

New York



Kaitlin Asrow
Acting Superintendent
Northeast Zone

Term of Office:
At the Pleasure of the
Governor; Confirmed by
the Senate
Appointed: October 18,
2025

Kaitlin Asrow was appointed Acting Superintendent of the New York State Department of Financial Services (DFS) by Gov. Kathy Hochul, effective Oct. 18, 2025.

Prior to her appointment, Acting Superintendent Asrow served as executive deputy superintendent of the DFS' research and innovation division. In that role, she led the regulation of virtual currency entities and oversaw department-wide initiatives on innovation policy, economic research, financial inclusion, and data governance. Since joining the DFS in 2022, she has been instrumental in advancing its operational modernization and transformation efforts.

Acting Superintendent Asrow previously served as a senior policy advisor for the Bank of San Francisco and the Board of Governors of the Federal Reserve System. A recognized leader in financial services innovation and policy, Acting Superintendent Asrow has published extensively on data policy, including an evaluation of data protection and data rights in the U.S. and a review of open banking.

Acting Superintendent Asrow earned a Master of Public Policy (MPP) from The University of Chicago (Chicago, IL) and a bachelor's degree from Stanford University (Stanford, CA).

Main

New York State Department of Financial Services
One State Street
New York, NY 10004-1151
United States

Phone Numbers

Main: (212) 709-3500
Main (Albany): (518) 474-4567
Agents and Brokers: (518) 474-6630
Consumer Complaints: (212) 480-6400
Consumer Complaints Toll-Free: (800) 342-3736
Insurance Fraud Hotline: (888) 372-8369
Multilingual (9 am - 5 pm Mon-Fri): (518) 474-5138

Fax Numbers

Main: (212) 709-3520
Main (Albany): (518) 473-6814

Office Hours: 8:00 a.m.-5:00 p.m., Monday-Friday

Website: <https://www.dfs.ny.gov/>

Make Checks Payable to: Premium Taxes: State Tax Commission; Department Fees: Superintendent of Financial Services

Consumer Hotline

(800) 342-3736

Contact Persons

Property & Casualty

Alan Goren

(212) 480-5587

alan.goren@dfs.ny.gov

