

Draft: 6/25/24

Consumer Information (B) Subgroup
Virtual Meeting
June 18, 2024

The Consumer Information (B) Subgroup of the Health Insurance and Managed Care (B) Committee met June 18, 2024. The following Subgroup members participated: David Buono, Chair (PA); TJ Patton, Vice Chair, (MN); Michelle Baldock (IL); Terri Smith (MD); Jeana Thomas (MO); Hadiya Swann (NC); Jill Kruger (SD); Shelley Wiseman (UT); and Christina Keeley and Jody Ullman (WI). Also participating was: Susan Jeanette (DE).

1. Introduced Subgroup Chair and Vice Chair

Buono described his background with the Pennsylvania Insurance Department and his work on consumer issues. TJ Patton shared his history with the Minnesota Department of Commerce and his work managing consumer assistance. Both said they are eager to develop materials for use by state insurance regulators with the Subgroup.

2. Discussed Guides on Prior Authorization

Buono discussed the work of a drafting group that is working on a consumer guide on prior authorization. He said the drafting group has made progress and he hoped the drafting group would have a draft to share with the Subgroup after one or two additional meetings. He invited regulators and interested parties to join upcoming meetings of the drafting group.

Buono said that the drafting group had discussed developing two guides, one for consumers and one for state insurance regulators. He asked Subgroup members whether a guide for state insurance regulators would be useful. The Subgroup decided it would defer to the drafting group on this question.

3. Discussed Other Matters

Buono said that in addition to the prior authorization guide and updates to *Frequently Asked Questions about Health Care Reform* (FAQ), the Subgroup should consider additional projects for the remainder of 2024 or 2025. He said two potential projects would be consumer guides on the federal No Surprises Act or on mental health parity protections. He asked the Subgroup what additional topics should be considered.

Subgroup members and interested parties suggested a variety of potential topics for consumer materials. Suggestions included coverage of preventive services; education on self-funded versus fully-insured plans; alternative payment models; making updates to the Subgroup's existing health insurance shopping tools; and limited benefit plans like short-term, limited duration, discount plans, and health care sharing ministries. Subgroup members also supported the development of guides on the federal No Surprises Act and mental health parity. Buono said that he and Patton would discuss the suggestions and come back to the Subgroup with a proposal for its next project.

Having no further business, the Consumer Information (B) Subgroup adjourned.

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