

Prior Authorization Industry Initiative: Q&A

NAIC Regulatory Framework (B) Task Force

August 31, 2026

Industry Leadership Initiative:

Health Plan Voluntary Commitments to Simplify Prior Authorization

- 1. Standardizing Electronic Prior Authorization**
- 2. Reducing the Scope of Claims Subject to Prior Authorization**
- 3. Ensuring Continuity of Care When Patients Change Plans**
- 4. Enhancing Communication and Transparency on Determinations**
- 5. Expanding Real-Time Responses**
- 6. Ensuring Medical Review of Non-Approved Requests**

Plan Speakers

- Blue Shield of California: Ravi Kavasery, MD, Senior Vice President, Chief Medical Officer, Provider Performance and Quality
- CVS Health: Katerina Guerraz, Executive Vice President, CVS Health & Chief Operating Officer and President of Medicaid, Aetna
- Highmark: Tim Law, MD, Chief Medical Officer
- AHIP: Jeanette Thornton, EVP, Policy & Strategy
- BCBSA: David Merritt, SVP, External Affairs

Follow-Up Requests

Contact -

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