

Colorado



Michael Conway
Commissioner
Western Zone

Term of Office:

At the Pleasure of the Governor
Appointed: December 21, 2018
Confirmed: January 22, 2019

Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018.

As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado's insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowners, life, property and casualty, title and workers' compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI's strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor's staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI's positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General's Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General's Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

Main

Department of Regulatory Agencies Division of Insurance
1560 Broadway
Suite 850
Denver, CO 80202
United States

Email Address

dora_insurance@state.co.us

Phone Numbers

Main: (303) 894-7499
Consumer Assistance: (303) 894-7490
Toll-Free Number (In-State Only): (800) 930-3745
Producer Licensing: (800) 275-8247

Fax Numbers

Main: (303) 894-7455

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday
Website: <https://doi.colorado.gov>
Make Checks Payable to: Colorado Division of Insurance

Genna Morton (303) 894-2814
Assistant Commissioner for Communications and Outreach

Kate Harris (303) 894-2949
Chief Deputy Commissioner

Contact Persons

Accident & Health Insurance

Matt Mortier (303) 894-7581
Director, Consumer Services, Life and Health Section matt.mortier@state.co.us

Tara Smith (303) 894-2198
Behavioral Health Program Director tara.smith@state.co.us

Sara Bencic (303) 894-7567
Colorado Option Director sara.bencic@state.co.us

Actuarial

Eric Unger (303) 894-7492
Financial Actuary eric.unger@state.co.us

Actuary - Life & Health (All ACA)

Susan Stieg (303) 894.2190
Actuary susan.stieg@state.co.us

Actuary - Life & Health (All Non-ACA Lines)

Sean Brady (303) 894-7485
Actuary sean.brady@state.co.us

Actuary - Property & Casualty

Mitchell Bronson (303) 894-2192
Actuarial Statistician mitchell.bronson@state.co.us

Administrative Operations

Jessi Nelson (303) 894-7845
Operations Manager jessi.nelson@state.co.us

Matt Voss (303) 894-2185
Executive Assistant matt.voss@state.co.us

Cody Goodrich (303) 894-7425
Executive Assistant cody.goodrich@state.co.us

Annual Statements

Keith Warburton (303) 894-7537
Chief Analyst keith.warburton@state.co.us

Chief Actuary

Sydney Sloan (720) 582-1835
Chief Actuary sydney.sloan@state.co.us

Company Licensing

Cindy Hathaway
Director, Corporate Affairs

(303) 894-7836
cindy.hathaway@state.co.us

Consumer Complaints - Life & Health

Matt Mortier
Director, Consumer Services, Life and Health Section

(303) 894-7581
matt.mortier@state.co.us

Consumer Complaints - Property & Casualty

Bobbie Baca
Director, Property Casualty & Title Consumer Services

(303) 894-7783
bobbie.baca@state.co.us

Consumer Counseling Program for Seniors

Brandon Davis
Director, SHIP/SMP Program

(303) 894-7552
brandon.d.davis@state.co.us

Department Counsel

Heather Flannery
Senior Assistant Attorney General - Colorado Department of Law

(720) 508-6387
Heather.Flannery@coag.gov

Deposits - Premium Taxes

Cindy Hathaway
Director, Corporate Affairs

(303) 894-7836
cindy.hathaway@state.co.us

Examinations - Financial

Carol Matthews
Financial Examiner

(303) 894-2236
carol.matthews@state.co.us

Fees - Company

Cindy Hathaway
Director, Corporate Affairs

(303) 894-7836
cindy.hathaway@state.co.us

InsurTech

Bobbie Baca
Director, Property Casualty & Title Consumer Services

(303) 894-7783
bobbie.baca@state.co.us

Investigations

Steven Giampaolo
Director, Producer Licensing and Enforcement

(303) 894-2241
stevena.giampaolo@state.co.us

Legislative Liaison

Jill Mullen
Senior Legislative and Policy Advisor

(303) 894-3029
jill.mullen@state.co.us

Market Regulation

Tracy Garceau
Director, Market Regulation

(303) 894-7803
tracy.garceau@state.co.us

Media Contact

Genna Morton
Assistant Commissioner for Communications and Outreach

(303) 894-2814
genna.morton@state.co.us

Delaney Trail
Marketing and Communications Specialist

(303) 894-2153
delaney.trail@state.co.us

Pharmacy Benefits Manager

Sophie Thomas
Prescription Drug Affordability Director/ PBM Enforcement Director

(303) 894-7890
sophie.thomas@state.co.us

Bryan Fife
PBM Enforcement Manager

(303) 894-3430
bryan.fife@state.co.us

Premium Tax

Cindy Hathaway
Director, Corporate Affairs

(303) 894-7836
cindy.hathaway@state.co.us

Producer Continuing Education

Pearson VUE

(800) 275-8247

Producer Licensing

Steven Giampaolo
Director, Producer Licensing and Enforcement

(303) 894-2241
stevena.giampaolo@state.co.us

Property & Casualty Insurance

Bobbie Baca
Director, Property Casualty & Title Consumer Services

(303) 894-7783
bobbie.baca@state.co.us

Rate, Policy & Form Filing - Life & Health

Chris Peissig
Director, Life & Health Rates and Forms

(303) 894-3485
chris.peissig@state.co.us

Rate, Policy & Form Filing - Property & Casualty

David Martinez
Director of Property, Casualty and Title Insurance Rates and Forms

(303) 894-2262
davidj.martinez@state.co.us

Reinsurance

Laura Mortimer
Reinsurance/1332 Program Director

(303) 894-2303
laura.mortimer@state.co.us

Service of Process

Christine Gonzales-Ferrer
Compliance Assistant

(303) 894-2157
christine.gonzales-ferrer@state.co.us

Statistical Reporting

Kelly Schultz
Senior Market Analyst

(303) 894-7481
kelly.schultz@state.co.us

