Draft date: 4/1/24

Virtual Meeting

PUBLIC ADJUSTER LICENSING (D) WORKING GROUP
Friday, April 5, 2024
1:00 – 2:00 p.m. ET / 12:00 – 1:00 p.m. CT / 11:00 a.m. – 12:00 p.m. MT / 10:00 – 11:00 a.m. PT

ROLL CALL
Trinidad Navarro, Chair Delaware
David Buono, Vice Chair Pennsylvania
Sharon P. Clark Kentucky
Matt Gendron/Rachel Chester Rhode Island
Richard Tozer/Juan Rodriguez Jr. Virginia
Jeff Baughman Washington

NAIC Support Staff: Tim Mullen/Greg Welker

AGENDA
1. Review its Charge and Scope of Work
   —Commissioner Trinidad Navarro (DE)
   A. Charge: Review and Amend the Public Adjuster Licensing Model Act (#228) as Needed to Enhance Consumer Protections in the Property/Casualty (P/C) Claims Process.
   B. Adopted Request for NAIC Model Law Development: The model will be amended to strengthen regulatory standards governing the conduct of public adjusters for the following four issues: 1) individuals acting as unlicensed public adjusters; 2) contractors who are also acting as public adjusters on the same claim; 3) inappropriate assignment of benefit rights; and 4) excessive fees charged by public adjusters.

2. Review Proposed Amendments to Model #228
   —Commissioner Trinidad Navarro (DE) Attachment A

   —Commissioner Trinidad Navarro (DE)
   A. Individuals Acting as Unlicensed Public Adjusters
   B. Contractors Acting as Public Adjusters on the Same Claim
   C. Inappropriate Assignment of Benefit Rights
   D. Excessive Fees Charged by Public Adjusters

4. Discuss Any Other Matters Brought Before the Working Group
   —Commissioner Trinidad Navarro (DE)
5. Adjournment