

## Iowa



**Doug Ommen**  
**Commissioner**  
**Midwest Zone**

Term of Office:  
At the Pleasure of the  
Governor  
Appointed: January 30,  
2017

Doug Ommen was appointed as Iowa's Insurance Commissioner by Gov. Terry Branstad in January 2017, after serving as Interim Commissioner since December 2016.

Commissioner Ommen has a strong public service background. Prior to his appointment, he served as Deputy Insurance Commissioner at the Iowa Insurance Division from August 2013 to December 2016. He also served in the Missouri Department of Insurance (DOI) from 2005 to 2008. As Missouri's Insurance Director, he was instrumental in several key regulatory reforms.

Commissioner Ommen's dedication and desire to serve the public began in seeking justice for victims of fraud. As an assistant attorney general and then as chief counsel in the Missouri Attorney General's Office, he led the fight to protect consumers over three decades.

Commissioner Ommen earned his law degree from the Saint Louis University School of Law. He is licensed to practice law in Iowa and Missouri.

### **Main**

Iowa Insurance Division  
1963 Bell Avenue  
Suite 100  
Des Moines, IA 50315  
United States

### **Email Address**

insurance@iid.iowa.gov

### **Phone Numbers**

Main: (515) 654-6600  
Toll-Free Number (In-State Only): (877) 955-1212

### **Fax Numbers**

Fax: (515) 654-6500

**Office Hours:** 8:00 a.m. - 4:30 p.m., Monday-Friday

**Website:** <https://iid.iowa.gov/>

**Make Checks Payable to:** Department Fees: Commissioner of Insurance; Premium Taxes: Director of Department of Revenue

Andrew Hartnett (515) 654-6470  
Bureau Chief

Andria Seip (515) 654-6575  
Senior Health Policy Specialist

Angela Burke Boston (515) 654-6543  
Assistant Commissioner, Law and Policy

Chance McElhaney (515) 654-6547  
Communications Director and Legislative Liaison

Elizabeth Simpson 515-654-6542  
Executive Assistant to Commissioner

Jared Kirby (515) 654-6459  
Deputy Commissioner

Kim Cross (515) 654-6490  
Deputy Commissioner, Supervision

Mike Yanacheak (515) 654-6535  
Chief Actuary

Vacant (515) 654-6553  
Bureau Chief

**Contact Persons**

**Accident & Health Insurance**

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**Annual Statements**

Kim Cross (515) 654-6490  
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**Company Licensing**

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**Consumer Advocacy**

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Consumer Advocacy Officer

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Heather Kriener  
Financial Literacy Director

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**Consumer Complaints and Inquires**

Consumer Complaints  
Toll-Free (In-State Only)

(877) 955-1212

**Consumer Counseling Program for Seniors**

Kristin Griffith  
Director, Senior Health Insurance Information  
Program (SHIIP)

(515) 654-6585

**Deposits**

Kim Cross  
Deputy Commissioner, Supervision

(515) 654-6490

**Examinations - Financial**

Kim Cross  
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**Examinations - Market Conduct**

Kim Cross  
Deputy Commissioner, Supervision

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**Fraud Bureau**

Vacant  
Bureau Chief

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**InsurTech**

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**Premium Tax**

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**Producer Licensing**

Mathew Cunningham  
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**Securities**

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**Statistical Reporting**

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