

*Virtual Meeting*

**Consumer Information (B) Subgroup**

Friday, September 8, 2023

12:00 – 1:00 p.m. ET / 11:00 a.m. – 12:00 p.m. CT / 10:00 – 11:00 a.m. MT / 9:00 – 10:00 a.m. PT

ROLL CALL

LeAnn Crow, Chair	Kansas	Charlette C. Borja	N. Mariana Islands
Anthony L. Williams	Alabama	Nichole Faulkner	North Carolina
Debra Judy	Colorado	Cuc Nguyen	Oklahoma
Randy Pipal	Idaho	David Buono	Pennsylvania
Michelle Baldock	Illinois	Jill Kruger	South Dakota
Alex Peck	Indiana	Vickie Trice/	Tennessee
Judith Watters	Maine	Jennifer Ramcharan	
Mary Kwei	Maryland	Shelley Wiseman	Utah
Maybeth Moses	Minnesota	Todd Dixon/Jane Beyer	Washington
Carrie Couch	Missouri	Christina Keeley	Wisconsin
Susan Brown	Montana		

NAIC Support Staff: Joe Tuschner

AGENDA

1. Discuss Drafting Group Work on Content to Assist Consumers with Denials and Appeals—*LeAnn Crow (KS)*
2. Discuss *Frequently Asked Questions about Health Care Reform—LeAnn Crow (KS)*
3. Adjournment