

Colorado



Michael Conway
Commissioner
Western Zone

Term of Office:

At the Pleasure of the Governor

Appointed: December 21, 2018

Confirmed: January 22, 2019

Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018.

As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado's insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowners, life, property and casualty, title and workers' compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI's strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor's staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI's positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General's Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General's Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

Main

Department of Regulatory Agencies Division of Insurance
1560 Broadway
Suite 850
Denver, CO 80202
United States

Email Address

dora_insurance@state.co.us

Phone Numbers

Main: (303) 894-7499
Consumer Assistance: (303) 894-7490
Toll-Free Number (In-State Only): (800) 930-3745
Producer Licensing: (800) 275-8247

Fax Numbers

Main: (303) 894-7455

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: <https://doi.colorado.gov>
Make Checks Payable to: Colorado Division of Insurance

Cody Goodrich (303) 894-7425
Operations Coordinator

Debra Judy (303) 894-2066
Deputy—Legislative & Regulatory Affairs

Delaney Trail
Marketing and Communications Specialist

Jason Lapham 303-869-3412
Deputy, Property/Casualty

Kate Harris (303) 894-2429
Chief Deputy Commissioner

Kyla Hoskins (303) 894-7416
Deputy—Affordability Programs

Matt Voss (303) 894-2185
Executive Assistant

Rolf Kaumann (303) 894-7532
Chief Deputy—Finance

Contact Persons

Accident & Health Insurance

Matt Mortier (303) 894-7581
Director, Life & Health Consumer Services matt.mortier@state.co.us

Actuarial

Eric Unger (303) 894-7492
Financial Actuary eric.unger@state.co.us

Actuary - Life & Health (All ACA)

Susan Stieg (303) 894-2190
Actuary susan.stieg@state.co.us

Actuary - Life & Health (All Non-ACA Lines)

Sean Brady (303) 894-7484
Actuary sean.brady@state.co.us

Actuary - Property & Casualty

Mitchell Bronson (303) 894-2192
Statistical Analyst mitchell.bronson@state.co.us

Annual Statements

Keith Warburton (303) 894-7537
Director, Financial Services keith.warburton@state.co.us

Chief Actuary

Sydney Sloan
Chief Actuary

(303) 894-7540
sydney.sloan@state.co.us

Company Licensing

Cindy Hathaway
Director, Corporate Affairs

(303) 894-7544
cindy.hathaway@state.co.us

Consumer Complaints - Life & Health

Matt Mortier
Director, Life & Health Consumer Services

(303) 894-7581
matt.mortier@state.co.us

Consumer Complaints - Property & Casualty

Bobbie Baca
Director, Property & Casualty Consumer Services

(303) 894-7783
bobbie.baca@state.co.us

Consumer Counseling Program for Seniors

Brandon Davis
Director, SHIP/SMP Program

(303) 894-7552
brandon.d.davis@state.co.us

Department Counsel

Heather Flannery
Senior Assistant Attorney General - Colorado Department of Law

(720) 508-6387
Heather.Flannery@coag.gov

Deposits - Premium Taxes

Cindy Hathaway
Director, Corporate Affairs

(303) 894-7544
cindy.hathaway@state.co.us

Examinations - Financial

Carol Matthews
Chief Financial Examiner

(303) 894-2236
carol.matthews@state.co.us

Examinations - Producer

Pearson VUE

(800) 275-8247

Fees - Company

Cindy Hathaway
Director, Corporate Affairs

(303) 894-7544
cindy.hathaway@state.co.us

InsurTech

Bobbie Baca
Director, Property & Casualty Consumer Services

(303) 894-7783
bobbie.baca@state.co.us

Investigations

Steven Giampaolo
Director, Producer Licensing and Enforcement

(303) 894-2241
steven.giampaolo@state.co.us

Market Regulation

Tracy Garceau
Director, Market Regulation

(303) 894-7803
tracy.garceau@state.co.us

Media Contact

Delaney Trail
Marketing and Communications Specialist

delaney.trail@state.co.us

Premium Tax

Cindy Hathaway
Director, Corporate Affairs

(303) 894-7544
cindy.hathaway@state.co.us

Producer Continuing Education

Pearson VUE

(800) 275-8247

Producer Licensing

Steven Giampaolo
Director, Producer Licensing and Enforcement

(303) 894-2241
steven.giampaolo@state.co.us

Property & Casualty Insurance

Bobbie Baca
Director, Property & Casualty Consumer Services

(303) 894-7783
bobbie.baca@state.co.us

Rate, Policy & Form Filing - Property & Casualty

David Martinez
Director, Property, Casualty & Title Rates & Forms

(303) 894-2262
davidj.martinez@state.co.us

Service of Process

Christine Gonzales-Ferrer
Compliance Assistant

(303) 894-2157
christine.gonzales-ferrer@state.co.us

Statistical Reporting

Kelly Schultz
Senior Market Analyst

(303) 894-7481
kelly.schultz@state.co.us

