

## West Virginia



**Allan L. McVey**  
**Commissioner**  
**Southeast Zone**

Term of Office:  
At the Pleasure of the  
Governor  
Appointed: September  
22, 2021

Allan L. McVey was appointed West Virginia Insurance Commissioner by Governor Jim Justice on March 21, 2017. He was then appointed by the Governor to serve as Cabinet Secretary of the West Virginia Department of Administration in January 2019. He served in that position until his reappointment as West Virginia Insurance Commissioner effective September 22, 2021.

Commissioner McVey is responsible for the regulation of the insurance market, as well as protection of insurance consumers. He believes in the mission of the West Virginia Insurance Commissioner's office of promoting a competitive and solvent insurance market with adequate consumer protection by fairly and consistently administering the insurance laws of West Virginia.

Prior to his appointment in 2017, Commissioner McVey was a licensed insurance agent who served in several capacities during his long tenure in the insurance industry in West Virginia. His experience includes a position as a medical claims examiner with the West Virginia Workers' Compensation Fund, underwriter with a large national insurance company and since 1976 a licensed insurance agent and broker with several firms, both local and national. His latest assignment included both sales and management of the West Virginia operations for a large national insurance brokerage firm.

Commissioner McVey earned a Bachelor of Science, Business Administration degree from West Virginia State University and has several post-graduate insurance designations.

### **Main**

West Virginia Offices of the Insurance Commissioner  
P.O. Box 50540  
Charleston, WV 25305-0540  
United States

### **Email Address**

OICConsumerServices@wv.gov

### **Phone Numbers**

Main: (304) 558-3354  
Toll-Free Number (In-state only): (888) 879-9842

**Fax Numbers**

Main: (304) 558-0412

**Office Hours:** 8:00 a.m.-5:00 p.m., Monday-Friday

**Website:** <https://www.wvinsurance.gov/>

**Make Checks Payable to:** Premium Taxes and Dept. Fees: WV Insurance Commissioner

Debbie Hughes (304) 414-8400  
Director, Administrative Services

Erin Hunter (304) 414-8400  
General Counsel

Janice Hemmelgarn (304) 414-8486  
Executive Assistant

Melinda Kiss (304) 414-8488  
Assistant Commissioner - Finance

**Contact Persons****Accounting Services**

Cheri Harpold (304) 414-8470  
Chief Financial Officer cheri.a.harpold@wv.gov

**Administrative Services**

Debbie Hughes (304) 414-8400  
Director, Administrative Services debbie.m.hughes@wv.gov

**Consumer Advocacy**

Dennis Garrison (304) 414-8040  
Director, Consumer Advocacy dennis.garrisonIII@wv.gov

**Consumer Services**

Consumer Services & Inquiries (304) 558-3386  
OICConsumerServices@wv.gov

**Executive Division**

Melinda Kiss (304) 414-8488  
Assistant Commissioner - Finance melinda.a.kiss@wv.gov

**Financial Examinations**

Mary Jo Lewis (304) 414-8010  
Director, Financial Conditions Unit and Chief Examiner mary.j.lewis@wv.gov

**Information Systems/Record Management**

Mike Farren  
Information Systems Manager III

(304) 414-5333  
mike.k.farren@wv.gov

**Insurance Inspector General**

Kirby Stickler  
Insurance Inspector General

(304) 414-8444  
kirby.s.stickler@wv.gov

**InsurTech**

Joylynn Fix  
Director, Life & Health

(304) 414-8035  
joylynn.fix@wv.gov

**Legal Division**

Jeff Black  
Associate Counsel, Attorney Supervisor, Compliance  
and Enforcement

(304) 558-0401  
jeffrey.c.black@wv.gov

Victor Mullins  
Associate Counsel-Legislation/Rules

(304) 558-0401  
victor.a.mullins@wv.gov

Gregory A. Elam  
Associate Counsel-Fraud Prosecution

(304) 414-8024  
greg.a.elam@wv.gov

**Licensing and Education (Agent/Agency Licensing, Education and Fees)**

Rob Grishaber  
Director, Agents Licensing and Education

(304) 558-0610  
robert.e.grishaber@wv.gov

**Life & Health Insurance**

Joylynn Fix  
Director, Life & Health

(304) 414-8035  
joylynn.fix@wv.gov

**Media Relations/Public Information**

Erin Hunter  
General Counsel

(304) 414-8400  
erin.k.hunter@wv.gov

**NAIC Liaison**

Janice Hemmelgarn  
Executive Assistant

(304) 414-8486  
janice.l.hemmelgarn@wv.gov

**Premium Taxes**

Rhonda Hartwell  
Financial Reporting Manager

(304) 414-8467  
rhonda.c.hartwell@wv.gov

**Property & Casualty Insurance**

Ellen Potter  
Director, Property & Casualty

(304) 414-8480  
Ellen.J.Potter@wv.gov

**Statistical Reporting**

Juanita Wimmer  
Insurance Market Analyst

(304) 414-8491  
juanita.d.wimmer@wv.gov

**Workers' Compensation**

Angela Shepherd  
Director, Workers' Compensation Employer  
Accounts and Claims Services

(304) 414-7740  
angela.h.shepherd@wv.gov

**Workers' Compensation - Board of Review**

Nick Casey  
Chair, Board of Review

(304) 558-5230  
Nick.Casey@wv.gov

