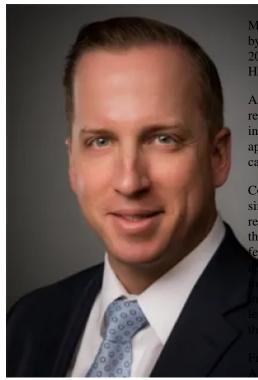
Colorado



Michael Conway Commissioner Western Zone

Term of Office: At the Pleasure of the Governor Appointed: December 21, 2018 Confirmed: January 22, 2019 Michael Conway was appointed Commissioner of the Colorado Division of Insurance (DOI) by Governor Jared Polis on Dec. 21, 2018, and confirmed by the State Senate on Jan. 22, 2019. Prior to this, he was appointed Interim Commissioner of the DOI by Governor John Hickenlooper in January 2018.

As Commissioner, Conway serves as the chief executive of the DOI and oversees the regulation of Colorado's insurance industry. His role brings together consumers, the insurance industry and other stakeholders to create an inclusive, firm and fair regulatory approach to all lines of insurance such as auto, health, homeowners, life, property and casualty, title and workers' compensation.

Conway served as the DOI Deputy Commissioner for Consumer and Compliance Services since March 2016. He was instrumental in developing and guiding the DOI's strategies regarding health insurance during what was a tumultuous time for that industry. He advised the previous Commissioner and the Governor's staff regarding the possible implications of federal changes to the regulation of health insurance in Colorado. His duties also entailed appearing before state legislative committees to advocate for the DOI's positions regarding insurance and its regulation. He cultivated relationships with consumer groups and insurance industry to create a regulatory environment that helped Colorado consumers but was a fair, level playing field for the industry. He also worked within the DOI to establish objectives that provided for better protection of insurance consumers.

O10 to 2016, Conway was an assistant Attorney General for the Colorado State y General's Office, where he represented the DOI in all facets of regulation of the insurance industry including mergers and acquisitions of insurance companies, insurer rehabilitation/liquidation, and producer and company licensure litigation. While in the Attorney General's Office, he worked with the Colorado Attorney General Pro Bono Family Law Clinic, advising clients on matters of divorce and child custody. He also worked as an attorney for Colorado Legal Services, advocating for indigent clients regarding housing rights, homelessness prevention, evictions and subsidized housing.

With the exception of three years spent in Miami for law school, Conway has called Colorado home for nearly 20 years since moving to attend the University of Colorado at Boulder.

Main

Department of Regulatory Agencies Division of Insurance 1560 Broadway Suite 850 Denver, CO 80202 United States

Email Address

dora insurance@state.co.us

Phone Numbers

Main: (303) 894-7499

Consumer Assistance: (303) 894-7490

Toll-Free Number (In-State Only): (800) 930-3745

Producer Licensing: (800) 275-8247

Fax Numbers

Main: (303) 894-7455

Make Checks Payable to: Colorado Division of Insurance Cody Goodrich (303) 894-7425 **Operations Coordinator** Debra Judy (303) 894-2066 Deputy—Legislative & Regulatory Affairs Delaney Trail Marketing and Communications Specialist Jason Lapham 303-869-3412 Deputy, Property/Casualty Kate Harris (303) 894-2429 Chief Deputy Commissioner Kyla Hoskins (303) 894-7416 Deputy—Affordability Programs Matt Voss (303) 894-2185 **Executive Assistant** Rolf Kaumann (303) 894-7532 Chief Deputy—Finance **Contact Persons Accident & Health Insurance** Matt Mortier (303) 894-7581 Director, Life & Health Consumer Services matt.mortier@state.co.us Actuarial Eric Unger (303) 894-7492 Financial Actuary eric.unger@state.co.us Actuary - Life & Health (All ACA) (303) 894-2190 Susan Stieg Actuary susan.stieg@state.co.us Actuary - Life & Health (All Non-ACA Lines) Sean Brady (303) 894-7484 Actuary sean.brady@state.co.us **Actuary - Property & Casualty** (303) 894-2192 Mitchell Bronson Statistical Analyst mitchell.bronson@state.co.us **Annual Statements** Keith Warburton (303) 894-7537

keith.warburton@state.co.us

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday

Website: https://doi.colorado.gov

Director, Financial Services

Chief Actuary

Sydney Sloan (303) 894-7540 Chief Actuary sydney.sloan@state.co.us

Company Licensing

Cindy Hathaway (303) 894-7544
Director, Corporate Affairs cindy.hathaway@state.co.us

Consumer Complaints - Life & Health

Matt Mortier (303) 894-7581 Director, Life & Health Consumer Services matt.mortier@state.co.us

Consumer Complaints - Property & Casualty

Bobbie Baca (303) 894-7783 Director, Property & Casualty Consumer Services bobbie.baca@state.co.us

Consumer Counseling Program for Seniors

Brandon Davis (303) 894-7552 Director, SHIP/SMP Program brandon.d.davis@state.co.us

Department Counsel

Heather Flannery

Senior Assistant Attorney General - Colorado Department of Law

(720) 508-6387

Heather.Flannery@coag.gov

Deposits - Premium Taxes

Cindy Hathaway (303) 894-7544
Director, Corporate Affairs cindy.hathaway@state.co.us

Examinations - Financial

Carol Matthews (303) 894-2236 Chief Financial Examiner carol.matthews@state.co.us

Examinations - Producer

Pearson VUE (800) 275-8247

Fees - Company

Cindy Hathaway (303) 894-7544
Director, Corporate Affairs cindy.hathaway@state.co.us

InsurTech

Bobbie Baca (303) 894-7783 Director, Property & Casualty Consumer Services bobbie.baca@state.co.us

Investigations

Steven Giampaolo (303) 894-2241 Director, Producer Licensing and Enforcement steven.giampaolo@state.co.us

Market Regulation

Tracy Garceau (303) 894-7803 Director, Market Regulation tracy.garceau@state.co.us

Media Contact

Delaney Trail

Marketing and Communications Specialist delaney.trail@state.co.us

Premium Tax

Cindy Hathaway (303) 894-7544
Director, Corporate Affairs cindy.hathaway@state.co.us

Producer Continuing Education

Pearson VUE (800) 275-8247

Producer Licensing

Steven Giampaolo (303) 894-2241 Director, Producer Licensing and Enforcement steven.giampaolo@state.co.us

Property & Casualty Insurance

Bobbie Baca (303) 894-7783 Director, Property & Casualty Consumer Services bobbie.baca@state.co.us

Rate, Policy & Form Filing - Property & Casualty

David Martinez
Director, Property, Casualty & Title Rates & Forms

(303) 894-2262
davidj.martinez@state.co.us

Service of Process

Christine Gonzales-Ferrer (303) 894-2157
Compliance Assistant christine.gonzales-ferrer@state.co.us

Statistical Reporting

Kelly Schultz (303) 894-7481 Senior Market Analyst kelly.schultz@state.co.us