Revised: 7/8/21

Virtual Meeting

SPECIAL (EX) COMMITTEE ON RACE AND INSURANCE WORKSTREAM FIVE
Thursday, July 8, 2021
1:00 – 2:30 p.m. ET / 12:00 – 1:30 p.m. CT / 11:00 a.m. – 12:30 p.m. MT / 10:00 – 11:30 a.m. PT

ROLL CALL

Jessica K. Altman, Co-Chair Pennsylvania Sharon P. Clark Kentucky
Ricardo Lara, Co-Chair California Anita G. Fox Michigan
Michael Conway Colorado Grace Arnold Minnesota
Andrew N. Mais Connecticut Andrew R. Stolfi Oregon
Karima Woods District of Columbia Doug Slape Texas
John F. King Georgia Jonathan T. Pike Utah
Colin M. Hayashida Hawaii Mike Kreidler Washington
Amy L. Beard Indiana James A. Dodrill West Virginia

NAIC Support Staff: Brian R. Webb / Jolie H. Matthews

AGENDA

1. Discuss Key Questions Related to Provider Networks, Provider Directories and Cultural Competency:
   - Are there ways insurance regulators can incentivize more diverse, inclusive, and culturally competent provider networks?
   - What considerations should insurance regulators be aware of specific to certain populations (racial and ethnic minorities, individuals with disabilities, LGBTQIA+ populations, etc.)?
   - How can provider directories be used as a tool to connect patients to culturally competent providers?
   - Is there a particular deliverable(s) the NAIC should work towards?

Consumer Remarks: Jamille Fields Allsbrook (Center for American Progress, University of Maryland School of Law), Silvia Yee (Disability Rights Education & Defense Fund—DREDF), D. Ojeda (National Center for Transgender Equality) and Eric Ellsworth (Consumers’ Checkbook/Center for the Study of Services)

Provider Remarks: Ben Money (National Association of Community Health Centers—NACHC)

Industry Remarks: John Mathewson, Elizabeth Goodman and Miranda Motter (AHIP) and Randi Chapman (Blue Cross Blue Shield Association—BCBSA)

Q&A

2. Discuss Next Steps—Commissioner Jessica K. Altman (PA) and Commissioner Ricardo Lara (CA)

3. Discuss Any Other Matters Brought Before the Workstream—Commissioner Jessica K. Altman (PA) and Commissioner Ricardo Lara (CA)

4. Adjournment