

# Maryland

**Joy Y. Hatchette**  
**Interim Commissioner**  
**Northeast Zone**

Term of Office:  
Four Years, at the  
Pleasure of the Governor  
Appointed: July 1, 2024

Joy Y. Hatchette was appointed as Maryland's Interim Commissioner by Gov. Wes Moore in June 2024.

Interim Commissioner Hatchette serves as the Associate Commissioner for the Consumer Education and Advocacy Unit at the Maryland Insurance Administration (MIA). She oversees outreach efforts to help Maryland consumers better understand their rights and obligations under their insurance policies. Previously, she served as Associate Commissioner for Consumer Complaints at the MIA from September 1997 until July 2004. From 1993 until 1997, she served as an assistant attorney general for the MIA.

From 1988 to 1993, Interim Commissioner Hatchette was an associate at the law firm of Gordon, Feinblatt, Rothman, Hoffberger & Hollander. Before that, she served for two years as a judicial law clerk for the U.S. Fourth Circuit Court of Appeals.

In 2016, Interim Commissioner Hatchette was appointed by then-Gov. Larry Hogan to the Maryland Commission on Aging. As one of 13 members of the commission, she is charged with reviewing programs and activities for older adults and making program recommendations to the Maryland Secretary of Aging.

Interim Commissioner Hatchette is a graduate of the University of Virginia Law School and is a member of the bar associations in Maryland, Virginia, and the District of Columbia.

## **Main**

Maryland Insurance Administration  
200 Saint Paul Place  
Suite 2700  
Baltimore, MD 21202-2272  
United States

## **Email Address**

[insurance.mia@maryland.gov](mailto:insurance.mia@maryland.gov)

## **Phone Numbers**

Main: (410) 468-2000  
Insurance Fraud Division: (800) 846-4069  
Office of the Commissioner: (410) 468-2471

Toll-Free General: (800) 492-6116

TTY: (800) 735-2258

**Fax Numbers**

Office of the Chief Actuary: (410) 468-2038

Consumer Ed. & Advocacy Unit: (410) 468-2430

Financial Regulation Division: (410) 468-2112

Ins. Fraud & Producer Enforcement : (410) 347-5350

Life and Health Division: (410) 468-2260

Mkt. Reg. & Prof. Licensing : (410) 468-2245

Office of the Commissioner: (410) 468-2020

Property and Casualty Division: (410) 468-2307

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://insurance.maryland.gov>

**Make Checks Payable to:** Maryland Insurance Administration

Brad Boban (410) 468-2065  
Chief Actuary

Craig Ey (410) 468-2488  
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David Cooney (410) 468-2215  
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Interim Commissioner

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Professional Licensing Division

Robert Guynn  
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Terri Smith (410) 468-2258  
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William Fawcett (410) 468-2353  
Associate Commissioner, Property and Casualty  
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### **Contact Persons**

#### **Accident & Health Insurance**

Karen Lam (410) 468-2212  
Chief of Health Insurance and Managed Care

#### **Administrative Issues**

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Interim Commissioner joy.hatchette@maryland.gov

#### **Annual Statements**

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#### **Consumer Advocate**

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**Consumer Complaints - Property & Casualty**

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**Deposits/Escrow Accounts**

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**Examinations - Agent, Life & Health**

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**Examinations - Agent, Property & Casualty**

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**Examinations - Market Conduct, Life & Health**

Vacant  
Chief

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**Examinations - Title**

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**Guaranty Fund Questions - Property & Casualty**

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**Health Benefit Plan Rate Filing - Life & Health**

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Nour Benchaaboun  
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**Market Regulation**

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**Media Relations/Public Affairs**

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**Policy and Form Filing - Life & Health**

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**Policy and Form Filing - Property & Casualty**

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**Premium Tax Collection**

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**Property & Casualty - Commercial Lines**

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**Statistical Reporting - Property & Casualty**

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