

## Tennessee



Carter Lawrence serves as the Commissioner of the Tennessee Department of Commerce & Insurance (TDCI) and as the Tennessee State Fire Marshal. Before his appointment to Gov. Bill Lee's cabinet, Commissioner Lawrence served in a variety of leadership roles in the TDCI, including as Assistant Commissioner and chief operating officer.

In his role, Commissioner Lawrence has advocated for the removal of overly burdensome regulations, improved customer service through the use of better tools, and spearheaded initiatives focused on creating greater efficiencies and employee engagement.

On behalf of Gov. Lee's administration, Commissioner Lawrence has served on several initiatives throughout his career, including as a subcommittee chairman on the Tennessee Artificial Intelligence (AI) Advisory Council. On a national level, he has served in various leadership roles on committees as part of the NAIC.

A Middle Tennessee native, Commissioner Lawrence regularly volunteers with his church and local youth sports leagues and is a board member of an adoption-focused organization. He and his family live in the Nashville area.

Commissioner Lawrence is an attorney who studied law at the University of Tennessee (Knoxville, TN), where he also earned a master's degree in business administration. He earned a bachelor's degree from Wheaton College (Wheaton, IL).

Lawrence remains focused on leading the TDCI to protect Tennesseans through balanced oversight of insurance and regulated professions while enhancing consumer advocacy, education, and public safety.

**Carter Lawrence  
Commissioner  
Southeast Zone**

Term of Office:  
At the Discretion of the Governor  
Appointed: November 12, 2020

**Main**

Tennessee Department of Commerce and Insurance  
Division Davy Crockett Tower, Twelfth Floor  
500 James Robertson Parkway  
Nashville, TN 37243-0565  
United States

**Phone Numbers**

Main: (615) 741-2241  
Toll-Free Number (In-State Only): (800) 342-4029  
Commissioner: (615) 741-6007

**Fax Numbers**

Assistant Commissioner and Staff: (615) 741-9006  
Commissioner: (615) 532-6934  
Legal Staff: (615) 741-4000

**Office Hours:** 8:00 a.m.-4:30 p.m., Monday-Friday

**Website:** <https://www.tn.gov/commerce/>

**Make Checks Payable to:** Tennessee Department of Commerce and Insurance

Scott McAnally  
Assistant Commissioner

(615) 360-4467

### **Contact Persons**

#### **Agent Licensing**

Caroline Randolph  
Director

(615) 741-2693  
caroline.randolph@tn.gov

#### **Annual Statements**

Hui Wattanaskolpant  
Lead Analyst

(615) 253-2958  
hui.wattanaskolpant@tn.gov

#### **Company Licensing**

Kim Blaylock  
Tax Analyst

(615) 741-1670  
kim.blaylock@tn.gov

#### **Consumer Insurance Services**

Vacant  
Director

#### **Department Counsel**

Michael Driver  
General Counsel

(615) 253-2027  
michael.driver@tn.gov

Maliaka Bass  
Deputy General Counsel

(615) 741-9594  
maliaka.bass@tn.gov

#### **Deposits**

Kim Blaylock  
Tax Analyst

(615) 741-1670  
kim.blaylock@tn.gov

#### **Financial Affairs**

Trey Hancock  
Director, Financial Affairs

(615) 741-1504  
trey.hancock@tn.gov

#### **Fraud Investigations**

Michele Stone  
Director

(615) 741-8192  
michele.stone@tn.gov

#### **Insurance Examinations**

Bryant Cummings  
Director

(615) 532-6060  
bryant.cummings@tn.gov

#### **InsurTech**

Hanley Hammond  
Insurance Financial Examiner, Special Projects

(615) 253-6223  
hanley.hammond@tn.gov

#### **Life & Health Insurance**

Zachary Crandall  
Director, Policy Analysis

(615) 532-6370  
zachary.crandall@tn.gov

#### **Media Relations/Public Information**

Kevin Walters  
Communications Director

(615) 253-8941  
kevin.walters@tn.gov

**Premium Tax**

Kim Blaylock

Tax Analyst

(615) 741-1670

kim.blaylock@tn.gov

**Property & Casualty - Personal Lines**

Devon Suttles

Manager, P&C Insurance

(629) 208-0367

devon.suttles@tn.gov

**Rate, Rule and Form Filing - All Lines of Business**

Zachary Crandall

Director, Policy Analysis

(615) 532-6370

zachary.crandall@tn.gov

**Receivership**

Trey Hancock

Director, Financial Affairs

(615) 741-1504

trey.hancock@tn.gov

**Service of Process**

Ashley Ligon

Service of Process

(615) 532-5260

service.process@tn.gov

