THURSDAY, MAY 12, 2022

8:00 a.m.  Registration and Breakfast

9:00  NAIC President’s Welcome
Dean L. Cameron, NAIC President and Director, Idaho Department of Insurance

9:20  Keynote Speaker

9:40  Panel 1: C-Suite Perspectives – Defining leadership in an interconnected world
As new opportunities, challenges, and risks alter the nature and face of the insurance sector, it is increasingly important that leaders of the industry remain engaged with one another. This panel will be a behind-the-scenes view into how executives tackle the challenges of adapting and changing to a modern business world. The wide-ranging topics to be discussed include political shifts, working in a post-pandemic environment, innovation’s impact on the industry, and advancing parity and equality in their workplaces.
Moderator: Michael F. Consedine, Chief Executive Officer, NAIC

10:50  Break

11:00  Panel 2: Emerging Markets – Increasing market access and education
Global insurers are focusing on emerging markets and areas historically overlooked to grow their businesses and expand their footprints. As standard-setting organizations emphasize financial inclusion across the sector, how are business practices, customer interactions, and expectations changing? Panelists will discuss the opportunities and challenges of entering emerging markets, the importance of technology and product innovation, and how engaging in these markets has affected their “traditional” business models worldwide.
Moderator: Marlene Caride, Commissioner, New Jersey Department of Banking and Insurance

12:10 p.m.  Lunch

1:30  Panel 3: Private Equity and Beyond – Perspectives on emerging ownership models
In recent years, there has been a movement by private equity (PE) firms to purchase large ownership positions in insurance companies, especially those dealing in life and annuities. Some question whether private equity ownership will result in higher premiums and reduced benefits as PE firms cater their businesses to drive profits for their investors. Others note the synergies PE ownership may provide with insurance consumers, as both parties are seeking long-term stability. Panelists will discuss the industry’s evolving ownership models and what they mean for the future of the industry and its regulation.
Moderator: Elizabeth Kelleher Dwyer, Superintendent, Rhode Island Department of Business Regulation, Division of Insurance

2:40  Break
2:50  Panel 4: Innovation – *Disrupting insurance and breaking traditional molds*
Innovation in insurance is an increasingly predictable element to the evolution of the industry, as new entrants from tech and retail compete with incumbents for policyholders. Panelists will provide an understanding of the nuances of technology and data in mapping out how insurance products are formulated and offered in today’s interconnected world. With the greater presence of insurtechs throughout the industry, panelists will also explore the juxtaposition of modernization in a field accustomed to tradition.
**Moderator:** Dean L. Cameron, NAIC President and Director, Idaho Department of Insurance

4:00  Break

4:10  Panel 5: Big Data and Cyber Security – *Ensuring technology and innovation remain an asset, not a liability*
Big data remains a backbone of the insurance industry, as companies’ access to consumer data has revolutionized the customization and precision of the sector. The use of big data has created challenges for insurance regulators to understand and effectively supervise its use. Panelists will explore actions insurance regulators and industry are taking to protect big data to ensure that it remains an asset and contributes to an insurance industry that works for consumers. They will also examine the future of cyber security in the industry and how to deal with new threats.
**Moderator:** Jon Godfread, NAIC Secretary-Treasurer and Commissioner, North Dakota Insurance Department

5:20  Networking Reception

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**FRIDAY, MAY 13, 2022**

8:00 a.m.  Registration and Breakfast

9:15  Keynote Speaker

9:35  Panel 6: Achieving Consensus on Climate Risk and Resilience – *Insurance sector’s role*
The increasing societal and financial impact of natural disasters around the world due to climate risk is a constant concern of supervisors, industry, and governments. Finding a consensus on ways to improve resilience to these threats is key to mitigating losses for consumers and businesses but often proves to be a challenging hurdle to overcome. Panelists will discuss the sector’s role in boosting resilience to climate risk and how collective efforts can counteract the implications of severe weather and natural disasters.
**Moderator:** Andrew N. Mais, NAIC Vice President and Commissioner, Connecticut Insurance Department

10:45  Break

10:55  Panel 7: IAIS – *Charting the future of insurance supervision in a rapidly changing world*
In the last few years, with the adoption of post-crisis standards such as the Common Framework for the Supervision of Internationally Active Insurance Groups (ComFrame) and the Holistic Framework for Systemic Risk, focus has since shifted to implementing these workstreams and assessing their adoption. Panelists will discuss how the International Association of Insurance Supervisors (IAIS) will fulfill its commitment to standards implementation and assessment and the importance of IAIS work on financial inclusion more broadly. Panelists will also explore IAIS efforts and experiences in pivoting to address emerging issues, such as climate risk, cyber, and innovation.

Moderator: Gary Anderson, Commissioner, Massachusetts Division of Insurance

12:05 p.m. Closing Remarks