# Wisconsin



Nathan Houdek has served as Insurance Commissioner for the state of Wisconsin since his appointment by Gov. Tony Evers in January 2022. He previously served as Deputy Commissioner of Insurance for three years under former Commissioner Mark Afable.

Commissioner Houdek serves as the state's chief regulator of insurance and oversees the operations of the Office of the Commissioner of Insurance. He also serves as vice chair of the state Group Insurance Board (GIB) and as a board member of the Wisconsin Insurance Security Fund, the state's guaranty fund.

As a member of the NAIC, Commissioner Houdek currently chairs the Financial Condition (E) Committee and serves as a member of the Life Insurance and Annuities (A) Committee, the International Insurance Relations (G) Committee, and several task forces and working groups. He is also vice chair of the Governance Committee of the Interstate Insurance Product Regulation Commission (Compact).

Commissioner Houdek earned a Master of Business Administration and a bachelor's degree from the University of Wisconsin-Madison.

Nathan Houdek Commissioner Midwest Zone

Term of Office: At the Pleasure of the Governor Appointed: January 2, 2022 Reappointed: January 2023

## Main

P.O. Box 7873 Madison, WI 53707-7873 United States

## **Email Address**

ocicomplaints@wisconsin.gov

## **Phone Numbers**

Main: (608) 266-3585

Toll-Free Number (In-state only): (800) 236-8517 State Life Insurance Fraud: (800) 562-5558 Hearing/Speech Impaired: (608) 226-3586

#### **Fax Numbers**

Main: (608) 267-9451

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday

Website: https://oci.wi.gov

Make Checks Payable to: State of Wisconsin, Commissioner of Insurance

#### **Mailing Address for Agent Licensing**

P.O. Box 7872 Madison, WI 53707-7872 United States

Amy J. Malm (608) 261-8562 Administrator, Division of Financial Regulation Kristina Thole (608) 261-8566 Director, Office of Administrative Services Lauren Van Buren (608) 261-8283 Chief Legal Counsel Nathan Houdek (608) 266-2493 Commissioner Rebecca Easland (608) 264-8126 **Deputy Commissioner** Rebecca Rebholz (608) 264-8111 Administrator, Division of Market Regulation & Enforcement Sarah Smith (608) 267-9460 Director of Public Affairs Director, Office of Operational Management **Contact Persons Agent Licensing** Melody Esquivel (608) 264-8132 Insurance Program Manager, Agent Licensing Section melody.esquivel@wisconsin.gov **Annual Statement and Company Licensing** Mary Sue Gilardi (608) 266-0091 Records Management Supervisor marysue.gilardi@wisconsin.gov **Consumer Complaints and Inquiries** Christina Keeley (608) 267-3868 Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

**Consumer Counseling Program for Seniors** 

Vicki Buchholz (608) 246-7016 Medigap Coordinator boaltc@wisconsin.gov

**Continuing Education** 

Melody Esquivel (608) 264-8132
Insurance Program Manager, Agent Licensing Section melody.esquivel@wisconsin.gov

**Department Counsel** 

Lauren Van Buren

(608) 261-8283

Chief Legal Counsel

lauren.vanburen@wisconsin.gov

**Deposits** 

Mary Sue Gilardi (608) 266-0091 Records Management Supervisor marysue.gilardi@wisconsin.gov **Examinations - Agent** 

Melody Esquivel

Insurance Program Manager, A gent Licensing Section melody occurred myself wisconsin gov

Insurance Program Manager, Agent Licensing Section melody.esquivel@wisconsin.gov

**Examinations - Financial** 

Elena Vetrina (608) 266-0105

Chief, Section III, Division of Financial Regulation elena.vetrina@wisconsin.gov

Karl Albert

Chief, Section IV, Division of Financial Regulation

Kristin Forsberg (608) 266-9896

Chief, Section I, Division of Financial Regulation kristin.forsberg@wisconsin.gov

Aaron Kenseth (608) 267-4385

Chief, Section II, Division of Financial Regulation aaron.kenseth@wisconsin.gov

Amy J. Malm (608) 261-8562

Administrator, Division of Financial Regulation amy.malm@wisconsin.gov

**Examinations - Market Conduct** 

Rebecca Rebholz (608) 264-8111

Administrator, Division of Market Regulation & Enforcement rebecca.rebholz@wisconsin.gov

Fees - Agents

Melody Esquivel (608) 264-8132

Insurance Program Manager, Agent Licensing Section melody.esquivel@wisconsin.gov

**Fees - Companies** 

Suzanne Vinmans (608) 266-9891

License Permit Program Associate, Support Section suzanne.vinmans@wisconsin.gov

**Health and Life Insurance** 

Christina Keeley (608) 267-3868

Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

**Information Services** 

Jane Frankiewicz (608) 266-7392

IT Director, Information Services Section janef.frankiewicz@wisconsin.gov

InsurTech

Nathan Houdek (608) 266-2493

Commissioner nathan.houdek@wisconsin.gov

Life Insurance

Christina Keeley (608) 267-3868

Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

**Market Analysis** 

Darcy Paskey (608) 264-6234

Chief, Market Analysis Section darcy.paskey@wisconsin.gov

Media Relations/Public Information

Sarah Smith (608) 267-9460

Director of Public Affairs sarah.smith2@wisconsin.gov

**NAIC Liaison** 

Sarah Smith (608) 267-9460 Director of Public Affairs sarah.smith2@wisconsin.gov

Jill Kelly (608) 267-1233

Executive Staff Assistant jillm.kelly@wisconsin.gov

**Premium Tax** 

John Litweiler (608) 267-4390

Chief, Division of Financial Regulation john.litweiler@wisconsin.gov

**Property & Casualty - Commercial Lines** 

Christina Keeley (608) 267-3868

Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

**Property & Casualty - Personal Lines** 

Christina Keeley (608) 267-3868

Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

**State Life Insurance Fund** 

Sarah Wehnes (608) 267-4392

Insurance Program Manager sarah.wehnes@wisconsin.gov

**Statistical Reporting** 

Christina Keeley (608) 267-3868

Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

**Training Opportunities** 

Kendra Lazzeroni (608) 261-8282

Training Coordinator, Office of Administrative Services kendram.lazzeroni@wisconsin.gov