



Revised: 7/8/21

Virtual Meeting

SPECIAL (EX) COMMITTEE ON RACE AND INSURANCE WORKSTREAM FIVE

Thursday, July 8, 2021

1:00 – 2:30 p.m. ET / 12:00 – 1:30 p.m. CT / 11:00 a.m. – 12:30 p.m. MT / 10:00 – 11:30 a.m. PT

ROLL CALL

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|-----------------------------|----------------------|------------------|---------------|
| Jessica K. Altman, Co-Chair | Pennsylvania | Sharon P. Clark | Kentucky |
| Ricardo Lara, Co-Chair | California | Anita G. Fox | Michigan |
| Michael Conway | Colorado | Grace Arnold | Minnesota |
| Andrew N. Mais | Connecticut | Andrew R. Stolfi | Oregon |
| Karima Woods | District of Columbia | Doug Slape | Texas |
| John F. King | Georgia | Jonathan T. Pike | Utah |
| Colin M. Hayashida | Hawaii | Mike Kreidler | Washington |
| Amy L. Beard | Indiana | James A. Dodrill | West Virginia |

NAIC Support Staff: Brian R. Webb / Jolie H. Matthews

AGENDA

1. Discuss Key Questions Related to Provider Networks, Provider Directories and Cultural Competency:
 - *Are there ways insurance regulators can incentivize more diverse, inclusive, and culturally competent provider networks?*
 - *What considerations should insurance regulators be aware of specific to certain populations (racial and ethnic minorities, individuals with disabilities, LGBTQIA+ populations, etc.)?*
 - *How can provider directories be used as a tool to connect patients to culturally competent providers?*
 - *Is there a particular deliverable(s) the NAIC should work towards?*

Consumer Remarks: *Jamille Fields Allsbrook (Center for American Progress, University of Maryland School of Law), Silvia Yee (Disability Rights Education & Defense Fund—DREDF), D. Ojeda (National Center for Transgender Equality) and Eric Ellsworth (Consumers' Checkbook/Center for the Study of Services)*

Provider Remarks: *Ben Money (National Association of Community Health Centers—NACHC)*

Industry Remarks: *John Mathewson, Elizabeth Goodman and Miranda Motter (AHIP) and Randi Chapman (Blue Cross Blue Shield Association—BCBSA)*

Q&A

2. Discuss Next Steps—*Commissioner Jessica K. Altman (PA) and Commissioner Ricardo Lara (CA)*
3. Discuss Any Other Matters Brought Before the Workstream—*Commissioner Jessica K. Altman (PA) and Commissioner Ricardo Lara (CA)*
4. Adjournment