



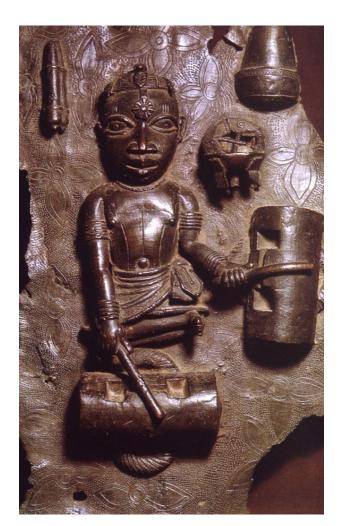
imagine life for humans several thousand years ago



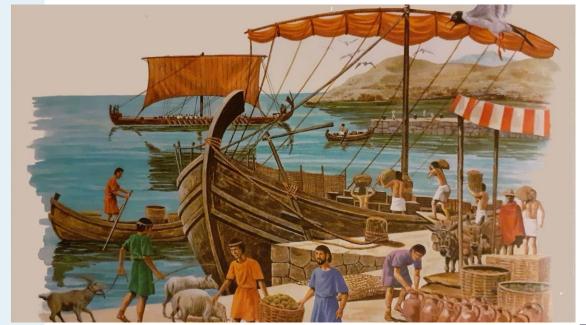
humans ate meals with their families and friends







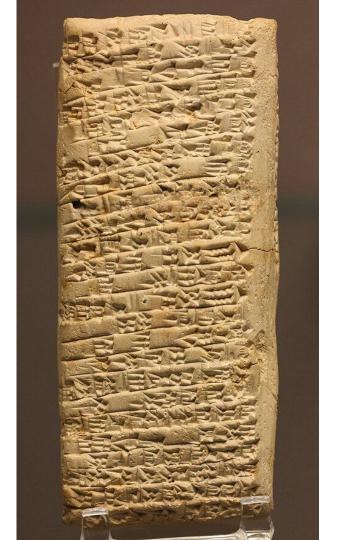
they enjoyed song and dance



they engaged in trade and commerce



they made customer service complaints







≡ Complaint tablet to Ea-nāṣir

文A 26 languages ~

Complaint tablet to Ea-nāṣir

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From Wikipedia, the free encyclopedia

The **complaint tablet to Ea-nāṣir** (<u>UET V</u> 81)^[1] is a clay tablet that was sent to the ancient city-state Ur, written <u>c.</u> 1750 BCE. The tablet, which measures 11.6 centimetres (4.6 in) high and 5 centimetres (2.0 in) wide, documents a transaction in which Ea-nāṣir,^[a] a trader, allegedly sold sub-standard copper to a customer named Nanni. Nanni, dissatisfied with the quality, wrote a <u>cuneiform</u> complaint addressing the poor service and mistreatment of his servant.





despite scientific advancement,







despite scientific advancement, industrialization,





despite scientific advancement, industrialization, and computerization





the world looks very familiar



powerful things can happen and change the world around you very quickly

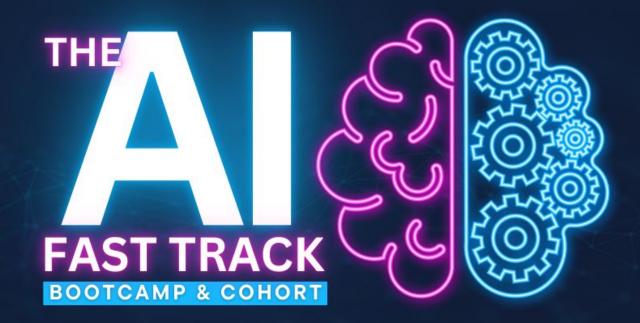


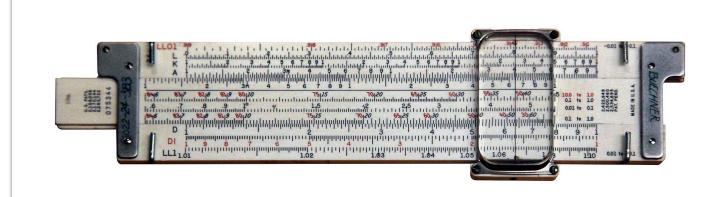
... but the world can still look very familiar and humans will still be humans



