## Wisconsin



Nathan Houdek Commissioner Midwest Zone

Term of Office:
At the Pleasure of the Governor
Appointed: January 2, 2022
Reappointed: January 2023

Nathan Houdek was appointed as Wisconsin's Insurance Commissioner by Gov. Tony Evers in January 2022. He previously served as Deputy Commissioner of Insurance for three years under former Commissioner Mark Afable.

Commissioner Houdek serves as the state's chief regulator of insurance and oversees the operations of the Office of the Commissioner of Insurance (OCI). He is also chair of the Injured Patients and Families Compensation Fund (IPFCF), which is governed by the Board of Governors. Additionally, he is a member of the Wisconsin Retirement Board and the board of directors for the Wisconsin Insurance Security Fund, the state's guaranty fund.

Having spent more than 20 years working in state legislative and regulatory affairs, Commissioner Houdek has extensive experience finding solutions to complex public policy and regulatory challenges across all lines of insurance. He has held several senior-level roles in the public and private sectors, including serving as a principal at one of Wisconsin's largest public affairs and business consulting firms and as chief of staff to a former minority leader in the Wisconsin State Senate.

As a member of the National Association of Insurance Commissioners (NAIC), Commissioner Houdek is chair of the Financial Condition (E) Committee, the Accelerated Underwriting (A) Working Group, and the Health Innovations (B) Working Group. Additionally, he is a member of the Life Insurance and Annuities (A) Committee and various task forces and working groups. He is also vice chair of the Governance Committee of the Interstate Insurance Product Regulation Commission (Compact).

Commissioner Houdek earned a master of business administration and a bachelor's degree from the University of Wisconsin-Madison (Madison, WI). He is actively involved with the Madison Public Library Foundation.

#### Main

P.O. Box 7873 Madison, WI 53707-7873 United States

#### **Mailing Address for Agent Licensing**

P.O. Box 7872 Madison, WI 53707-7872 United States

### **Email Address**

ocicomplaints@wisconsin.gov

#### **Phone Numbers**

Main: (608) 266-3585

Toll-Free Number (In-state only): (800) 236-8517 State Life Insurance Fraud: (800) 562-5558 Hearing/Speech Impaired: (608) 226-3586

### **Fax Numbers**

Main: (608) 267-9451

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday

Website: https://oci.wi.gov

Make Checks Payable to: State of Wisconsin, Commissioner of Insurance

Amy J. Malm Administrator, Division of Financial Regulation	(608) 261-8562
Kristina Thole Director, Office of Administrative Services	(608) 261-8566
Lauren Van Buren Chief Legal Counsel	(608) 261-8283
Nathan Houdek Commissioner	(608) 266-2493
Rebecca Easland Deputy Commissioner	(608) 264-8126
Rebecca Rebholz Administrator, Division of Market Regulation & Enforcement	(608) 264-8111
Sarah Smith Director of Public Affairs	(608) 267-9460

#### Vacant

Director, Office of Operational Management

# **Contact Persons**

**Agent Licensing** 

Melody Esquivel (608) 264-8132

Insurance Program Manager, Agent Licensing melody.esquivel@wisconsin.gov

Section

**Annual Statement and Company Licensing** 

Mary Sue Gilardi (608) 266-0091

Records Management Supervisor marysue.gilardi@wisconsin.gov

**Consumer Complaints and Inquiries** 

Christina Keeley (608) 267-3868

Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

**Consumer Counseling Program for Seniors** 

Vicki Buchholz (608) 246-7016

Medigap Coordinator boaltc@wisconsin.gov

**Continuing Education** 

Melody Esquivel (608) 264-8132

Insurance Program Manager, Agent Licensing melody.esquivel@wisconsin.gov

Section

**Department Counsel** 

Lauren Van Buren (608) 261-8283

Chief Legal Counsel lauren.vanburen@wisconsin.gov

**Deposits** 

Mary Sue Gilardi (608) 266-0091

Records Management Supervisor marysue.gilardi@wisconsin.gov

**Examinations - Agent** 

Melody Esquivel (608) 264-8132

Insurance Program Manager, Agent Licensing melody.esquivel@wisconsin.gov

Section

**Examinations - Financial** 

Aaron Kenseth (608) 267-4385

Chief, Section II, Division of Financial Regulation aaron.kenseth@wisconsin.gov

Amy J. Malm (608) 261-8562

Administrator, Division of Financial Regulation amy.malm@wisconsin.gov

Elena Vetrina (608) 266-0105

Chief, Section III, Division of Financial Regulation elena.vetrina@wisconsin.gov

Karl Albert

Chief, Section IV, Division of Financial Regulation

Kristin Forsberg (608) 266-9896

Chief, Section I, Division of Financial Regulation kristin.forsberg@wisconsin.gov

**Examinations - Market Conduct** 

Rebecca Rebholz (608) 264-8111

Administrator, Division of Market Regulation & rebecca.rebholz@wisconsin.gov

Enforcement

Fees - Agents

Melody Esquivel (608) 264-8132

Insurance Program Manager, Agent Licensing melody.esquivel@wisconsin.gov

Section

**Fees - Companies** 

Suzanne Vinmans (608) 266-9891

License Permit Program Associate, Support Section suzanne.vinmans@wisconsin.gov

**Health and Life Insurance** 

Christina Keeley (608) 267-3868

Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

**Information Services** 

Jane Frankiewicz (608) 266-7392

IT Director, Information Services Section janef.frankiewicz@wisconsin.gov

InsurTech

Nathan Houdek (608) 266-2493

Commissioner nathan.houdek@wisconsin.gov

**Life Insurance** 

Christina Keeley (608) 267-3868

Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

**Market Analysis** 

Darcy Paskey (608) 264-6234

Chief, Market Analysis Section darcy.paskey@wisconsin.gov

**Media Relations/Public Information** 

Sarah Smith (608) 267-9460

Director of Public Affairs sarah.smith2@wisconsin.gov

**NAIC Liaison** 

Sarah Smith (608) 267-9460
Director of Public Affairs sarah.smith2@wisconsin.gov

Jill Kelly (608) 267-1233

Executive Staff Assistant jillm.kelly@wisconsin.gov

**Premium Tax** 

John Litweiler (608) 267-4390

Chief, Division of Financial Regulation john.litweiler@wisconsin.gov

**Property & Casualty - Commercial Lines** 

Christina Keeley (608) 267-3868

Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

**Property & Casualty - Personal Lines** 

Christina Keeley (608) 267-3868

Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

**State Life Insurance Fund** 

Sarah Wehnes (608) 267-4392

Insurance Program Manager sarah.wehnes@wisconsin.gov

**Statistical Reporting** 

Christina Keeley (608) 267-3868

Chief, Consumer Affairs Section christina.keeley@wisconsin.gov

**Training Opportunities** 

Kendra Lazzeroni (608) 261-8282

Training Coordinator, Office of Administrative kendram.lazzeroni@wisconsin.gov

Services