



# GLM Concepts in EMBLEM

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SAM KLOESE, ACAS, CSPA

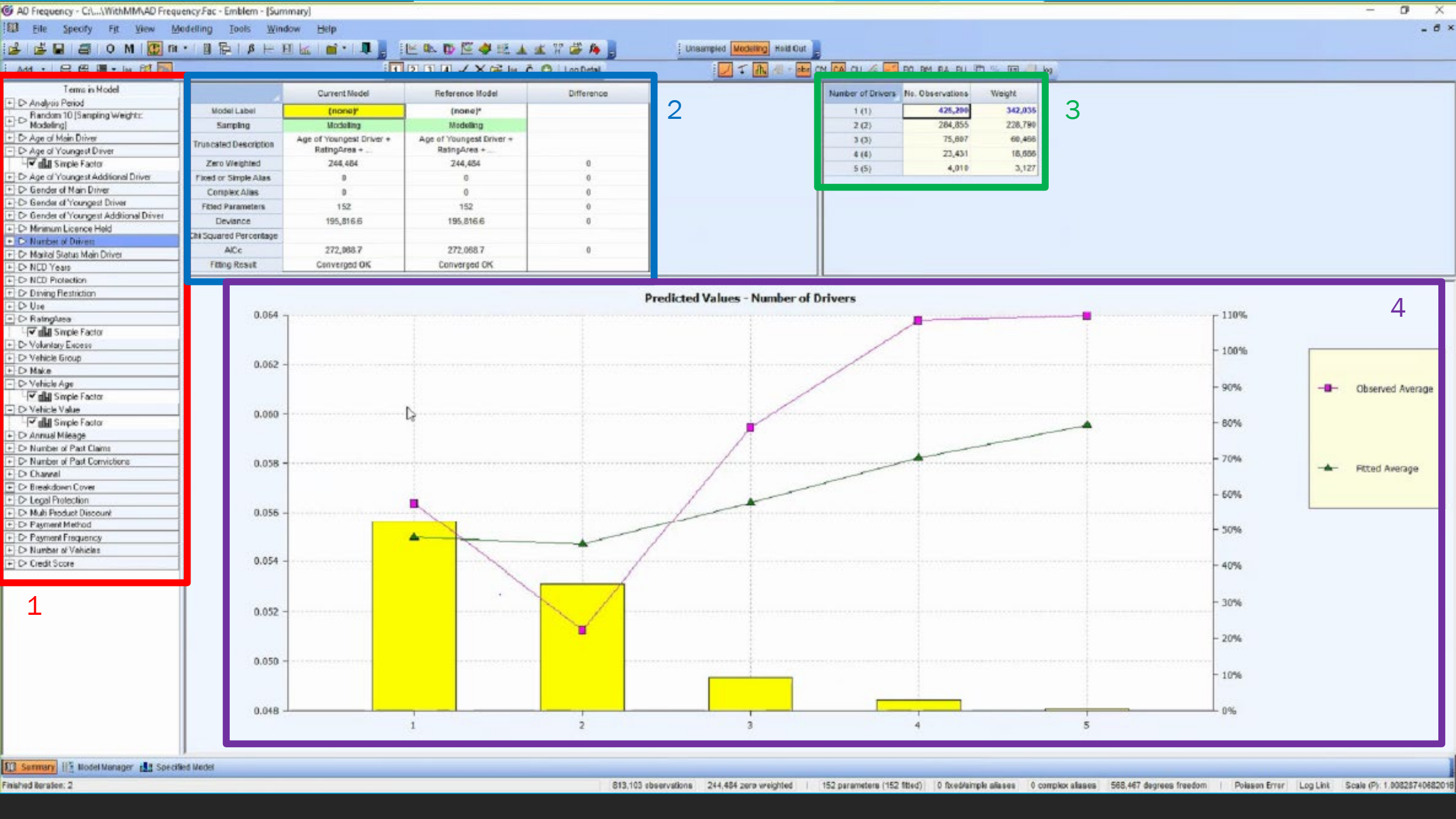
8/25/2020

# Background

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- EMBLEM is a prevalent predictive modeling tool in the insurance industry
- Benjamin Williams from Towers Watson presented a brief intro to EMBLEM on 4/28
- This is a further deep dive to really dig into GLM concepts using EMBLEM screenshots
- Most pictures are direct screenshots from Benjamin William's presentation
- Augmented with other sources
  - 2019 GIS Regulator Advanced Modeling Training
  - Simpler theoretical examples built in Excel to demonstrate concepts
  - References to the CAS GLM monograph





anorex.1 <- glm(Postwt ~ Prewt + Treat + offset(Prewt), family = gaussian, data = anorexia)

# 1. Terms in Model

- This is a list of candidate Independent variables
  - There are 32 options here
  - These would all have been columns in the input data
  - The columns with metrics are not listed here
    - During data input step, you'd specify the target metric fields
- EMBLEM is much more “point and click” than R or Python
  - Put a check mark next to the variables you want to include
  - Then click “fit”
  - R would require typing out the names of the columns
    - Example: 

```
Freq_model <- glm(Frequency ~ Age_Youngest + RatingArea + VehicleAge + VehicleValue),  
family = poisson(link = "log"),  
data = mydata)
```

Terms in Model	
<input type="checkbox"/> >	Analysis Period
<input type="checkbox"/> >	Random 10 [Sampling Weights: Modeling]
<input type="checkbox"/> >	Age of Main Driver
<input type="checkbox"/> >	Age of Youngest Driver
<input checked="" type="checkbox"/> >	Simple Factor
<input type="checkbox"/> >	Age of Youngest Additional Driver
<input type="checkbox"/> >	Gender of Main Driver
<input type="checkbox"/> >	Gender of Youngest Driver
<input type="checkbox"/> >	Gender of Youngest Additional Driver
<input type="checkbox"/> >	Minimum Licence Held
<input checked="" type="checkbox"/> >	Number of Drivers
<input type="checkbox"/> >	Marital Status Main Driver
<input type="checkbox"/> >	NCD Years
<input type="checkbox"/> >	NCD Protection
<input type="checkbox"/> >	Driving Restriction
<input type="checkbox"/> >	Use
<input type="checkbox"/> >	RatingArea
<input checked="" type="checkbox"/> >	Simple Factor
<input type="checkbox"/> >	Voluntary Excess
<input type="checkbox"/> >	Vehicle Group
<input type="checkbox"/> >	Make
<input type="checkbox"/> >	Vehicle Age
<input checked="" type="checkbox"/> >	Simple Factor
<input type="checkbox"/> >	Vehicle Value
<input checked="" type="checkbox"/> >	Simple Factor
<input type="checkbox"/> >	Annual Mileage
<input type="checkbox"/> >	Number of Past Claims
<input type="checkbox"/> >	Number of Past Convictions
<input type="checkbox"/> >	Channel
<input type="checkbox"/> >	Breakdown Cover
<input type="checkbox"/> >	Legal Protection
<input type="checkbox"/> >	Multi Product Discount
<input type="checkbox"/> >	Payment Method
<input type="checkbox"/> >	Payment Frequency
<input type="checkbox"/> >	Number of Vehicles
<input type="checkbox"/> >	Credit Score

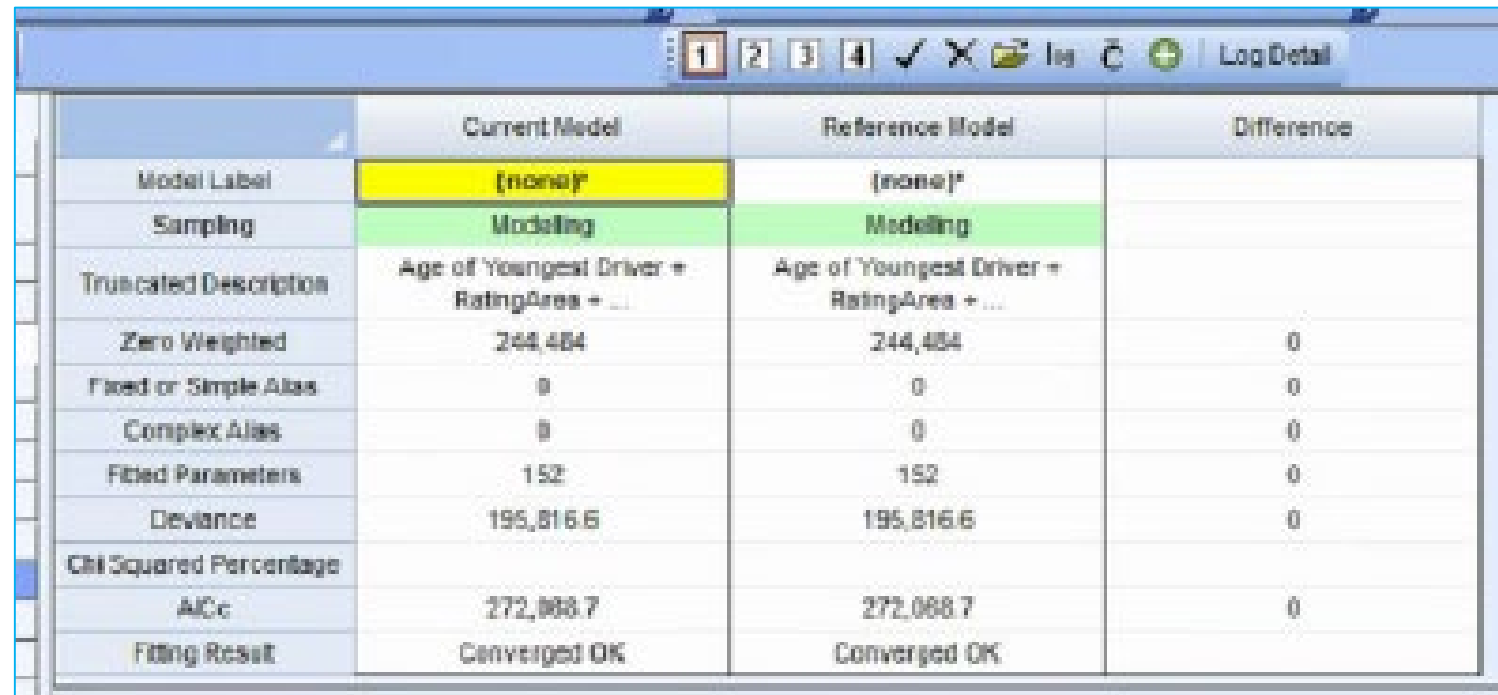
# 1. Terms in Model

- Types of Terms in model
  - Potential Rating Variables
    - Variables that you would consider putting in your rating plan
  - Control Variables
    - Variables we would not use in rating, but we include so certain effects do not influence our potential rating parameter estimates
      - (CAS GLM Paper Section 5.1.3)
    - Examples are easier to explain
      - Year as a control variable when undeveloped losses are used
      - State as a control variable in a countrywide model because loss level varies by state
  - Offset Variables
    - Variables with pre-determined factor that we want our GLM to “work around”, not recalculate
      - Limits & Deductibles (CAS GLM Paper Section 9.1)
      - Territory (CAS GLM Paper Section 9.2)

