

# New Jersey

*Bio to come!*



IMAGE  
NOT AVAILABLE

**Susan Ochs**  
**Acting Commissioner**  
**Northeast Zone**

Term of Office:  
At the Pleasure of the Governor  
Appointed: January 2026  
Confirmed: November 4, 2024

## **Mailing Address**

New Jersey Department of Banking and Insurance  
P.O. Box 325  
Trenton, NJ 08625-0325  
United States

## **Email Address**

[ombudsman@dobi.nj.gov](mailto:ombudsman@dobi.nj.gov)

## **Phone Numbers**

Main: (609) 292-7272  
Satellite Consumer Center, Newark: (973) 648-4713  
Toll-Free Number: (800) 446-7467  
Newark Main: (973) 622-6014  
Mount Laurel Main: (856) 722-0030

## **Fax Numbers**

Main: (609) 984-5273  
Newark Main: (973) 622-6110  
Mount Laurel Main: (856) 722-9382

**Office Hours:** 8:30 a.m.-5:00 p.m., Monday-Friday  
**Website:** <https://www.state.nj.us/dobi/index.html>  
**Make Checks Payable to:** Department of Banking and Insurance

Bonnie Piacentino (973) 622-6014  
Executive Director, NJ Compensation Rating and Inspection Bureau

Denise Illes (609) 292-7272  
Chief, Office of Regulatory Affairs

Ellen DeRosa (609) 940-7608  
Executive Director, Individual Health Coverage Program and Small Employer Health Benefits Program

Martin Sumners (609) 292-7272  
Director of Legislative and Regulatory Affairs

Ralph Boeckman (609) 940-7467  
Manager, Market Conduct and Antifraud Compliance

Susan Ochs  
Acting Commissioner

Vacant  
Assistant Commissioner, Consumer Protection Services

Vacant  
Assistant Commissioner, Property and Casualty

### **Contact Persons**

#### **Agent Licensing**

Ruth Jackson (609) 292-7272 x 50587  
Supervisor, Insurance Producer Licensing [ruth.jackson@dobi.nj.gov](mailto:ruth.jackson@dobi.nj.gov)

#### **Annual Statements**

Nakia Reid (609) 940-7613  
Manager - Solvency Regulation [nakia.reid@dobi.nj.gov](mailto:nakia.reid@dobi.nj.gov)

Joann Jones (609) 292-7272 x 50085  
Technical Assistant II [joann.jones@dobi.nj.gov](mailto:joann.jones@dobi.nj.gov)

#### **Captive Insurance**

Aileen Egan (609) 940-7457  
Chief of Market Development and Stakeholder Relations [aileen.egan@dobi.nj.gov](mailto:aileen.egan@dobi.nj.gov)

#### **Company Licensing**

Nakia Reid (609) 940-7613  
Manager - Solvency Regulation [nakia.reid@dobi.nj.gov](mailto:nakia.reid@dobi.nj.gov)

#### **Consumer Complaints and Inquiries**

Vacant  
Assistant Commissioner, Consumer Protection Services

**Department Counsel**

James A. Carey, Jr., DAG, Office of the New Jersey Attorney  
General  
Section Chief

(609) 984-8469  
james.carey@dol.lps.state.nj.us

**Deposits**

Nakia Reid  
Manager - Solvency Regulation

(609) 940-7613  
nakia.reid@dobi.nj.gov

**Examinations - Agent**

Vacant  
Assistant Commissioner, Consumer Protection Services

**Financial Analysis**

Paul Lupo  
Supervising Insurance Examiner Solvency Regulation

(609) 940-7363  
paul.lupo@dobi.nj.gov

**Fraud Deterrence Bureau**

George Wall  
Chief of Investigations

609-690-1922  
george.wall@dobi.nj.gov

**Health Insurance**

Ellen DeRosa  
Executive Director, Individual Health Coverage Program and Small  
Employer Health Benefits Program

(609) 940-7608  
ellen.derosa@dobi.nj.gov

**InsurTech**

Vacant  
Assistant Commissioner, Property and Casualty

**Legislative Liaison**

Martin Sumners  
Director of Legislative and Regulatory Affairs

(609) 292-7272

**Life Insurance**

Olukemi Sotimehin  
Chief, Life Bureau

(609) 940-7597  
olukemi.sotimehin@dobi.nj.gov

**Market Analysis, Market Conduct Examinations and Antifraud Compliance**

Ralph Boeckman  
Manager, Market Conduct and Antifraud Compliance

(609) 940-7467  
ralph.boeckman@dobi.nj.gov

**Policy and Form Filing - Property & Casualty**

Vacant  
Assistant Commissioner, Property and Casualty

**Premium Tax**

Tanveer Ahmed  
Examiner II

(609) 292-7272 x 50413  
tanveer.ahmed@dobi.nj.gov

**Property & Casualty**

Mark Nussenfeld  
Insurance Analyst

609-984-7310 x50357  
mark.nussenfeld@dobi.nj.gov

**Property & Casualty - Commercial Lines**

Vacant

Assistant Commissioner, Property and Casualty

**Property & Casualty - Personal Lines**

Vacant

Assistant Commissioner, Property and Casualty

**Public Affairs**

Trish Graber

Director

(609) 292-5064

trish.graber@dobi.nj.gov

**Regulations**

Denise Illes

Chief, Office of Regulatory Affairs

(609) 292-7272

legsregs@dobi.nj.gov

**SERFF**

Lila Tyson

Health

lila.tyson@dobi.nj.gov

**Statistical Reporting**

Sam Sacky

Actuarial Analyst

(609) 292-7272 x 50360

samual.sacky@dobi.nj.gov

**Workers' Compensation**

Bonnie Piacentino

Executive Director, NJ Compensation Rating and Inspection Bureau

(973) 622-6014