you'll need to <u>continue</u> to adapt





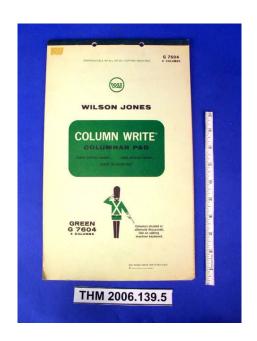


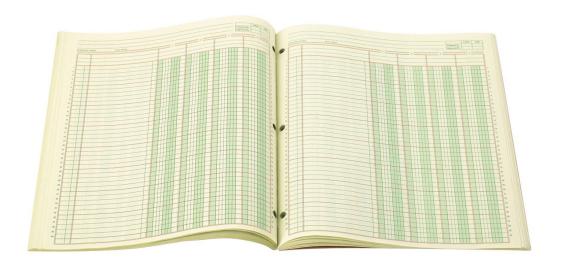
By Rama, CC BY-SA 3.0 fr, https://commons.wikimedia.org/w/index.php?curid=106945202













but the job looks unrecognizable



but the real value was in what it subsequently opened up

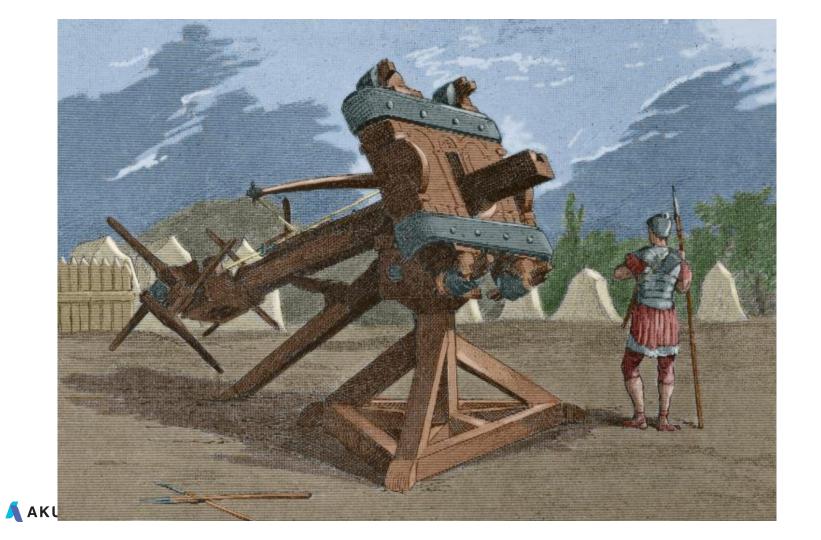


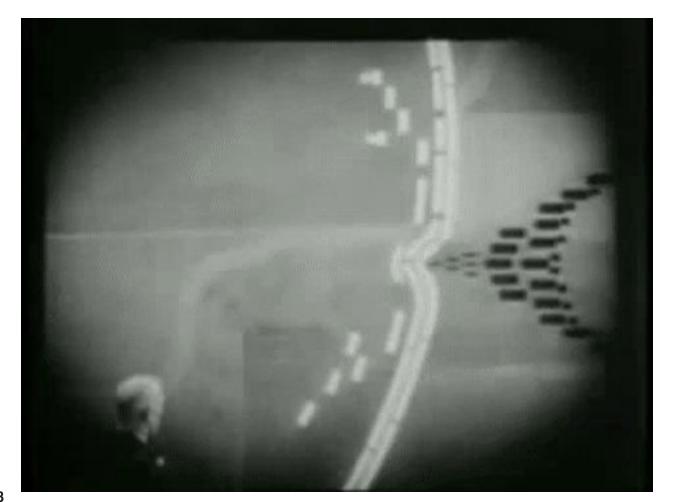
technologies often become catalytic when coupled with strategy shifts

















i make 3 predictions



AI will deliver and it will disrupt



the world will still look familiar

You will still be the gold standard..



the world will still look familiar

You will still be the gold standard.. if you continue to adapt



there will be winners and losers

the winners will be determined by strategy changes