Terms in Model	
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## 2. Quick Model Comparison

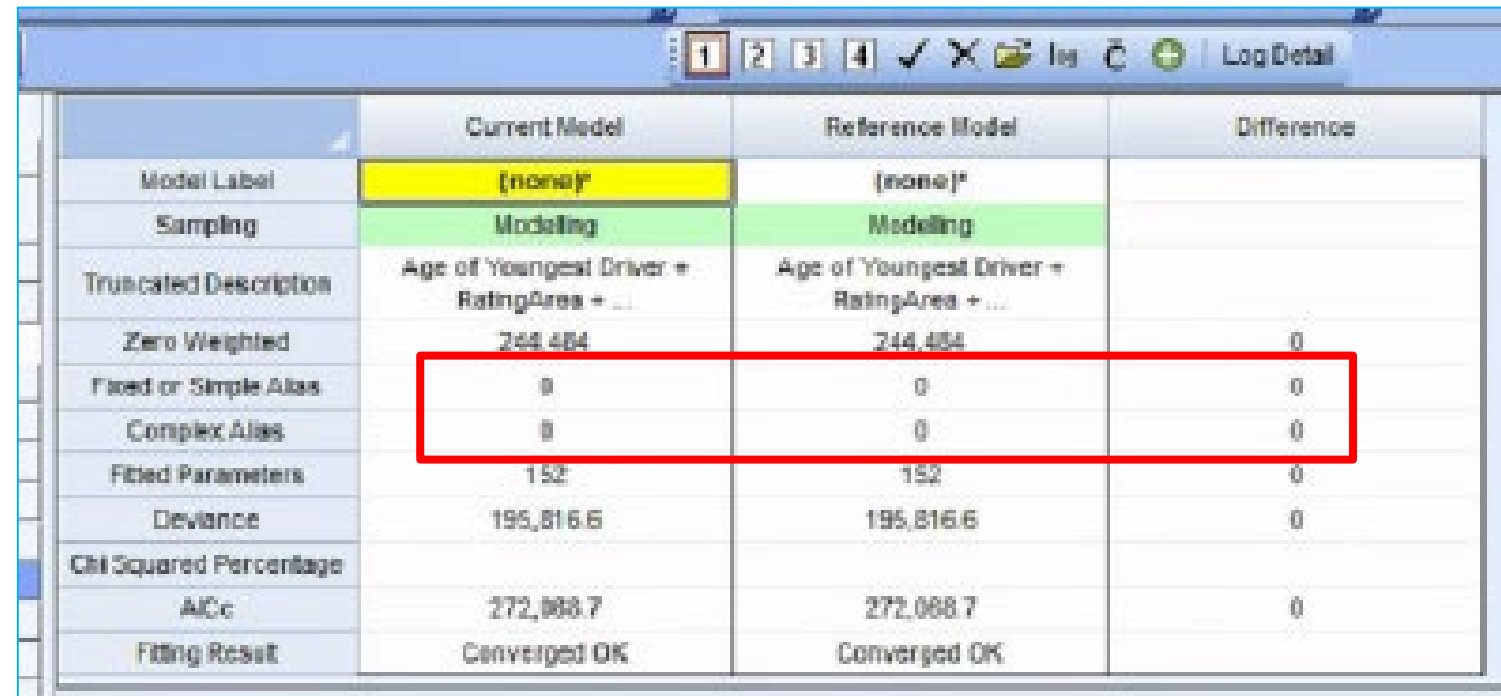
- Here, Curr Model = Ref Model
  - No difference given for “Truncated Description”
  - Goodness of Fit statistics are equal
- This table compares the latest fitted model with a reference model
- You can save up to 4 reference models
- Example of a nested model comparison on upcoming slide



	Current Model	Reference Model	Difference
Model Label	(none)*	(none)*	
Sampling	Modeling	Modeling	
Truncated Description	Age of Youngest Driver + RatingArea + ...	Age of Youngest Driver + RatingArea + ...	
Zero Weighted	244,484	244,484	0
Fixed or Simple Alias	0	0	0
Complex Alias	0	0	0
Fitted Parameters	152	152	0
Deviance	195,816.6	195,816.6	0
Chi Squared Percentage			
AICc	272,088.7	272,088.7	0
Fitting Result	Converged OK	Converged OK	

## 2. Quick Model Comparison


- Here, Curr Model = Ref Model
- No Aliases!
  - Simple Alias: 2 columns provide the same info (or extremely correlated)
    - Example:
      - Driver Birth year and Driver Age
      - Married Indicator and Single Indicator
  - Complex Alias: 2 or more columns together provide the same info as another column
    - Number of Vehicles and Number of Drivers together explain “Vehicle Driver Ratio”



	Current Model	Reference Model	Difference
Model Label	(none)*	(none)*	
Sampling	Modeling	Modeling	
Truncated Description	Age of Youngest Driver + RatingArea + ...	Age of Youngest Driver + RatingArea + ...	
Zero Weighted	244,484	244,484	0
Fixed or Simple Alias	0	0	0
Complex Alias	0	0	0
Fitted Parameters	152	152	0
Deviance	195,816.6	195,816.6	0
Chi Squared Percentage			
AICc	272,088.7	272,088.7	0
Fitting Result	Converged OK	Converged OK	

## 2. Quick Model Comparison

- Here, Curr Model  $\neq$  Ref Model
- Difference column tells us many things
  - We added # Drivers
  - We added 4 parameters
    - (n – 1) parameters for a categorical field with n levels.
    - We had 1, 2, 3, 4, or 5 drivers, so 4 parameters.


	Current Model	Reference Model	Difference
Model Label	(none)*	(none)*	
Sampling	Modeling	Modeling	
Truncated Description	Age of Youngest Driver + Number of Drivers + ...	Age of Youngest Driver + RatingArea + ...	+ Number of Drivers
Zero Weighted	244,464	244,464	0
Fixed or Simple Alias	0	0	0
Complex Alias	0	0	0
Fitted Parameters	156	152	4
Deviance	195,727.8	195,816.6	 -88.8367
Chi Squared Percentage		Sub-Model	0.0%
AICc	272,944.2	272,969.7	-24.52389
Fitting Result	Converged OK	Converged OK	

Note: EMBLEM considers all fields  
“Categorical” until you tell it otherwise!



## 2. Quick Model Comparison

- Here, Curr Model  $\neq$  Ref Model
- Difference column tells us many things
  - Deviance went down
    - Always does when adding parameters
  - Chi Squared Percentage is low
    - Implies the larger model is better
    - Chi Squared Percentage is blank if this is not a nested model
  - AICc went down
    - Penalized measure of deviance.
    - Better than deviance to look at

	Current Model	Reference Model	Difference
Model Label	(none)*	(none)*	
Sampling	Modeling	Modeling	
Truncated Description	Age of Youngest Driver + Number of Drivers + ...	Age of Youngest Driver + RatingArea + ...	+ Number of Drivers
Zero Weighted	244,484	244,484	0
Fixed or Simple Alias	0	0	0
Complex Alias	0	0	0
Fitted Parameters	158	152	4
Deviance	195,727.8	195,816.6	 -88.8367
Chi Squared Percentage		Sub-Model	0.0%
AICc	272,944.2	272,968.7	-24.52389
Fitting Result	Converged OK	Converged OK	

Note: BIC is available in EMBLEM  
but not shown here

# 3. Volume Summary

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- No. Observations is the # rows in input data
- Weight is the sum of the weight metric in our input data
- Weight is the denominator of the target variable
- Target (dependent) variable
  - Frequency: Claim Count / **Earned Exposures**
  - Severity: Loss Dollars / **Claim Count**
  - Pure Premium: Loss Dollars / **Earned Exposures**

Number of Drivers	No. Observations	Weight
1 (1)	428,294	342,036
2 (2)	284,855	228,799
3 (3)	75,897	60,488
4 (4)	23,431	18,888
5 (5)	4,018	3,127

Note: This is likely a frequency model, which means weight is likely earned exposures

# 3. Volume Summary

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- Possible explanation for Weight < No. Observations
  - Perhaps each row is one policy year
  - Not all policies were insured for the entire policy year
  - Therefore the Earned Exposure column is between 0 and 1 for each row
- Weight does not have to be less than Observations
  - Data could be aggregated up to unique class level
  - Weight should exceed row count in this situation

Number of Drivers	No. Observations	Weight
1 (1)	426,294	342,036
2 (2)	284,855	228,799
3 (3)	75,897	60,468
4 (4)	23,431	18,666
5 (5)	4,019	3,127

Note: This is likely a frequency model, which means weight is likely earned exposures

# 3. Volume Summary

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- How the data was aggregated impacts No. Observations
- Consider the following 2 ways to arrange the same claims experience

Split by Policy

Policy	Gender	Age	Claim	Earned Exposure
1	M	16	1	1
2	F	16	0	0.5
3	M	16	0	0.25
4	F	16	0	1
5	M	25	0	1
6	F	25	0	1
7	M	25	0	1
8	F	25	0	1
9	F	60	0	0.75
10	F	60	0	1
11	F	60	0	1
12	F	60	0	1

