

*Virtual Meeting*

*(in lieu of meeting at the 2021 Summer National Meeting)*

**TRANSPARENCY AND READABILITY OF CONSUMER INFORMATION (C) WORKING GROUP**

Tuesday, July 20, 2021

2:00 – 3:00 p.m. ET / 1:00 – 2:00 p.m. CT / 12:00 – 1:00 p.m. MT / 11:00 a.m. – 12:00 p.m. PT

**Meeting Summary Report**

The Transparency and Readability of Consumer Information (C) Working Group met July 20, 2021. During this meeting, the Working Group:

1. Adopted its May 13 and Spring National Meeting minutes, which included the following action:
  - A. Heard a presentation from VisibleThread regarding a readability product.
  - B. Heard drafting group updates.
2. Received an update from the Thresholds and Communications Standards Drafting Group. This Drafting Group is nearing the completion of this project. The Working Group members offered suggestions to update the document.
3. Received an update from the Rate Checklist Drafting Group. This Drafting Group is nearing the completion of this project.
4. Received an update from the Consumer Education Drafting Group. This Drafting Group continues to meet regularly to complete the consumer education (CE) documents and has divided the topics into three smaller groups that meet regularly.

W:\National Meetings\2021\Summer\Summaries\Transparency.docx