Chlora Lindley-Myers was appointed director of the Missouri Department of Commerce and Insurance. She was confirmed by the Missouri Senate on April 13, 2017. She leads the department that protects consumers and ensures a strong and stable insurance market through the regulation of professionals and businesses that impact Missourians' lives daily.

She has served in several senior positions in the legislative, judicial and executive branches of government. She has also served in leadership roles in the regulatory and insurance industries, as well as within the National Association of Insurance Commissioners (NAIC). In addition to Missouri, she has worked for both the Kentucky Department of Insurance and the Tennessee Department of Commerce and Insurance, and for the NAIC.

She holds an undergraduate degree from Mount Holyoke College in Massachusetts and a law degree from the University of Connecticut. Chlora is licensed to practice law in various states, including Missouri. She has received national recognition for her work. As the Deputy Commissioner of Tennessee’s Department of Commerce and Insurance, she was awarded the Robert Dineen Award for Outstanding Service and Contribution to the State Regulation of Insurance. In August of 2020, she received the Al Greer Award for her exceptional dedication, knowledge and support of the field of insurance regulation by the Insurance Examiners Regulatory Society (IRES).

Director Lindley-Myers currently serves as President of the NAIC. She continues to serve on the Executive (EX) Committee and the Government Relations Leadership Council. Chlora currently also serves in additional leadership roles with the NAIC: Chair of the Reinsurance (E) Task Force, Co-Chair of the Special (EX) Committee on Race and Insurance, and Vice Chair of the Internal Administration (EX1) Subcommittee, as well as serving as a member of many additional NAIC committees.
**Email Address**
consumeraffairs@insurance.mo.gov

**Phone Numbers**
Main: (573) 751-4126
Producer Licensing: (573) 751-3518

**Fax Numbers**
Producer Licensing: (573) 526-3416
Financial Examinations: (573) 526-2092
Insurance Product Filings: (573) 751-5888

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** https://dci.mo.gov

**Make Checks Payable to:** Department of Commerce and Insurance (for department fees); Director of Revenue (for premium taxes)

Carrie Couch  (573) 751-1922
Director, Consumer Affairs

Garrett Pitts  (573) 526-2938
Budget Officer

Grady Martin  (573) 751-7223
Director, Administration

Jo LeDuc  (573) 751-2430
Director, Insurance Market Regulation

John Rehagen  (573) 526-4877
Director, Insurance Company Regulation

Kristen Paulsmeyer  (573) 751-1927
Acting Deputy Director

Kristen Paulsmeyer  (573) 751-1927
General Counsel

Lori Croy  (573) 751-2562
Director, Communications

Luke Reed  (573) 526-3587
Director, Legislative Affairs
Shannon Schmoeger
Chief Financial Examiner
(573) 526-4877

Teresa Kroll
Chief Market Conduct Examiner
(573) 526-1527

Contact Persons

Agent/Producer Licensing
Brenda Horstman
Manager, Regulatory Services
(573) 751-3518
licensing@insurance.mo.gov

Annual Statement
Debbie Doggett
Chief Financial Analyst
(573) 526-2944
Debbie.Doggett@insurance.mo.gov

Captive Insurance
Sam Komo
Manager, Captive Program
(573) 522-9932
Sam.Komo@insurance.mo.gov

Company Licensing and Fees
Ashley Minor
Admissions Specialist
(573) 751-4362
ashley.minor@insurance.mo.gov

Deposits
Toni Charlton
Financial Analyst
(573) 526-4618
Toni.Charlton@insurance.mo.gov

Examinations - Agent Investigations
Marjorie Thompson
Chief Investigator
(573) 751-1922
Marjorie.Thompson@insurance.mo.gov

Examinations - Financial
Shannon Schmoeger
Chief Financial Examiner
(573) 526-4877
Shannon.Schmoeger@insurance.mo.gov

Examinations - Market Conduct
Teresa Kroll
Chief Market Conduct Examiner
(573) 526-1527
marketconduct@insurance.mo.gov

Health, Life, and Disabilities Complaints
Jeana Thomas
Manager, Consumer Services Section
(573) 751-2640
jeana.thomas@insurance.mo.gov
**Information Systems**

Preston Feeler  
Information Management Officer  
(573) 751-7023  
Preston.Feeler@dci.mo.gov

**InsurTech**

Cynthia Amann  
NAIC Executive Liaison & Marketplace Coordinator  
573-522-2846  
cynthia.amann@dci.mo.gov

**Policy and Form Filing**

Camille Anderson-Weddle  
Manager, Insurance Product Filings  
(573) 751-7470  
Camille.Anderson@insurance.mo.gov

**Premium Tax**

Noland Stuecken  
Senior Regulatory Auditor  
(573) 526-4986  
Noland.Stuecken@insurance.mo.gov

**Property & Casualty Complaints**

Jeana Thomas  
Manager, Consumer Services Section  
(573) 751-2640  
jeana.thomas@insurance.mo.gov

**Receivership**

Shelley Forrest  
Manager, Receivership  
(573) 522-6115  
Shelley.Forrest@insurance.mo.gov

**Statistical Reporting**

Brad Gerling  
Manager, Business Analytics and Statistics Section  
(573) 751-3163  
statistics@insurance.mo.gov

**Surplus Lines**

Lindsay Tougaw  
Regulatory Compliance Manager  
(573) 526-1589  
Lindsay.Tougaw@insurance.mo.gov