No. Observations	12
Earned Exposures	10.5

Summarized to  
Rating Class

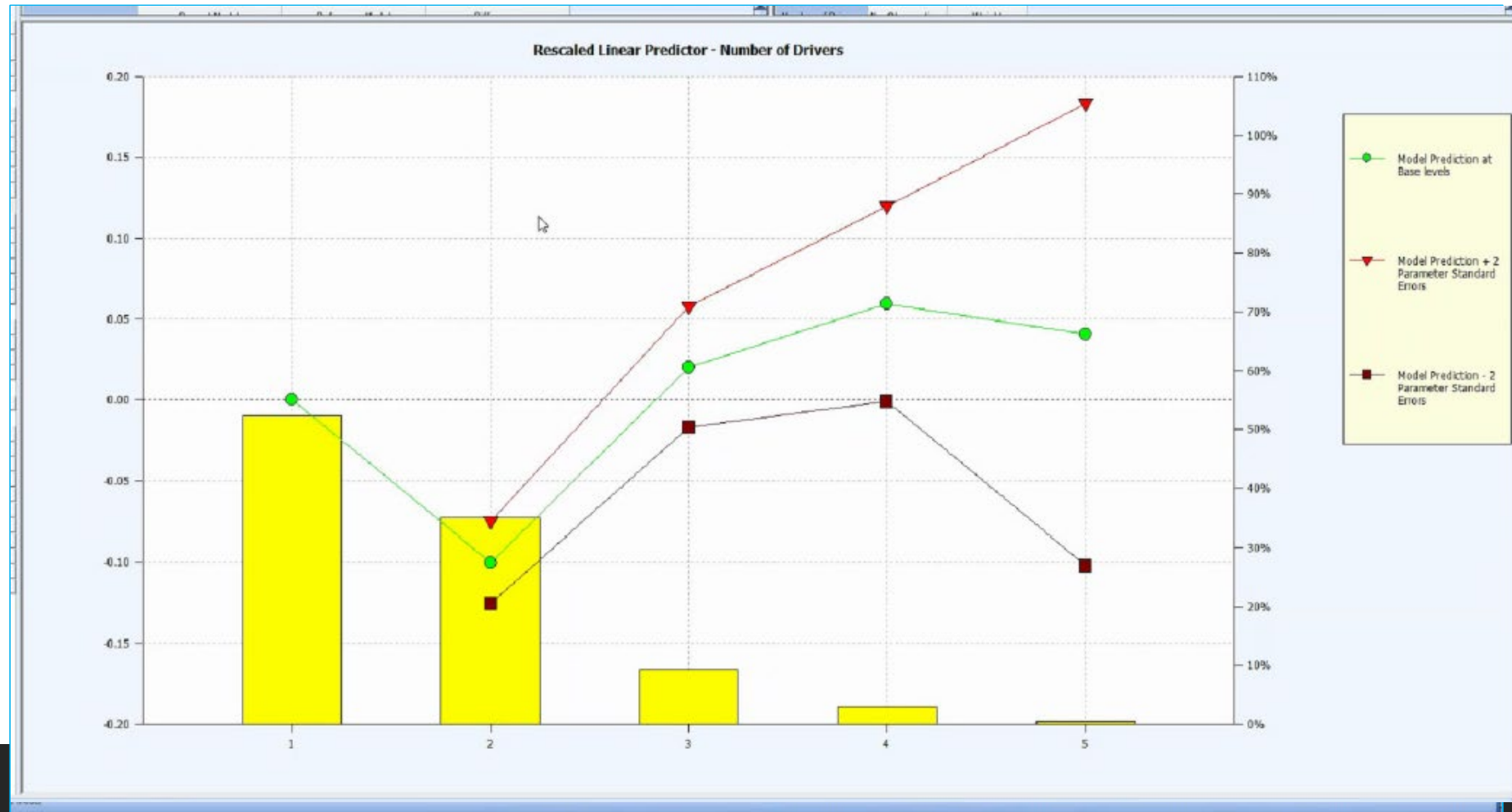
Gender	Age	Claim	Earned Exposure
M	16	1	1.25
F	16	0	1.5
M	25	0	2
F	25	0	2
F	60	0	3.75

No. Observations	5
Earned Exposures	10.5

# 4. Graphs by Variable

- Lines you can put on the graph

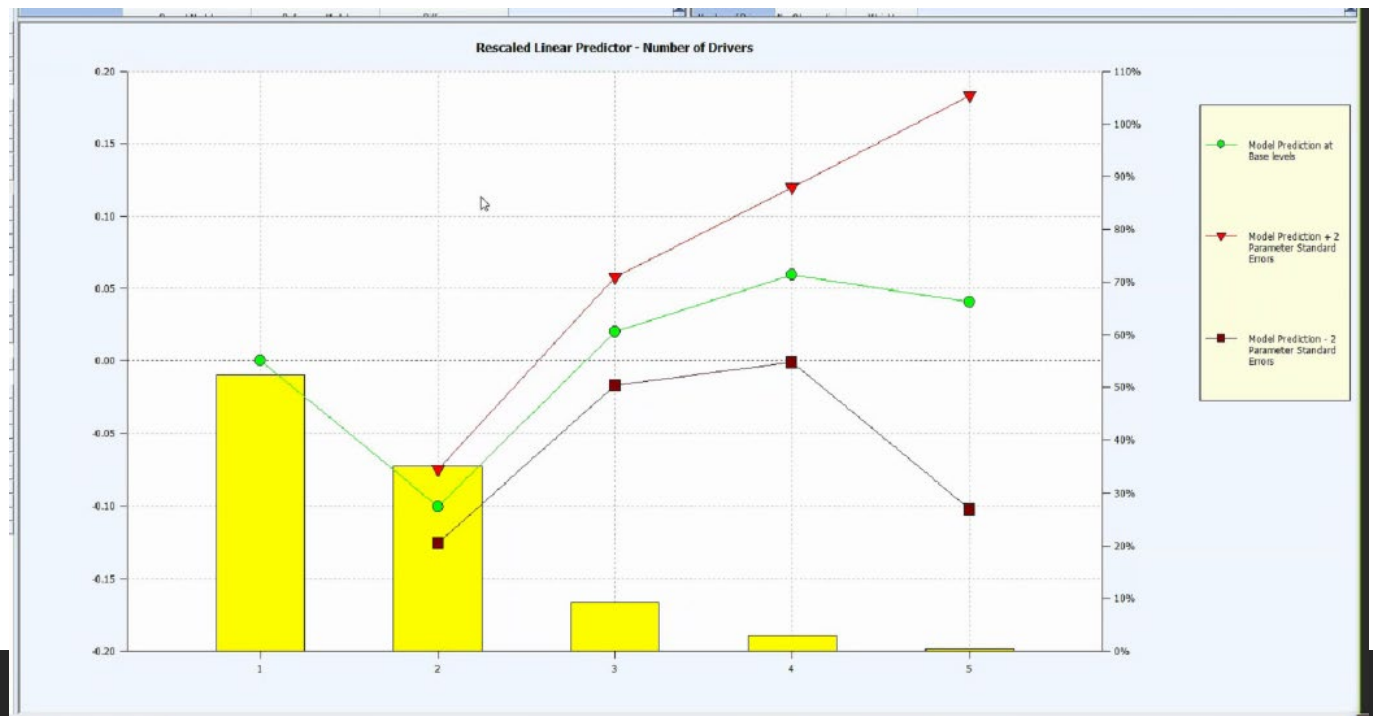
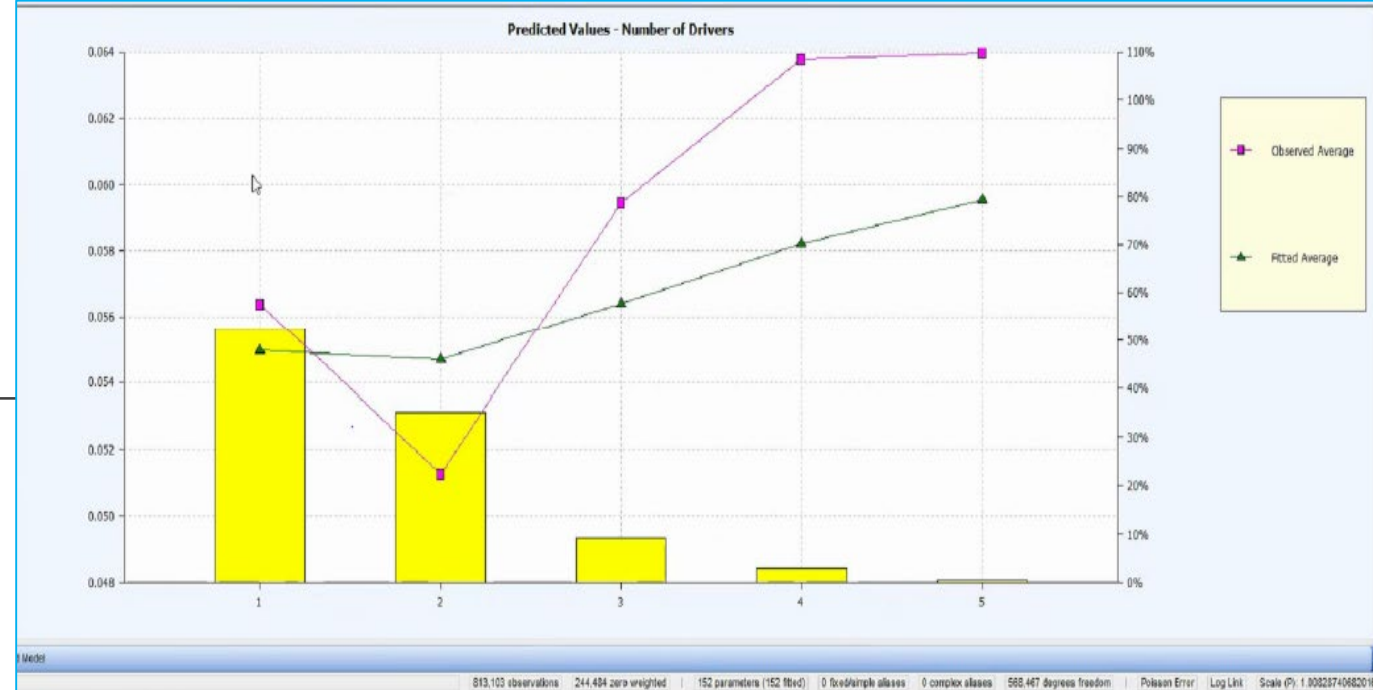
- Observed Average
  - Univariate empirical average
- Fitted Average
  - Univariate average of predictions
- Parameter Info
  - Model Prediction at Base Levels (Point Estimate)
  - Model Prediction at Base Levels -2 SE (Lower Bound)
  - Model Prediction at Base Levels +2 SE (Upper Bound)





