property & Casualty

Vacant

Deputy Commissioner of Market Regulation

Premium Tax

Mary Davis

(501) 682-7678

Assistant Deputy Commissioner, Accounting

Mary.Davis@arkansas.gov

Statistical Reporting

Vacant

Deputy Commissioner of Market Regulation

