# Colorado



Michael Conway Commissioner Chair, Western Zone

Term of Office: At the Pleasure of the Governor Appointed: December 21, 2018 Confirmed: January 22, 2019 Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018.

As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado's insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowners, life, property and casualty, title and workers' compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI's strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor's staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI's positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

From 2010 to 2016, Conway was an assistant Attorney General for the Colorado State Attorney General's Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General's Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

### <u>Main</u>

Department of Regulatory Agencies Division of Insurance 1560 Broadway Suite 850 Denver, CO 80202 United States

## **Email Address**

dora\_insurance@state.co.us

## **Phone Numbers**

Main: (303) 894-7499 Consumer Assistance: (303) 894-7490 Toll-Free Number (In-State Only): (800) 930-3745 Producer Licensing: (800) 275-8247

#### **Fax Numbers**

Main: (303) 894-7455

| Office Hours: 8:00 a.m5:00 p.m., Monday-Friday         |
|--|
| Website: https://doi.colorado.gov                      |
| Make Checks Payable to: Colorado Division of Insurance |

| Cody Goodrich<br>Executive Assistant                       | (303) 894-7425 |
|--|----------------|
| Debra Judy<br>Deputy—Legislative & Regulatory Affairs      | (303) 894-2066 |
| Jason Lapham<br>Deputy, Property/Casualty                  | 303-869-3412   |
| Kate Harris<br>Chief Deputy Commissioner                   | (303) 894-2429 |
| Kyla Hoskins<br>Deputy—Affordability Programs              | (303) 894-7416 |
| Rolf Kaumann<br>Chief Deputy—Finance                       | (303) 894-7532 |
| Vincent Plymell<br>Assistant Commissioner / Communications | (303) 894-2261 |

#### **Contact Persons**

Accident & Health Insurance Matt Mortier Director, Life & Health Consumer Services

# Actuarial

Eric Unger Financial Actuary

Actuary - Life & Health (All ACA) Susan Stieg Actuary

Actuary - Life & Health (All Non-ACA Lines) Sean Brady Actuary

Actuary - Property & Casualty Mitchell Bronson

Statistical Analyst
Annual Statements

Keith Warburton Director, Financial Services

# **Chief Actuary**

Sydney Sloan Chief Actuary

**Company Licensing** Cindy Hathaway Director, Corporate Affairs

**Consumer Complaints - Life & Health** Matt Mortier Director, Life & Health Consumer Services

**Consumer Complaints - Property & Casualty** Bobbie Baca Director, Property & Casualty Consumer Services

**Consumer Counseling Program for Seniors** Brandon Davis Director, SHIP/SMP Program (303) 894-7581 matt.mortier@state.co.us

(303) 894-7492 eric.unger@state.co.us

(303) 894-2190 susan.stieg@state.co.us

(303) 894-7484 sean.brady@state.co.us

(303) 894-2192 mitchell.bronson@state.co.us

(303) 894-7537 keith.warburton@state.co.us

(303) 894-7540 sydney.sloan@state.co.us

(303) 894-7544 cindy.hathaway@state.co.us

(303) 894-7581 matt.mortier@state.co.us

(303) 894-7783 bobbie.baca@state.co.us

(303) 894-7552 brandon.d.davis@state.co.us

# **Department Counsel** Karl Kaesemeyer

First Attorney General

**Deposits - Premium Taxes** Cindy Hathaway Director, Corporate Affairs

**Examinations - Financial** Carol Matthews Chief Financial Examiner

Examinations - Producer Pearson VUE

**Fees - Company** Cindy Hathaway Director, Corporate Affairs

InsurTech Bobbie Baca Director, Property & Casualty Consumer Services

Investigations Steven Giampaolo Director, Producer Licensing and Enforcement

Market Regulation Tracy Garceau Director, Market Regulation

**Media Contact** Vincent Plymell Assistant Commissioner / Communications

**Premium Tax** Cindy Hathaway Director, Corporate Affairs

**Producer Continuing Education** Pearson VUE

**Producer Licensing** Steven Giampaolo Director, Producer Licensing and Enforcement (303) 866-6000 karl.kaesemeyer@state.co.us

(303) 894-7544 cindy.hathaway@state.co.us

(303) 894-2236 carol.matthews@state.co.us

(800) 275-8247

(303) 894-7544 cindy.hathaway@state.co.us

> (303) 894-7783 bobbie.baca@state.co.us

(303) 894-2241 steven.giampaolo@state.co.us

> (303) 894-7803 tracy.garceau@state.co.us

(303) 894-2261 vincent.plymell@state.co.us

(303) 894-7544 cindy.hathaway@state.co.us

(800) 275-8247

(303) 894-2241 steven.giampaolo@state.co.us

## **Property & Casualty Insurance**

Bobbie Baca Director, Property & Casualty Consumer Services

#### Rate, Policy & Form Filing - Property & Casualty

David Martinez Director, Property, Casualty & Title Rates & Forms

### Service of Process

Christine Gonzales-Ferrer Compliance Assistant

# **Statistical Reporting**

Kelly Schultz Senior Market Analyst (303) 894-7783 bobbie.baca@state.co.us

(303) 894-2262 davidj.martinez@state.co.us

(303) 894-2157 christine.gonzales-ferrer@state.co.us

> (303) 894-7481 kelly.schultz@state.co.us