# 4. Graphs by Variable

- X Axis
  - Levels of the variable
- Primary Y Axis (Left Side)
  - 4 Target Variable Unit Options
    - Linear Predictor vs. Fitted Value
    - Unscaled vs. Rescaled
    - Examples on upcoming slide
  - “Rescaled Fitted Value” graphs indicated factor
- Secondary Y Axis (Right Side)
  - Weight Volume
    - Useful for identifying where the data is “thin”



# 4. Graphs by Variable

- Refresher on Linear Predictor with Log Link

Frequency at Base Level	5.0%	$\beta$ (2.996)
Gender	Factor	$\beta$
Male	1.050	0.049
Female	1.000	-
Age	Factor	$\beta$
≤20	2.000	0.693
20-30	1.000	-
31-60	0.800	(0.223)
60+	1.200	0.182

	Predicted Value at Base Levels	Predicted Value Rescaled at Base Levels <Indicated>	Linear Predictor at Base Levels	Linear Predictor Rescaled at Base Levels	Assumption
Gender					
Male	5.3%	1.050	(2.947)	0.049	Assume Age 20-30
Female	5.0%	1.000	(2.996)	-	Assume Age 20-30

Age					
≤20	10.0%	2.000	(2.303)	0.693	Assume Gender = F
20-30	5.0%	1.000	(2.996)	-	Assume Gender = F
31-60	4.0%	0.800	(3.219)	(0.223)	Assume Gender = F
60+	6.0%	1.200	(2.813)	0.182	Assume Gender = F

