



NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS

Date: 3/25/21

*Virtual Meeting
(in lieu of meeting at the 2021 Spring National Meeting)*

SERFF ADVISORY BOARD

Monday, March 29, 2021

3:00 – 4:00 p.m. ET / 2:00 – 3:00 p.m. CT / 1:00 – 2:00 p.m. MT / 12:00 – 1:00 p.m. PT

ROLL CALL

Barbara D. Richardson, Chair	Nevada	Birny Birnbaum	Center for Economic Justice (CEJ)
Doug Ommen	Iowa		
Vicki Schmidt	Kansas	Andrea Davey	Athene Annuity and Life Co.
Russell Toal	New Mexico	Susan Gould	The Hanover Insurance Group
Elizabeth Kelleher Dwyer	Rhode Island	Phyllis Hollerbach	Zurich North America
Carter Lawrence	Tennessee	Karen Schutter	Interstate Insurance Product Regulation Commission (Compact)

NAIC Support Staff: Joy E. Morrison

AGENDA

1. Review its Nov. 5, 2020, Minutes—*Commissioner Barbara D. Richardson (NV)* Attachment One
2. Receive Reports on System for Electronic Rate and Form Filing (SERFF) Activity—*Brandy Woltkamp (NAIC) and Alex Rogers (NAIC)* Attachment Two
3. Receive an Update on SERFF-Related Strategic Projects
 - a. SERFF Billing Project—*Joy E. Morrison (NAIC)* Attachment Three
 - b. SERFF Plan Management 2021—*Brandy Woltkamp (NAIC)* Attachment Four
4. Receive an Update on SERFF Modernization—*Commissioner Barbara D. Richardson (NV) and Joy E. Morrison (NAIC)*
5. Discuss Any Other Matters Brought Before the SERFF Advisory Board—*Commissioner Barbara D. Richardson (NV)*
6. Adjournment

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