Virtual Meeting
(in lieu of meeting at the 2021 Spring National Meeting)

MARKET INFORMATION SYSTEMS (D) TASK FORCE
Monday, March 22, 2021
11:30 a.m.–12:30 p.m. ET / 10:30 – 11:30 a.m. CT / 9:30 – 10:30 p.m. MT / 8:30 – 9:30 a.m. PT

Summary Report

The Market Information Systems (D) Task Force met March 22, 2021. During this meeting, the Task Force:

1. Adopted its 2020 Fall National Meeting minutes.

2. Reviewed its 2021 charges and assigned the charge to “develop recommendations for the incorporation of artificial intelligence (AI) abilities in NAIC Market Information Systems (MIS) for use in market analysis” to the Market Information Systems Research and Development (D) Working Group.

3. Adopted the report of the Market Information System Research and Development (D) Working Group, which included the following action:
   a. Adopted proposed changes to the coding structure of the Regulatory Information Retrieval System (RIRS). The proposal will be exposed on the Task Force web page.
   b. Reviewed the MIS data analysis metrics and recommendations.
   c. Adopted changes to the Uniform System Enhancement Request (USER) process reflecting the agile approach used by the NAIC.
   d. Discussed how to proceed with the charge to develop recommendations for the incorporation of artificial intelligence (AI) abilities in NAIC MIS for use in market analysis.

4. Adopted the MIS data analysis metrics and recommendations.

5. Reviewed outstanding USER forms. NAIC staff support will check on the status of the implementation of USER form 10069B to add complaint codes for lender-placed insurance in the Complaint Database System (CDS).