$$\exp(-2.996 + .182) = .06$$

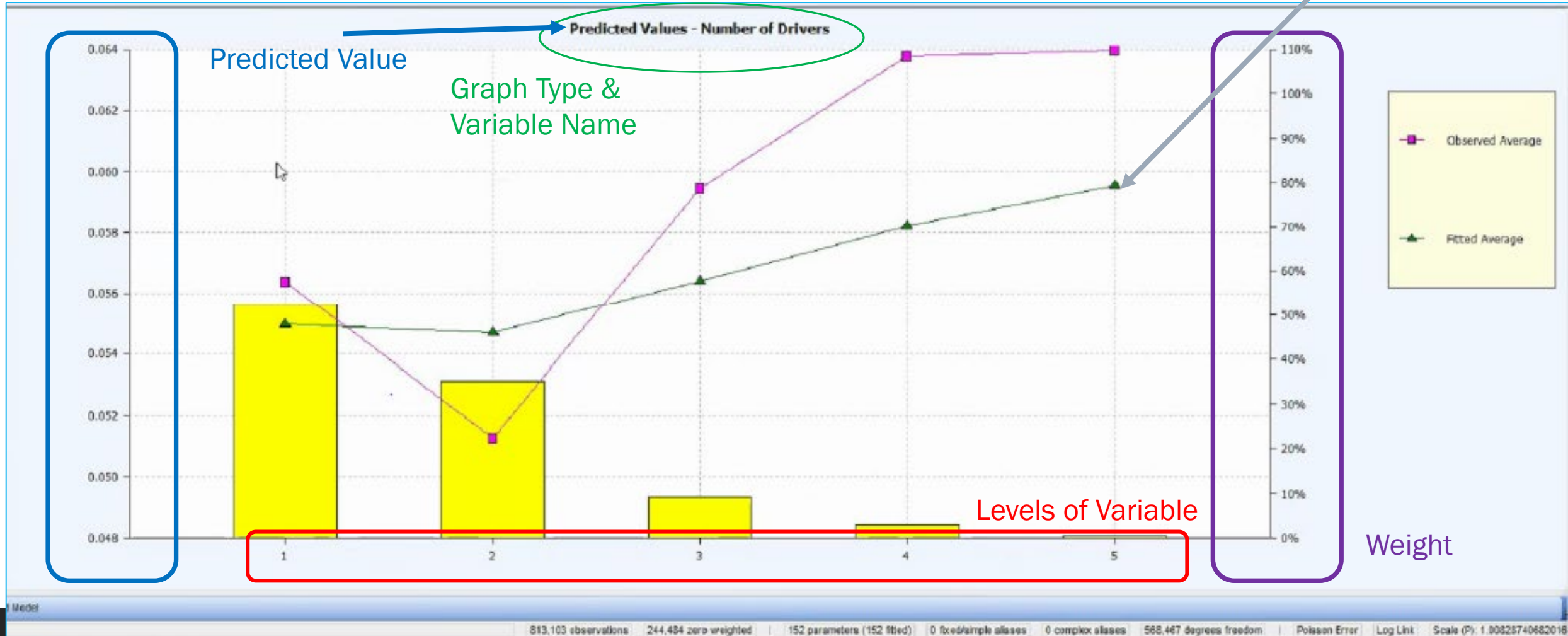
$$\exp(.182) = 1.2$$

$$-2.996 + .182 = -2.813$$

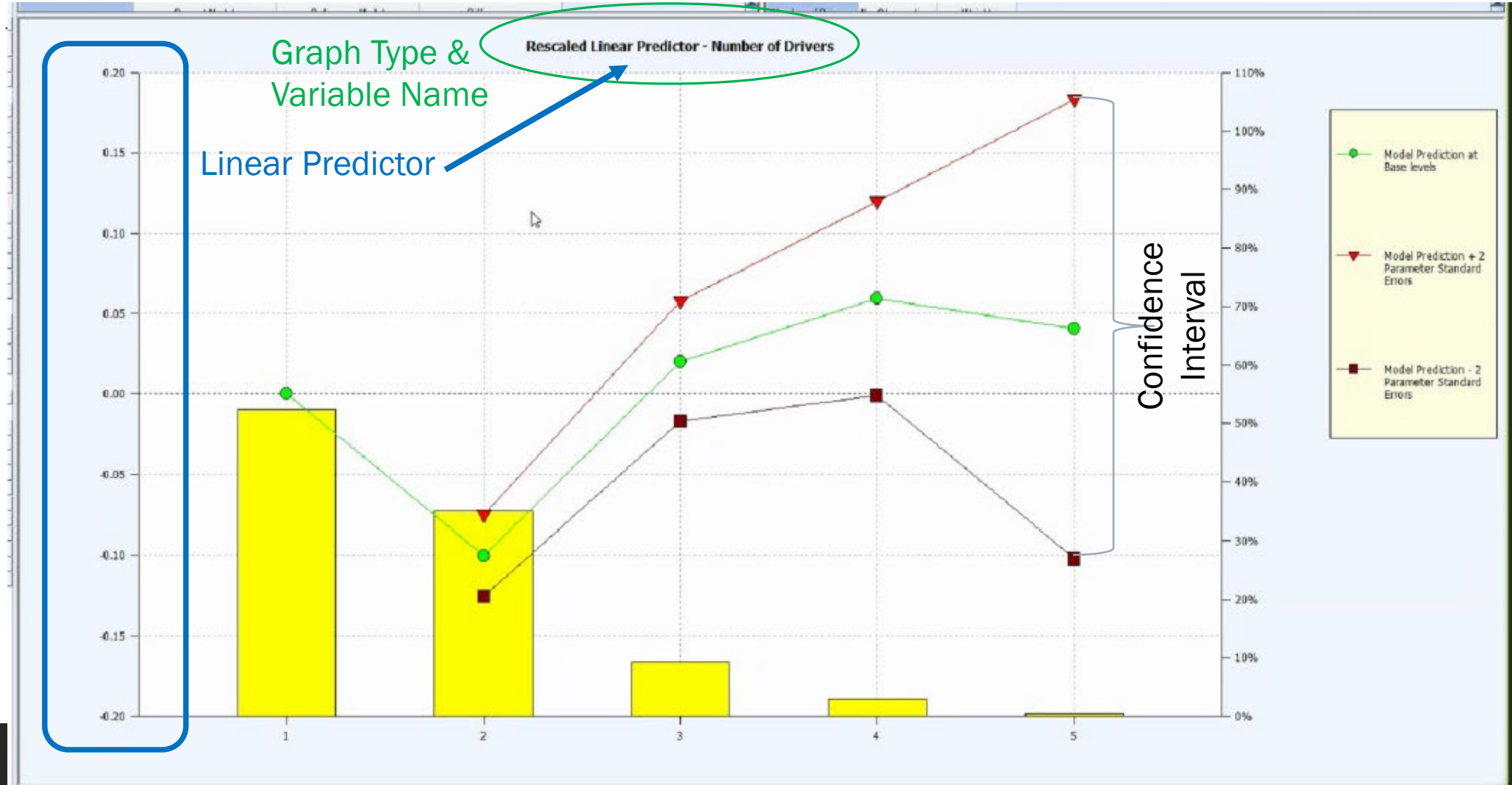
$$\beta = .182$$

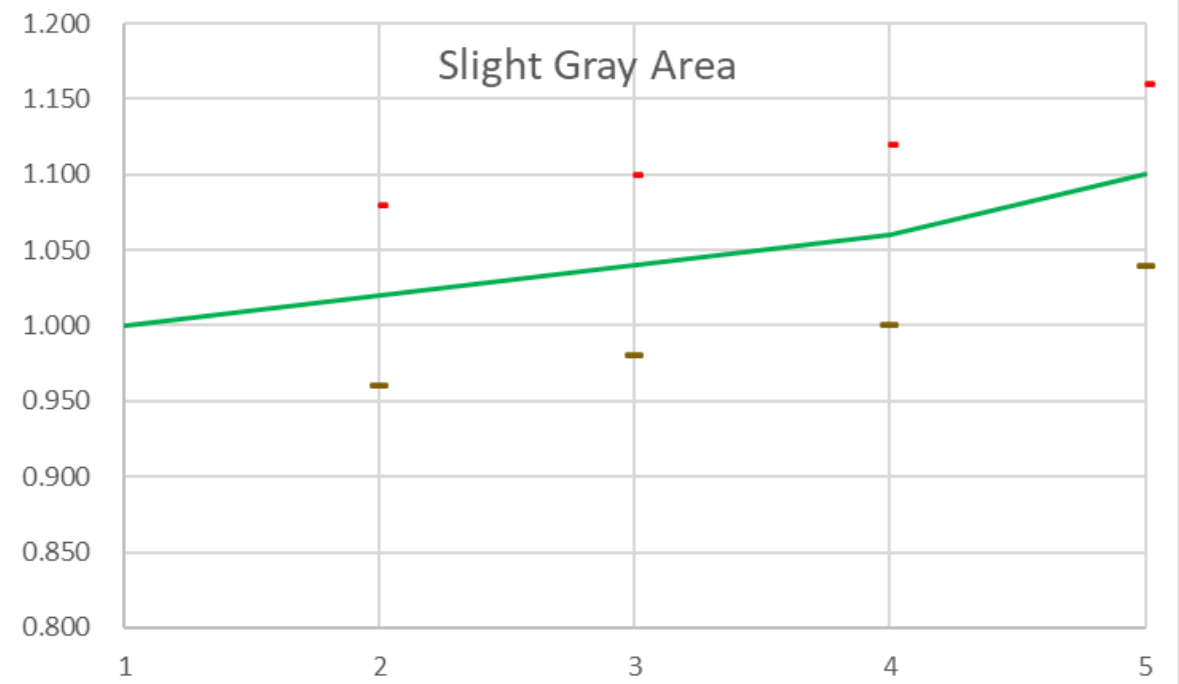
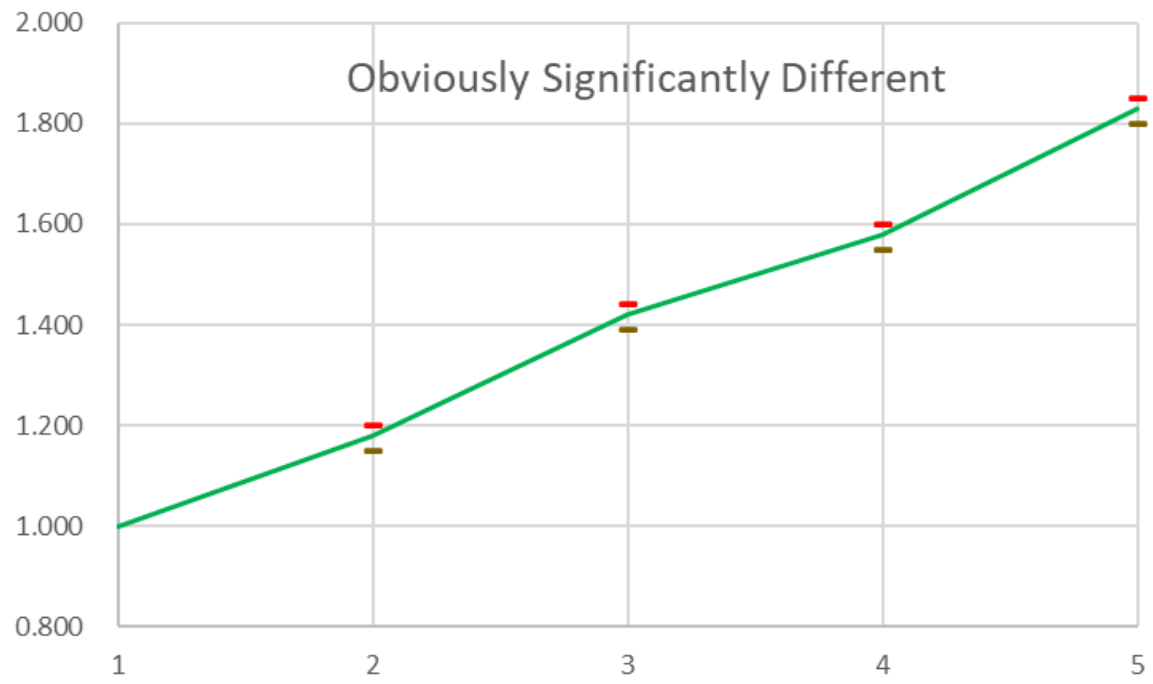
# 4. Graphs by Variable

Note: Fitted Average takes into consideration ALL modeled factors



# 4. Graphs by Variable

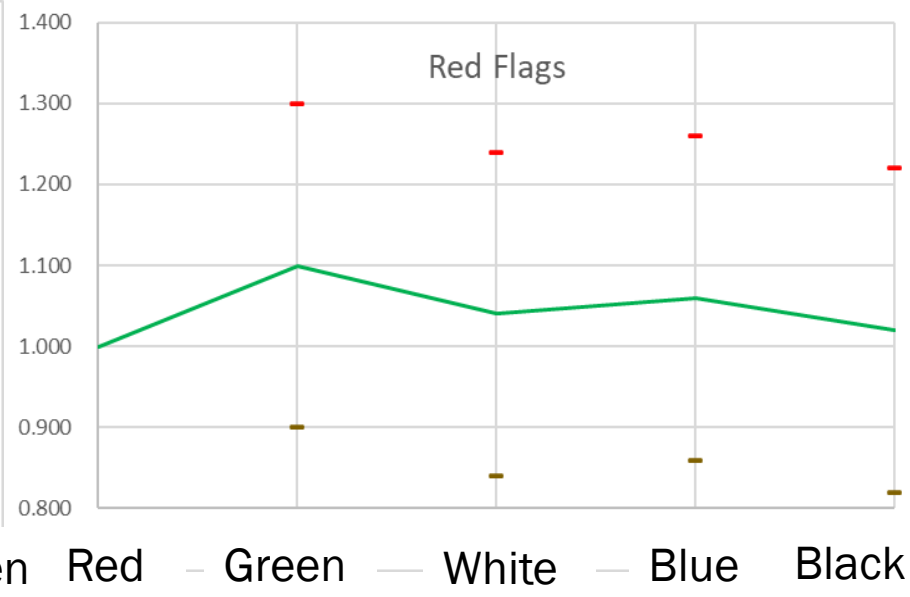
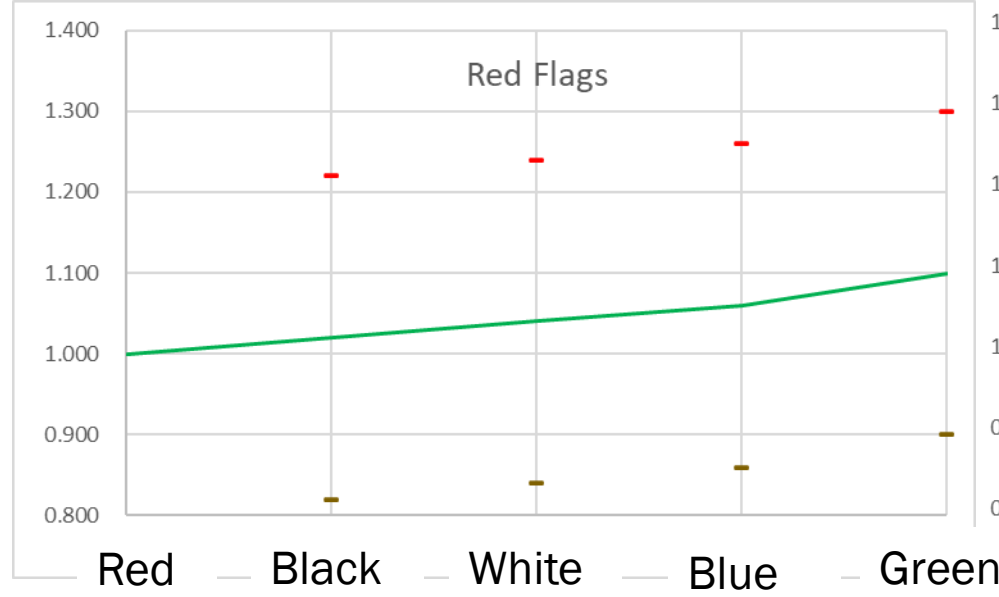




Analyzing graphs of confidence intervals by level can be illuminating

### Red flags

- Every  $\beta$  point estimate is within the confidence interval of the other levels
- The ordering of X axis is completely arbitrary





# $\beta$ Pages

- Parameter Number
  - Each non-base level of a categorical variable is a parameter
  - Curve fit continuous variables will have a number based on coefficients in the curve fit
- Value is fitted  $\beta$
- Standard Error helps describe size of confidence interval
  - Standard Error % is  $SE / \text{abs}(\text{Value})$ 
    - Low % green
    - High % red

AD Frequency - C:\...WithMM\AD Frequency\Fac - Embillem - [Fitted Parameters]

