

Hawaii



Scott Saiki was appointed as Hawaii's 34th Insurance Commissioner on July 16, 2025, a role that has existed since 1903.

In this position, Commissioner Saiki oversees the Hawaii Insurance Division, which includes 10 branches and 95 staff. The Insurance Division's duties include handling consumer inquiries, regulating the market, investigating fraud, and approving insurance rates.

The Insurance Division has recently focused on stabilizing Hawaii's property insurance market. Working with Gov. Josh Green, the Legislature, and the local insurance and financial industries, the Insurance Division helped restart the Hawaii Hurricane Relief Fund (HHRF) and expand the Hawaii Property Insurance Association (HPIA). Both programs aim to increase the availability of hurricane and non-hurricane property insurance for residential condominiums.

Before his appointment, Commissioner Saiki served in the House of Representatives and was House speaker from 2017 to 2024. He has also worked as an attorney in the private sector.

Commissioner Saiki earned a Juris Doctor (J.D.) from the William S. Richardson School of Law (Honolulu, HI) and a bachelor's degree from the University of Hawaii-Manoa.

Scott Saiki
Commissioner
Western Zone

Term of Office:
At the Pleasure of the Governor
Appointed: July 16, 2025

Main

Hawaii Insurance Division
P.O. Box 3614
Honolulu, HI 96811-3614
United States

Email Address

insurance@dcca.hawaii.gov

Phone Numbers

Main: (808) 586-2790

Fax Numbers

Main: (808) 587-2806

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday

Website: <https://cca.hawaii.gov/ins/>

Make Checks Payable to: Department of Commerce and Consumer Affairs, State of Hawaii

Jerry Bump
Chief Deputy Commissioner

(808) 586-0985

Matt Tsujimura
General Counsel

(808) 586-3040

Scott K. Saiki
Commissioner

(808) 586-2799

Contact Persons

Annual Statements

William Laird
Office Assistant

(808) 586-3871
inscert@dcca.hawaii.gov

Captives

Andrew Kurata
Captive Administrator

(808) 586-0981
captiveins@dcca.hawaii.gov

Company Licensing

Glenn Yamashita
Examiner

(808) 586-3871
inscert@dcca.hawaii.gov

Consumer Complaints and Inquires

Samuel Thomsen
Investigator

(808) 586-2790
sthomsen@dcca.hawaii.gov

Deposits

Glenn Yamashita
Examiner

(808) 586-3871
inscert@dcca.hawaii.gov

Division Counsel

Matt Tsujimura
General Counsel

(808) 586-3040
insleg@dcca.hawaii.gov

Examinations

Lance Hirano
Examination Manager

(808) 586-3871
insexam@dcca.hawaii.gov

Fees

Emily Rakieta
Licensing Program Specialist

(808) 586-2788
inslic@dcca.hawaii.gov

Financial Analysis

Danny Chan
Examiner

(808) 586-3871
insexam@dcca.hawaii.gov

Health Insurance

Arlene Ige
Health Program Administrator

(808) 586-2804
ihealth@dcca.hawaii.gov

Insurance Fraud

Ryan Shinsato
Fraud Administrator

(808) 586-2796
rshinsat@dcca.hawaii.gov

InsurTech

Mio Shimamura
Program Specialist

(808) 587-7581
mshimamu@dcca.hawaii.gov

NAIC Liaison

Jerry Bump
Chief Deputy Commissioner

(808) 586-0985
jbump@dcca.hawaii.gov

Policy and Form Filing - Life, Accident & Health

Kathleen Nakasone
Rate and Policy Analysis Manager

(808) 586-2809
insrpalah@dcca.hawaii.gov

Policy and Form Filing - Property & Casualty

Grant Shintaku
Property & Casualty Filings Manager

(808) 586-2809
insrpapc@dcca.hawaii.gov

Premium Tax

Jenny Fujiwara
Insurance Certification Specialist

(808) 586-7830
inexamptax@dcca.hawaii.gov

Producer Licensing

Emily Rakieten
Licensing Program Specialist

(808) 586-2788
inslic@dcca.hawaii.gov

