

Michael T. Caljouw Commissioner Northeast Zone

Term of Office:
At the Discretion of the
Governor
Appointed: October 30,
2024

Massachusetts

Michael T. Caljouw was appointed as Massachusetts' Insurance Commissioner by Gov. Maura Healey in October 2024. As Commissioner, he oversees the Massachusetts insurance market, an approximately \$70 billion industry that historically ranks near the top 10 largest markets in the country and 27th globally.

Commissioner Caljouw is committed to ensuring stable, affordable, and transparent insurance markets while safeguarding consumer interests. With more than three decades of experience in both public and private sectors, he has been the primary regulator of mergers and acquisitions across the insurance industry. He has led on emerging regulatory and policy issues, including comprehensive Massachusetts insolvency and cost containment laws.

Prior to this role, he directed Blue Cross Blue Shield of Massachusetts' regulatory and policy portfolio, supervising their contracts division and the implementation of laws and regulations. Previously, he spent a decade in Massachusetts government, serving as general counsel to the Massachusetts Division of Insurance and as deputy director, general counsel, and chief of staff for the Office of Consumer Affairs and Business Regulation. Additionally, he was senior counsel at a national law firm and chief of staff and legal counsel to the Massachusetts Senate Minority Leader.

Commissioner Caljouw has taught at Boston University School of Law and is a frequent lecturer on critical regulatory and policy issues. He chairs the Board of Advisors of the Rappaport Center for Law and Public Policy and is an active mentor to emerging leaders in public policy and insurance regulation. His contributions have been recognized with several honors, including the Better Government Award, Suffolk University Law School's Outstanding Alumni Service Award, and the Arthritis Foundation's Community Warrior Award.

Commissioner Caljouw earned a Juris Doctor (J.D.) cum laude from Suffolk University Law School (Boston, MA) and a bachelor's degree from Williams College (Williamstown, MA).

Main

Massachusetts Division of Insurance 1000 Washington Street 8th Floor Boston, MA 02118-6200 United States

Email Address

CSSComplaints@mass.gov

Phone Numbers

Main: (617) 521-7794

Consumer Hotline: (617) 521-7777

Fax Numbers

Main: (617) 753-6830

Office Hours: 8:45 a.m.-5:00 p.m., Monday-Friday

Website: https://www.mass.gov/orgs/division-of-insurance **Make Checks Payable to:** Massachusetts Division of Insurance

Vacant

First Deputy Commissioner

Contact Persons

Administration

Dorothy Raymond (617) 521-7362
Director dorothy.k.raymond@mass.gov

Annual Statement

Amy Blue (617) 521-7560 Licensing Coordinator amy.blue@mass.gov

Company Licensing

Debra Kaplan (617) 521-7397
Director of Financial Surveillance and Company debra.e.kaplan@mass.gov
Licensing

Consumer Services

Gregory Weydt (617) 521-7413
Director of Consumer Services gregory.weydt@mass.gov

Deposits

Nhi Tang (617) 521-7437 Insurance Examiner nhi.tang@mass.gov

Financial and Market Regulation

John Turchi (617) 521-7701 Financial and Market Regulation and Deputy john.turchi@mass.gov

Commissioner

Financial Examinations

Jim McCarthy (617) 521-7417
Director of Financial Examination and Chief james.a.mccarthy@mass.gov

Financial Examiner

Financial Surveillance

Debra Kaplan (617) 521-7397

Director of Financial Surveillance and Company debra.e.kaplan@mass.gov

Licensing

Health Care Access Bureau

Kevin P. Beagan (617) 521-7323
Director of Health Care Access Bureau and Deputy kevin.beagan@mass.gov

Commissioner

InsurTech

Jackie Horigan (617) 521-7461

Deputy Commissioner, Product Regulation and jackie.horigan@mass.gov

Innovation

Legal

Geoffrey Wood (617) 521-7360

Deputy General Counsel geoffrey.wood@mass.gov

Christopher Joyce (617) 521-7387

General Counsel and Deputy Commissioner christopher.m.joyce@mass.gov

Market Conduct

Mary Lou Moran (617) 521-7311

Director of Market Conduct marylou.moran@mass.gov

Producer Licensing

Shauna Pike (617) 521-7329

Director of Producer Licensing shauna.pike@mass.gov

Product Regulation

Jackie Horigan (617) 521-7461
Deputy Commissioner, Product Regulation and jackie.horigan@mass.gov
Innovation

Rate and Form Filing - Life & Health

Sheri Cullen (617) 521-7481
Director of Policy Form Review sheri.cullen@mass.gov

Rate and Form Filing - Property & Casualty

Sheri Cullen (617) 521-7481 Director of Policy Form Review sheri.cullen@mass.gov

State Rating Bureau

Matthew Mancini (617) 521-7459
Director matthew.mancini@mass.gov