

*Virtual Meeting
(in lieu of meeting at the 2021 Fall National Meeting)*

TRANSPARENCY AND READABILITY OF CONSUMER INFORMATION (C) WORKING GROUP

Wednesday, November 17, 2021

Meeting Summary Report

The Transparency and Readability of Consumer Information (C) Working Group met Nov. 17, 2021. During this meeting, the Working Group:

1. Adopted its Summer National Meeting minutes.
2. Adopted the report of the Consumer Education Drafting Group. The Consumer Education Drafting Group has split into two subgroups to complete the drafting of consumer education materials about rating factors and discounts on automobile insurance policies. Once the information regarding automobile insurance is complete, the drafting group will draft documents about homeowners insurance.
3. Heard a presentation regarding disparities in insurance access. This presentation was based on a grassroots survey done through the lens of community organizations.

 [Transparency Summary Fall 2021.docx](#)