File Specify Fit View Modeling Tools Window Help

Decimals - Log  $\beta$   $\chi^2$  P  $\chi^2$

Parameter Number	Name	Value	Standard Error	Standard Error (%)	Alias Indicator (%)	Weight	Weight (%)	Exp(Value)
49	Age of Youngest Driver (66)	-0.3233	0.06819	21.4		6.232	1.0	0.7238
50	Age of Youngest Driver (67)	-0.2976	0.07138	24.0		5.635	0.9	0.7426
51	Age of Youngest Driver (68)	-0.2833	0.07266	25.6		5.270	0.8	0.7533
52	Age of Youngest Driver (69)	-0.2310	0.07267	31.5		5.001	0.8	0.7937
53	Age of Youngest Driver (70)	-0.1889	0.07243	38.3		4.858	0.7	0.8279
54	Age of Youngest Driver (71)	-0.1451	0.07196	49.6		4.724	0.7	0.8649
55	Age of Youngest Driver (72)	-0.1788	0.07375	41.3		4.628	0.7	0.8364
56	Age of Youngest Driver (73)	-0.1821	0.07391	40.6		4.604	0.7	0.8335
57	Age of Youngest Driver (74)	-0.2591	0.07367	28.4		4.956	0.8	0.7718
58	Age of Youngest Driver (75)	-0.2283	0.07547	33.4		4.581	0.7	0.7975
59	Age of Youngest Driver (76)	-0.1733	0.06954	40.1		5.224	0.8	0.8409
60	Age of Youngest Driver (77)	-0.1819	0.06758	60.4		5.258	0.8	0.8941
61	Age of Youngest Driver (78)	-0.1322	0.06896	51.9		5.213	0.8	0.8762
62	Age of Youngest Driver (79)	-0.1581	0.07082	44.9		5.077	0.8	0.8555
63	Age of Youngest Driver (80)	-0.1110	0.06879	62.0		5.054	0.8	0.8949
64	Age of Youngest Driver (81)	-0.1590	0.07311	46.6		4.551	0.7	0.8530
65	Age of Youngest Driver (82)	-0.0623	0.07588	120.5		3.897	0.6	0.9398
66	Age of Youngest Driver (83)	-0.1063	0.08243	77.5		3.262	0.5	0.8991
67	Age of Youngest Driver (84)	-0.1863	0.09422	50.6		2.587	0.4	0.8301
68	Age of Youngest Driver (85+)	-0.2058	0.09313	30.7		7.047	1.1	0.8140
-	Number of Drivers (1)					342.035	52.4	
69	Number of Drivers (2)	-0.1003	0.01255	12.5		228.790	35.0	0.9048
70	Number of Drivers (3)	0.0203	0.01865	91.8		60.466	9.3	1.0205
71	Number of Drivers (4)	0.0585	0.03025	50.9		16.606	2.9	1.0613
72	Number of Drivers (5)	0.0408	0.07145	175.2		3.127	0.5	1.0416
73	RatingArea (1)	-0.1235	0.12439	100.7		1.385	0.2	0.8839

# $\beta$ Pages

- Alias Indicator (%)
  - Higher percent means more likely
- Weight
  - Denominator of Target
  - Weight (%) is the weight in that level
- Exp(Value)
  - Prediction at base level

AD Frequency - C:\...WithMM\AD Frequency\Fac - Emblem - [Fitted Parameters]

File Specify Fit View Modeling Tool Window Help

Decimals - Log  $\beta$   $\chi^2$  P  $\chi^2$

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# $\beta$ Exporter

- Same options as graph options
  - Linear Predictor vs. Fitted Value
  - Unscaled vs. Rescaled
- Exports comprehensive indicated list to Excel
  - Base appears at the top (intercept term)
  - Simple factors appear below the base
  - Interaction factors appear below the simple factors
- Example is “Rescaled fitted value”
  - Every base level shows 1.000

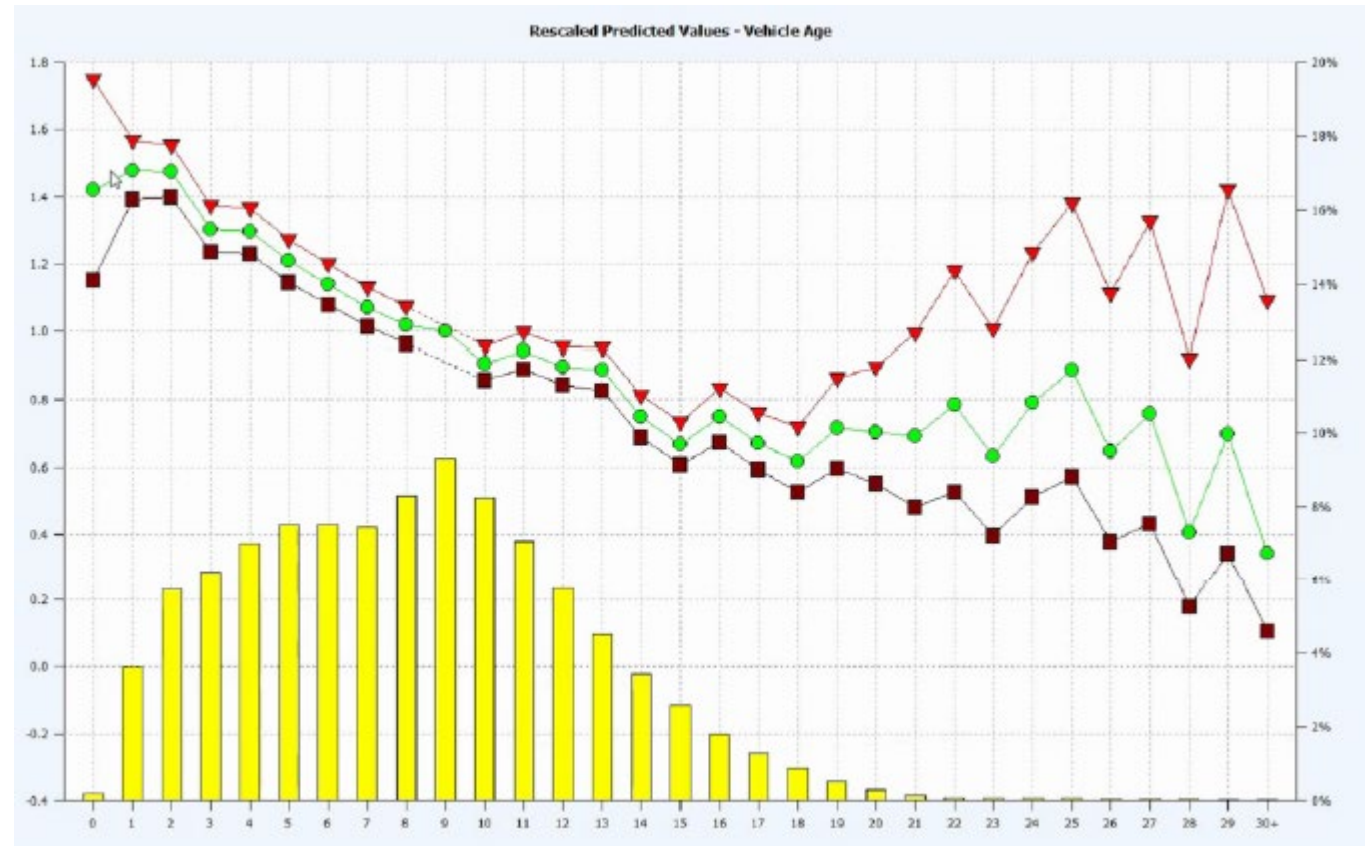
Sensitivity: Confidential \ Anyone (No Protection) Unrestricted (Public)

	A	B	C	D	E	F	G	H	I	J	K	L	M	N
1														
2	Base		0.0537											
3														
4														
5	Age of Youngest Driver		Number of Drivers		RatingArea			Vehicle Age			Vehicle Value			
6														
7	Age of Youngest Driver		Number of Drivers		RatingArea			Vehicle Age			Vehicle Value			
8	18	0.0808	1	1.0000	1	0.8839	0	1.4190			>=0 <1000	1.1493		
9	19	1.7317	2	0.9046	2	0.9584	1	1.4781			>=1000 <2	1.0763		
10	20	1.9453	3	1.0205	3	0.8908	2	1.4743			>=2000 <3	0.7272		
11	21	1.4713	4	1.0613	4	0.9265	3	1.3032			>=3000 <4	0.7901		
12	22	1.3777	5	1.0416	5	1.0199	4	1.2956			>=4000 <5	0.8393		
13	23	1.0859			6	1.0128	5	1.2070			>=5000 <6	0.9298		
14	24	1.1101			7	0.9768	6	1.1377			>=6000 <7	1.0000		
15	25	1.2526			8	1.0000	7	1.0701			>=7000 <8	1.0233		
16	26	1.1557			9	1.1033	8	1.0177			>=8000 <9	1.0168		
17	27	1.1948			10	1.0932	9	1.0000			>=9000 <1	1.0741		
18	28	1.1194			11	1.0871	10	0.9069			>=10000 <1	1.1178		
19	29	1.0401			12	1.1448	11	0.9428			>=11000 <1	1.1153		
20	30	1.0951			13	1.1329	12	0.8982			>=12000 <1	1.0865		
21	31	1.0860			14	1.0908	13	0.8870			>=13000 <1	1.1404		
22	32	0.9776			15	1.1997	14	0.7489			>=14000 <1	1.1362		
23	33	0.9843			16	1.2730	15	0.6676			>=15000 <1	1.1777		
24	34	1.0176			17	1.1963	16	0.7506			>=16000 <1	1.1917		
25	35	1.0101			18	1.1608	17	0.6718			>=17000 <1	1.1826		
26	36	1.0800			19	0.9291	18	0.6154			>=18000 <1	1.2135		
27	37	0.9325			20	1.1090	19	0.7174			>=19000 <1	1.2608		
28	38	1.0268				Unknown	1.0000	20	0.7042		>=20000 <1	1.2002		
29	39	0.9399						21	0.6910		>=21000 <1	1.1844		
30	40	0.9336						22	0.7864		>=22000 <1	1.2629		
31	41	0.9578						23	0.6326		>=23000 <1	1.3416		
32	42	0.9813						24	0.7939		>=24000 <1	1.4364		
33	43	0.9305						25	0.6879		>=25000 <1	1.4471		
34	44	0.9492						26	0.6482		>=26000 <1	1.3199		
35	45	0.9233						27	0.7585		>=27000 <1	1.5174		
36	46	0.9281						28	0.4052		>=28000 <1	1.4659		
37	47	0.9500						29	0.6971		>=29000 <1	1.6846		
38	48	0.8264						30+	0.3424		>=30000 <1	1.4155		
39	49	0.8865									>=31000 <1	1.7252		
40	50	0.9226									>=32000 <1	1.3609		
41	51	0.8889									>=33000 <1	1.8195		
42	52	0.8237									>=34000 <1	1.6437		
43	53	0.8186									>=35000 <1	1.9974		

