

## New Mexico



Alice T. Kane was appointed as Superintendent of Insurance of New Mexico effective June 12, 2023.

Ms. Kane served previously as the Vice President and Senior Adviser to the General Counsel at Guardian Life Insurance Company from March 2020 to October 2022. Ms. Kane focused on insurance regulatory matters, representing clients before the New York State Department of Financial Services and other state insurance departments. Prior to that role, she served as Counsel at Clifford Chance US LLP, where she advised property and casualty, life, and health insurance clients on a wide range of regulatory and transactional matters. Ms. Kane previously served as the group general counsel at two Fortune 100 insurers, Zurich Insurance Group, and New York Life Insurance Company, where she led teams of in-house and outside counsel on complex M&A transactions, settled major government and insurance department investigations, and spearheaded the successful resolution of SEC enforcement actions, among other regulatory and governance matters. She served as executive vice president in charge of asset management for New York Life and as president of the mutual fund business for American General's Variable Life and Annuity Division. She also founded a woman- and minority-owned institutional asset management business, Blaylock Asset Management.

Over the past several years, she monitored both international and national insurance regulatory reforms at both the International Association of Insurance Supervisors (IAIS) and the National Association of Insurance Commissioners (NAIC). She also represented clients on US health care reform before the Center for Consumer Information and Insurance Oversight (CMS), a division of the U.S. Department of Health and Human Services.

**Alice T. Kane**  
**Superintendent**  
**Western Zone**

Term of Office:  
Four years

Appointed: June 12, 2023

### Main

Office of Superintendent of Insurance (OSI)  
1120 Paseo De Peralta, 4th Floor  
Santa Fe, NM 87501  
United States

### Phone Numbers

Main (Toll-Free): (855) 427-5674

### Fax Numbers

Main: (505) 827-7434

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.osi.state.nm.us/>

**Make Checks Payable to:** Office of Superintendent of Insurance

Don Gilbert  
Chief Financial Analyst

(505) 469-6265

Margaret "Kika" Pena  
Division Director

(505) 827-4561

Stephen Thies (505) 470-7366  
General Counsel Director

Tim Vigil (505) 690-0651  
Deputy Superintendent

Viara Ianakieva (505) 508-9073  
Director, Life & Health Division

Victoria Baca (505) 827-4554  
Licensing Director

**Contact Persons**

**Administrative Services**

AmberRae Quintana (505) 695-5197  
Chief Financial Officer Amberrae.quintana@osi.nm.gov

**Company Licensing**

Victoria Baca (505) 827-4554  
Licensing Director VictoriaA.Baca@osi.nm.gov

Ursula Almada (505) 827-4524  
Bureau Chief, Company Licensing Bureau ursula.almada@osi.nm.gov

**Consumer Assistance**

Elouisa "Lou" Tyler (505) 827-4549  
Bureau Chief, Consumer Assistance & Civil Investigations Bureaus elouisa.tyler@osi.nm.gov

Margaret "Kika" Pena (505) 827-4561  
Division Director margaret.pena@osi.nm.gov

**Deposits (Statutory)**

Ursula Almada (505) 827-4524  
Bureau Chief, Company Licensing Bureau ursula.almada@osi.nm.gov

**Executive Division**

Andrea Padilla (505) 531-7171  
Executive Assistant to Superintendent & Deputy Superintendent Andrea.Padilla@osi.nm.gov

Tim Vigil (505) 690-0651  
Deputy Superintendent Timothy.Vigil@osi.nm.gov

**Financial Regulation Division**

Don Gilbert (505) 469-6265  
Chief Financial Analyst Don.Gilbert@osi.nm.gov

James Tidwell (505) 629-2358  
Senior Financial Analyst James.Tidwell@osi.nm.gov

**General Counsel**

Stephen Thies (505) 470-7366  
General Counsel Director Stephen.Thies@osi.nm.gov

**Health Insurance**

Danelle Callan  
Vaccine Purchasing Act (VPA)

