

Wisconsin



**Nathan Houdek
Commissioner
Midwest Zone**

Term of Office:
At the Pleasure of the
Governor
Appointed: January 2,
2022
Reappointed: January
2023

Nathan Houdek was appointed as Wisconsin's Insurance Commissioner by Gov. Tony Evers in January 2022. He previously served as Deputy Commissioner of Insurance for three years under former Commissioner Mark Afable.

Commissioner Houdek serves as the state's chief regulator of insurance and oversees the operations of the Office of the Commissioner of Insurance (OCI). He is also chair of the Injured Patients and Families Compensation Fund (IPFCF), which is governed by the Board of Governors. Additionally, he is a member of the Wisconsin Retirement Board and the board of directors for the Wisconsin Insurance Security Fund, the state's guaranty fund.

Having spent more than 20 years working in state legislative and regulatory affairs, Commissioner Houdek has extensive experience finding solutions to complex public policy and regulatory challenges across all lines of insurance. He has held several senior-level roles in the public and private sectors, including serving as a principal at one of Wisconsin's largest public affairs and business consulting firms and as chief of staff to a former minority leader in the Wisconsin State Senate.

As a member of the National Association of Insurance Commissioners (NAIC), Commissioner Houdek is chair of the Financial Condition (E) Committee, the Accelerated Underwriting (A) Working Group, and the Health Innovations (B) Working Group. Additionally, he is a member of the Life Insurance and Annuities (A) Committee and various task forces and working groups. He is also vice chair of the Governance Committee of the Interstate Insurance Product Regulation Commission (Compact).

Commissioner Houdek earned a master of business administration and a bachelor's degree from the University of Wisconsin-Madison (Madison, WI). He is actively involved with the Madison Public Library Foundation.

Main

Wisconsin Office of the Commissioner of Insurance
P.O. Box 7873
Madison, WI 53707-7873
United States

Mailing Address for Agent Licensing

Wisconsin Office of the Commissioner of Insurance
P.O. Box 7872
Madison, WI 53707-7872
United States

Email Address

ocicomplaints@wisconsin.gov

Phone Numbers

Main: (608) 266-3586

Toll-Free Number (In-state only): (800) 236-8517

State Life Insurance Fraud: (800) 562-5558

Hearing/Speech Impaired: (608) 226-3586

Fax Numbers

Main: (608) 266-9935

Office Hours: 7:45 a.m.-4:30 p.m., Monday-Friday

Website: <https://oci.wi.gov>

Make Checks Payable to: State of Wisconsin, Commissioner of Insurance

Amy J. Malm (608) 261-8562
Administrator, Division of Financial Regulation

Jesse Patchak (608) 267-5198
Director, Office of Operational Management

Kristina Thole (608) 261-8566
Director, Office of Administrative Services

Lauren Van Buren (608) 261-8283
Chief Legal Counsel

Nathan Houdek (608) 266-2493
Commissioner

Rebecca Easland (608) 264-8126
Deputy Commissioner

Rebecca Rebholz (608) 264-8111
Administrator, Division of Market Regulation & Enforcement

Sarah Smith (608) 267-9460
Director of Public Affairs

Contact Persons

Agent Licensing

Melody Esquivel
Insurance Program Manager, Agent Licensing
Section

(608) 264-8132
melody.esquivel@wisconsin.gov

Annual Statement and Company Licensing

Mary Sue Gilardi
Records Management Supervisor

(608) 266-0091
marysue.gilardi@wisconsin.gov

Consumer Complaints and Inquiries

Christina Keeley
Chief, Consumer Affairs Section

(608) 267-3868
christina.keeley@wisconsin.gov

Consumer Counseling Program for Seniors

Vicki Buchholz
Medigap Coordinator

(608) 246-7016
boaltc@wisconsin.gov

Continuing Education

Melody Esquivel
Insurance Program Manager, Agent Licensing
Section

(608) 264-8132
melody.esquivel@wisconsin.gov

Department Counsel

Lauren Van Buren
Chief Legal Counsel

(608) 261-8283
lauren.vanburen@wisconsin.gov

Deposits

Mary Sue Gilardi
Records Management Supervisor

(608) 266-0091
marysue.gilardi@wisconsin.gov

Examinations - Agent

Melody Esquivel
Insurance Program Manager, Agent Licensing
Section

(608) 264-8132
melody.esquivel@wisconsin.gov

Examinations - Financial

Elena Vetrina
Chief, Section III, Division of Financial Regulation

(608) 266-0105
elena.vetrina@wisconsin.gov

Karl Albert
Chief, Section IV, Division of Financial Regulation

Amy J. Malm
Administrator, Division of Financial Regulation

(608) 261-8562
amy.malm@wisconsin.gov

Kristin Forsberg
Chief, Section I, Division of Financial Regulation

(608) 266-9896
kristin.forsberg@wisconsin.gov

Aaron Kenseth
Chief, Section II, Division of Financial Regulation

(608) 267-4385
aaron.kenseth@wisconsin.gov

Examinations - Market Conduct

Rebecca Rebholz
Administrator, Division of Market Regulation &
Enforcement

(608) 264-8111
rebecca.rebholz@wisconsin.gov

Fees - Agents

Melody Esquivel
Insurance Program Manager, Agent Licensing
Section

(608) 264-8132
melody.esquivel@wisconsin.gov

Fees - Companies

Suzanne Vinmans
License Permit Program Associate, Support Section

(608) 266-9891
suzanne.vinmans@wisconsin.gov

Health and Life Insurance

Christina Keeley
Chief, Consumer Affairs Section

(608) 267-3868
christina.keeley@wisconsin.gov

Information Services

Jane Frankiewicz
IT Director, Information Services Section

(608) 266-7392
janef.frankiewicz@wisconsin.gov

InsurTech

Nathan Houdek
Commissioner

(608) 266-2493
nathan.houdek@wisconsin.gov

Life Insurance

Christina Keeley
Chief, Consumer Affairs Section

(608) 267-3868
christina.keeley@wisconsin.gov

Market Analysis

Darcy Paskey
Chief, Market Analysis Section

(608) 264-6234
darcy.paskey@wisconsin.gov

Media Relations/Public Information

Sarah Smith
Director of Public Affairs

(608) 267-9460
sarah.smith2@wisconsin.gov

NAIC Liaison

Sarah Smith
Director of Public Affairs

(608) 267-9460
sarah.smith2@wisconsin.gov

Jill Kelly
Executive Staff Assistant

(608) 267-1233
jillm.kelly@wisconsin.gov

Premium Tax

John Litweiler
Chief, Division of Financial Regulation

(608) 267-4390
john.litweiler@wisconsin.gov

Property & Casualty - Commercial Lines

Christina Keeley
Chief, Consumer Affairs Section

(608) 267-3868
christina.keeley@wisconsin.gov

Property & Casualty - Personal Lines

Christina Keeley
Chief, Consumer Affairs Section

(608) 267-3868
christina.keeley@wisconsin.gov

State Life Insurance Fund

Sarah Wehnes
Insurance Program Manager

(608) 267-4392
sarah.wehnes@wisconsin.gov

Statistical Reporting

Christina Keeley
Chief, Consumer Affairs Section

(608) 267-3868
christina.keeley@wisconsin.gov

Training Opportunities

Kendra Lazzeroni
Training Coordinator, Office of Administrative
Services

(608) 261-8282
kendram.lazzeroni@wisconsin.gov