Model Emblem Log Sheet1 Graph3 Graph4

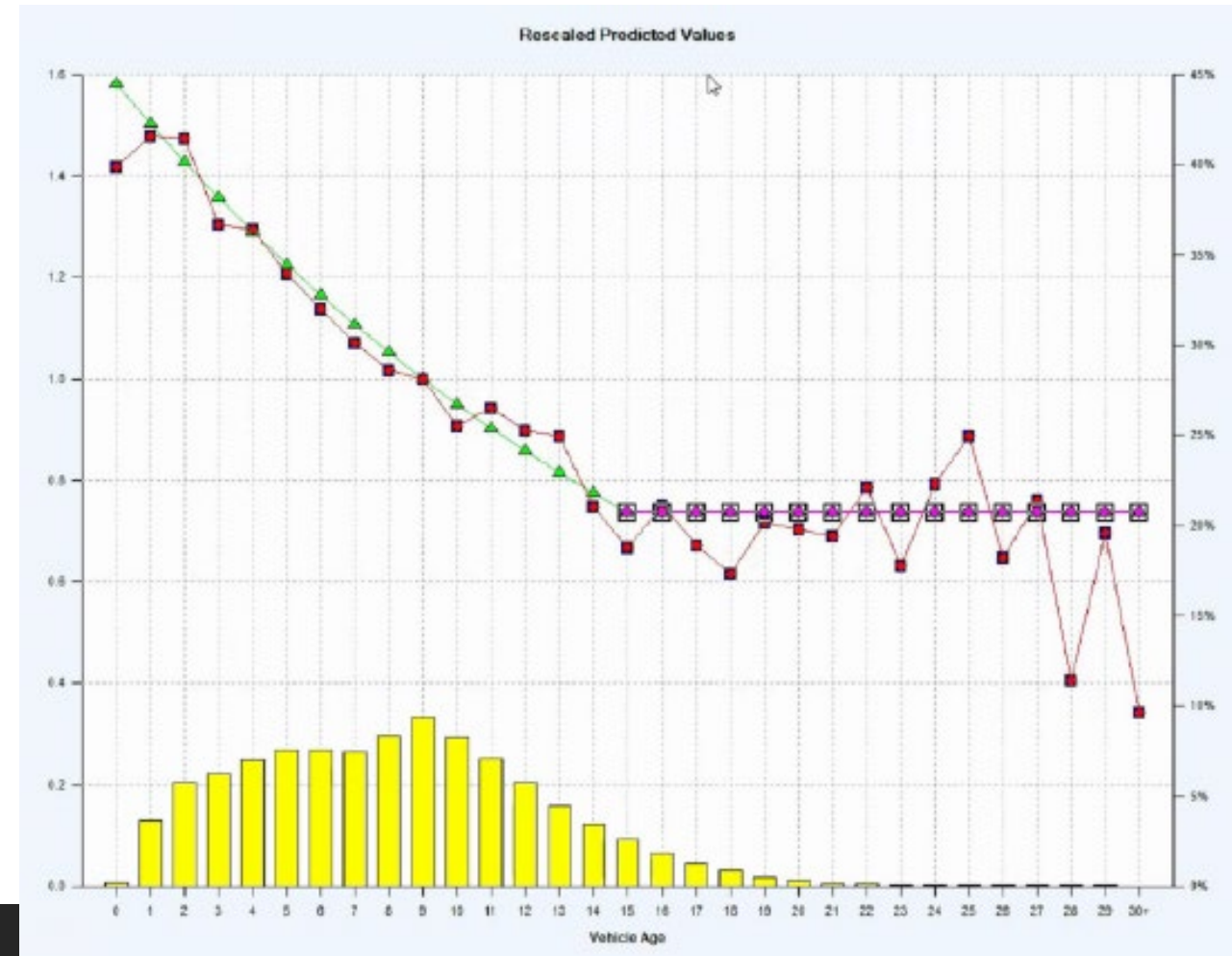
# Curve Fitting (Before)

- Every level of Vehicle Age was its own parameter
  - Essentially treated like a categorical variable
- Obvious pattern emerges on the left side
- Confidence interval expands on the right side
  - Caused by low data volume
  - Confidence intervals impacted by choice of base level
    - CAS GLM Paper Section 2.4.3
- “Rescaled Predicted Value” is essentially the indicated factor
  - Base = 1.000



# Curve Fitting (After)

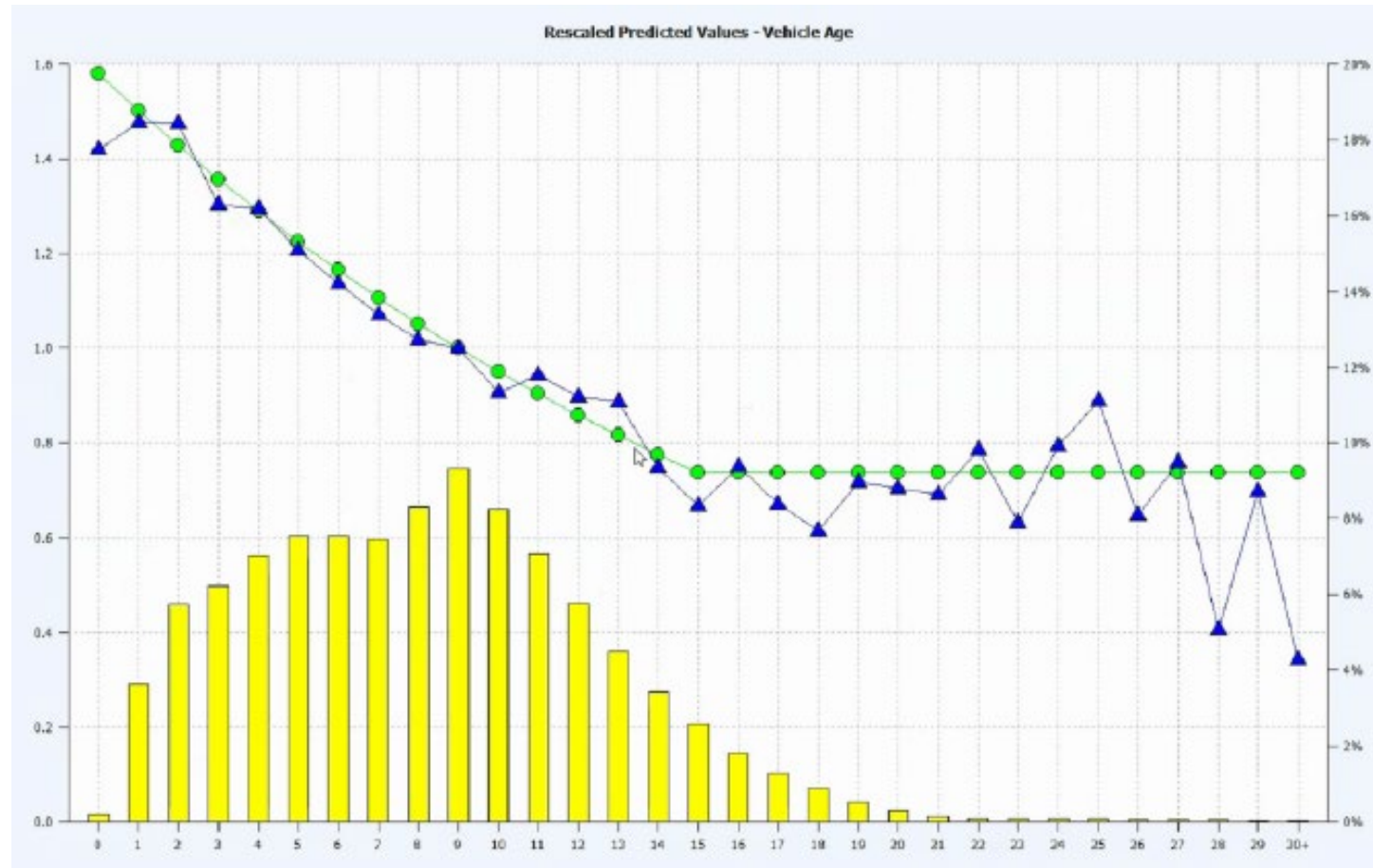
- Number of parameters greatly reduced
  - # of degrees in polynomial fit
- Factors now reflect a smooth pattern
- Note, factors may appear slightly curved even on a 1 degree fit
  - The graph on the right is a 1 degree fit
  - Still appears slightly curved
  - This is because of the log link function
- Large continuous variables should be logged before fitting a curve
  - CAS GLM Paper (Section 2.4.1)





# Curve Fitting (Before and After)

- You can compare fitted model to reference model at any time
- Reference Model
  - Blue Triangles
  - Before Curve Fitting
    - Lots of parameters
    - Not smooth at all
- Fitted Model
  - Green Circles
  - After Curve Fitting
    - Few parameters
    - Monotonic if desired
    - Smooth factors limit disruption