(505) 627-4099  
VPA.Data@osi.nm.gov

Sahar Hassanin  
Chief Economist

(505) 383-0809  
Sahar.Hassanin@osi.nm.gov

**Human Resources**

Edwin Quintana  
Director

(505) 470-3580  
Edwin.Quintana@osi.nm.gov

**Information Technology**

Michael Lord  
Chief Information Officer

(505) 500-9394  
Michael.Lord@osi.nm.gov

**Insurance Fraud**

Roberta Baca  
Director, Fraud and Law Enforcement Division

roberta.baca@osi.nm.gov

Joseph "JJ" Chavez  
Special Agent in Charge

(505) 469-3840  
JosephJ.Chavez1@osi.nm.gov

STOP FRAUD

(877) 807-4010

**InsurTech**

Christian Myers  
Chief Actuary

(505) 695-5198  
Christian.Myers@osi.nm.gov

**Investigations**

Elouisa "Lou" Tyler  
Bureau Chief, Consumer Assistance & Civil Investigations Bureaus

(505) 827-4549  
elouisa.tyler@osi.nm.gov

Margaret "Kika" Pena  
Division Director

(505) 827-4561  
margaret.pena@osi.nm.gov

**Legislative**

Elisabeth Johnson  
Legislative Liaison

(505) 500-9387  
Elisabeth.Johnson@osi.nm.gov

**Life & Health Division**

Tom Birch  
Rate Analyst

(505) 795-4755  
Tom.Birch@osi.nm.gov

Brittany O'Dell  
Bureau Chief, Product Filings

(505) 309-2827  
Brittany.Odell@osi.nm.gov

Vacant  
Director, Health Policy & Compliance Bureau

Alejandro Amparan  
Director, Pharmacy Benefits & Drug Compliance

(505) 607-5996  
Alejandro.Amparan@osi.nm.gov

Viara Ianakieva  
Director, Life & Health Division

(505) 508-9073  
viara.ianakieva@osi.nm.gov

**Managed Health Care Bureau**

Gurrattanpal 'Mickey' Singh  
Bureau Chief

(505) 827-3811  
Gurrattanpal.Singh@osi.nm.gov

Margaret "Kika" Pena  
Division Director

(505) 827-4561  
margaret.pena@osi.nm.gov

**NAIC Liaison**

Victoria Baca  
Licensing Director

(505) 827-4554  
VictoriaA.Baca@osi.nm.gov

**Premium Tax**

New Mexico Taxation & Revenue Department  
<https://www.tax.newmexico.gov/businesses/insurance-premium-tax-program>

**Producer (Agent) Licensing**

Victoria Baca  
Licensing Director

(505) 827-4554  
VictoriaA.Baca@osi.nm.gov

Vanessa DeJesus  
Bureau Chief

(505) 827-4646  
VanessaA.DeJesus@osi.nm.gov

**Property & Casualty Division**

Christian Myers  
Chief Actuary

(505) 695-5198  
Christian.Myers@osi.nm.gov

Tim Vigil  
Deputy Superintendent

(505) 690-0651  
Timothy.Vigil@osi.nm.gov

Melissa Robertson  
Bureau Chief

(505) 827-4552  
Melissa.Robertson@osi.nm.gov

**Receivership**

Victoria Baca  
Licensing Director

(505) 827-4554  
VictoriaA.Baca@osi.nm.gov

**Records and Docketing**

Mariano Romero

(505) 827-4499  
Mariano.Romero@osi.nm.gov

**Service of Process**

SOP Mailbox

(855) 427-5674  
sop.mailbox@osi.nm.gov

**Statistical Reporting**

Christian Myers  
Chief Actuary

(505) 695-5198  
Christian.Myers@osi.nm.gov

**Title Insurance**

Laura Baca  
Title Bureau Compliance Officer Supervisor

(505) 827-4391  
laura.baca@osi.nm.gov

Mickey VanCuren  
Bureau Chief

(505) 827-4536  
Mickey.VanCuren@osi.nm.gov

Tim Vigil  
Deputy Superintendent

(505) 690-0651  
Timothy.Vigil@osi.nm.gov

