Change Authentication Method

On occasion you may need to remove or change your method of authentication, such as when you have a new phone.

Navigate to the Okta User Dashboard via your internet browser:  https://authenticate.naic.org

1. Enter your login credentials.
2. Click ▼ located upper right corner by name > then click on Settings
3. Click ‘Edit Profile’ button.
4. Enter password > click ‘Verify’ button.

Follow prompts relating to verification process already set up. (Okta or Google push, email, or phone call)

5. Locate Extra Verification area to Remove or Set up an alternate verification.

NOTE: If more than one option set up, use drop-down ▼ to select verification method desired.