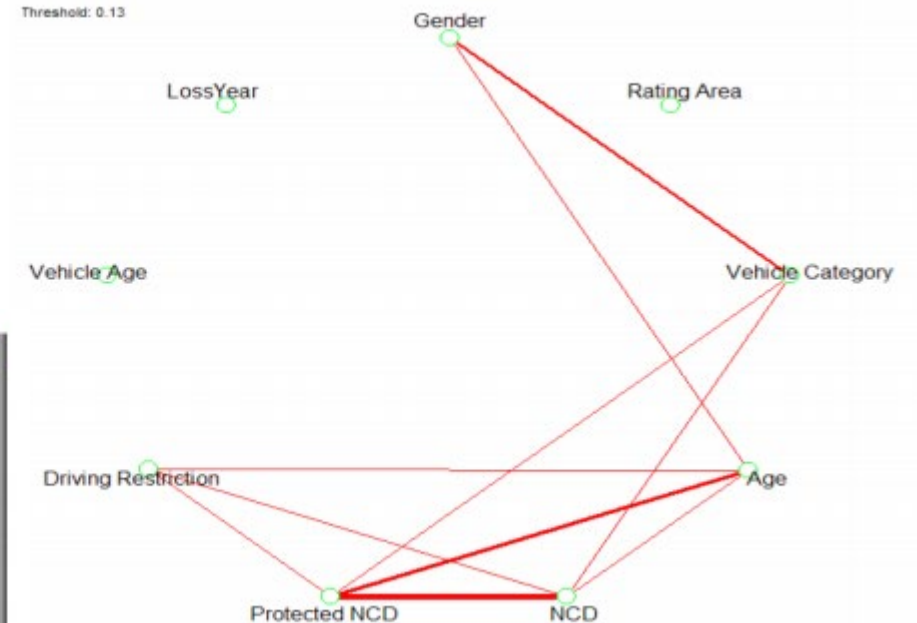


# Correlation Tests

Determine an  
acceptable cutoff

Towers Watson  
Emblem

Correlation Statistics						
Chi-Square   Continuity Adjusted Chi-Square   Likelihood-Ratio Chi-Square   Phi Coefficient   Contingency Coefficient   Cramer's V						
Factor (#Levels)	CalYear (12)	DurYear (18)	Gender (2)	IncurredAge (56)	IssueAge (46)	Marital_Status (2)
CalYear (12)	0.000	0.000	0.000	0.000	0.000	0.000
DurYear (18)	0.190	0.000	0.000	0.000	0.000	0.000
Gender (2)	0.005	0.005	0.000	0.000	0.000	0.000
IncurredAge (56)	0.049	0.155	0.060	0.000	0.000	0.000
IssueAge (46)	0.036	0.043	0.084	0.320	0.000	0.000
Marital_Status (2)	0.017	0.036	-0.190	0.144	0.193	0.000
StateAbbr (51)	0.041	0.048	0.022	0.029	0.030	0.079
TQ_Status (3)	0.068	0.089	0.023	0.085	0.068	0.047
Cov_Type (3)	0.072	0.197	0.030	0.227	0.203	0.087
Inf_Rider_Description (4)	0.062	0.074	0.032	0.157	0.193	0.124
Region (4)	0.052	0.076	0.013	0.061	0.042	0.050
EliminationPeriod (5)	0.050	0.061	0.019	0.045	0.037	0.053
BenefitDollars (10)	0.065	0.092	0.031	0.126	0.105	0.052
< 1/2	0.000	0.000	0.000	0.000	0.000	0.000

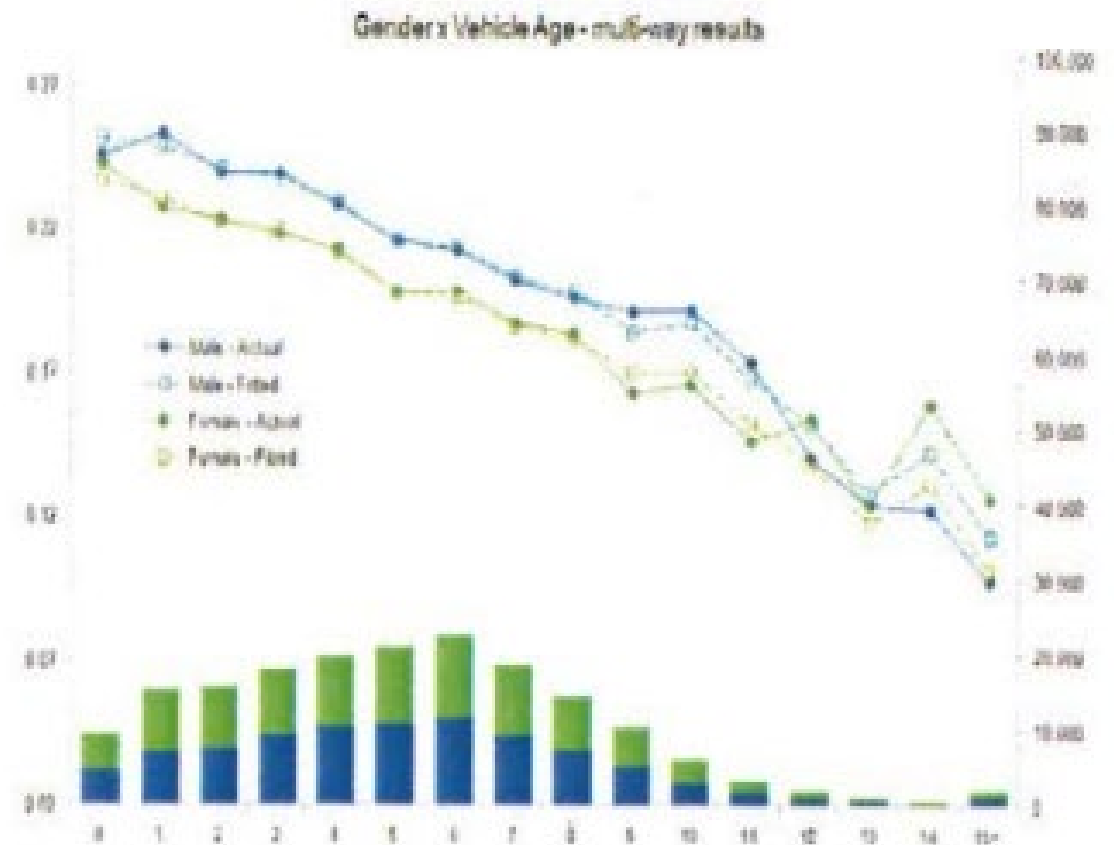


- Visualization shows thicker lines for stronger correlations
- Correlation Statistics appear in a table that can be easily exported

# Multi-way Graphs

## Checking for Interactions

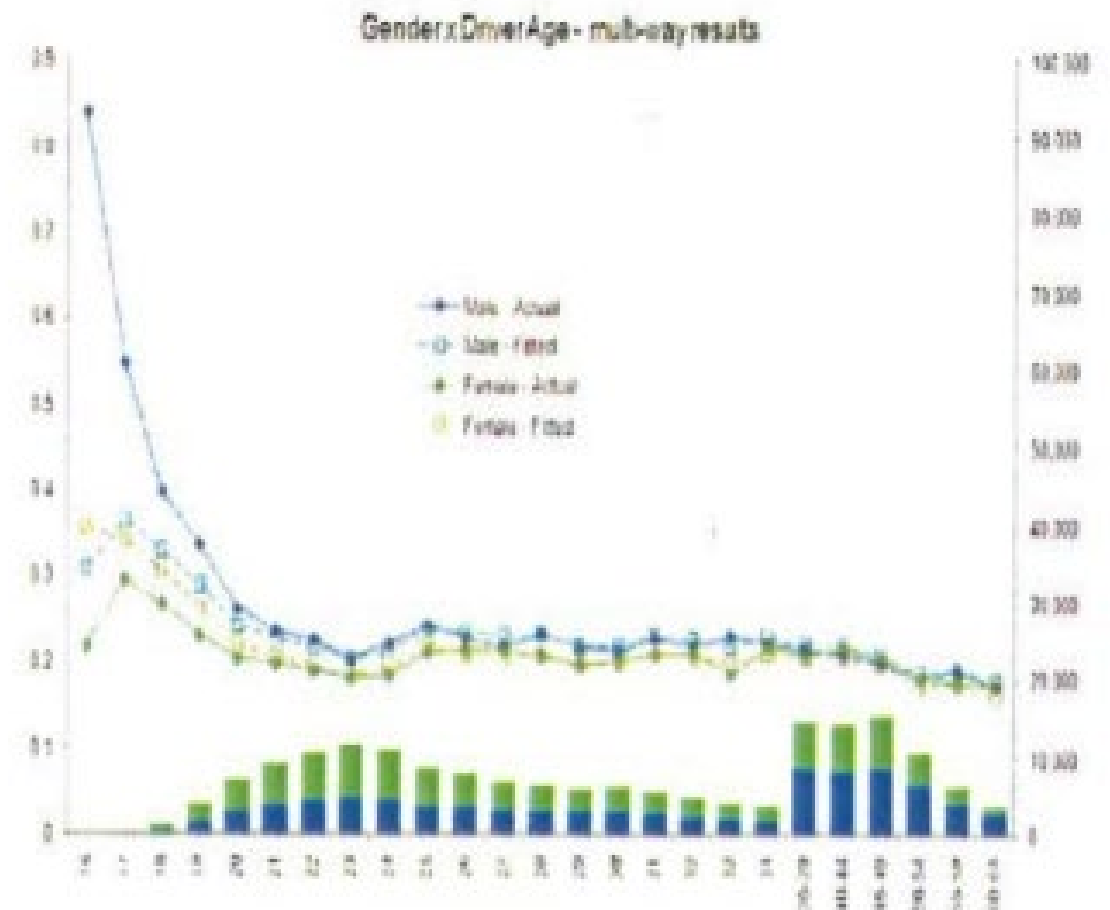
- Multi-way test: Gender vs. Vehicle Age
- Colors
  - Blue for male, Green for female
  - Volume split nearly 50/50
- Looking at the graph WITHOUT interaction fitted in the model
  - Actual vs Expected for “Male” looks good
  - Actual vs Expected for “Female” looks good
- If our model fits both groups well without the interaction, it’s superfluous
- Chi-Square test comparing a model with the interaction and a model without doesn’t pass significance.



# Multi-way Graphs

## Checking for Interactions

- Multi-way test: Gender vs. Driver Age
- Colors
  - Blue for male, Green for male
  - Volume split nearly 50/50
- Looking at the graph WITHOUT interaction fitted in the model
  - Actual vs Expected biased low for young males
- Our model fails without an interaction
- Chi-Square test comparing a model with the interaction and a model without DOES pass significance test.



# Other EMBLEM tools

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- Backwards and Forwards Stepwise Regression Tests
  - Running a backwards stepwise regression on a final model highlights potentially insignificant terms
- Automated Interaction Tests
- Set Offset Factors
  - Coverage options (limits/deductibles) and territory are often better handled outside GLM
    - CAS GLM Paper (Sections 9.1 & 9.2)
- Convert model to a scoring model

# Reference

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- CAS GLM Paper
  - <https://www.casact.org/pubs/monographs/papers/05-Goldburd-Khare-Tevet.pdf>