

MARKET INFORMATION SYSTEMS (D) TASK FORCE

Market Information Systems (D) Task Force Aug. 2, 2024, Minutes

Draft Pending Adoption

Draft: 8/12/24

Market Information Systems (D) Task Force
Virtual Meeting (*in lieu of meeting at the 2024 Summer National Meeting*)
August 2, 2024

The Market Information Systems (D) Task Force met Aug. 2, 2024. The following Task Force members participated: Chlora Lindley-Myers represented by Jo LeDuc, Chair (MO); Timothy J. Temple represented by Nina Hunter, Vice Chair (LA); Barbara D. Richardson represented by Maria Ailor (AZ); Alan McClain represented by Teri Ann Mecca (AR); Ricardo Lara represented by Pam O'Connell (CA); Andrew N. Mais represented by Kurt Swan (CT); Michael Yaworsky represented by Keith Nault (FL); Sharon P. Clark represented by Patrick Smith (KY); Joy Y. Hatchette represented by Mary Kwei (MD); Justin Zimmerman represented by Ralph Boeckman (NJ); and Glen Mulready represented by Landon Hubbart (OK). Also participating was John Haworth (WA).

1. Adopted its 2023 Fall National Meeting Minutes

Swan made a motion, seconded by Nault, to adopt the Task Force's Nov. 22, 2023, minutes (*see NAIC Proceedings – Fall 2023, Market Information Systems (D) Task Force*). The motion passed unanimously.

2. Adopted the Report of the Market Information Systems Research and Development (D) Working Group

Haworth said the Market Information Systems (D) Research and Development Working Group met in May. He said the Working Group considered two Uniform System Enhancement Request (USER) forms for additional codes and functionality on the Complaint Database System (CDS). The Working Group approved preliminary analysis to begin on: 1) adding a claim handling reason code for "balanced billings"; and 2) adding "insurance companies" in the drop-down description of the complainant in the State Based Systems (SBS) Complaints and Consumer Assistance and the SBS External Healthcare Review (EHR) portals.

Haworth said the Working Group also received the 2022 Market Information Systems (MIS) Data Analysis Metrics Report which measures the accuracy, completeness, and timeliness of data uploaded into the market information systems. He said that prior to the Working Group's next meeting, it will receive the 2023 metrics report.

Ailor made a motion, seconded by O'Connell, to adopt the report of the Market Information Systems Research and Development (D) Working Group. The motion passed unanimously.

3. Received a Report from the Market Analysis Procedures (D) Working Group

LeDuc said that late last summer and into fall, 26 jurisdictions were interviewed regarding how they use the Market Analysis Prioritization Tool (MAPT) for their baseline market analysis. She said a summary of the interviews is included in the materials for the Market Analysis Procedures (D) Working Group's June 24 meeting.

LeDuc said there are quite a few different baseline analysis techniques employed by jurisdictions using the MAPT, as well as quite a few commonalities. She said one conclusion drawn from the interviews was that the MAPT has not kept pace with technological changes and does not prioritize companies as effectively as it possibly can. As a result, there were a number of suggestions for improvement to enable analysts to work smarter, not harder.

LeDuc said the Working Group formed a MAPT recommendations subgroup to review the MAPT, consider the suggestions it received, and develop a set of recommendations for improving the MAPT that can be approved by the Working Group. She said there are 12 jurisdictions participating, and they are meeting twice a week.

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4. Received an Update on MIS Projects and USER Forms

Chris Witt (NAIC) began with the status of *State Connected* projects that affect the MIS.

Witt said *State Connected* Project 3.2 encompasses all the USER forms related to the RIRS, including the implementation of new codes and the support for attachments in the RIRS. He said work on the common architecture is complete, and the NAIC will be reaching out to the SBS states, the Vertafore states, and the states that send data to the NAIC directly to begin implementing the new RIRS codes. LeDuc said she was excited for the new RIRS coding enhancements.

He said *State Connected* Project 3.4 is the MCAS modernization project. He said the MCAS utilizes the Financial Data Repository (FDR) system backend. The FDR is being rewritten, and that rewrite is in the investigative phase. Much of what happens with the MCAS modernization will come out of the FDR rewrite. He said the work for the 2023 MCAS collection is complete, and work is beginning on the collection of the 2024 data year.

Having no further business, the Market Information Systems (D) Task Force adjourned.

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