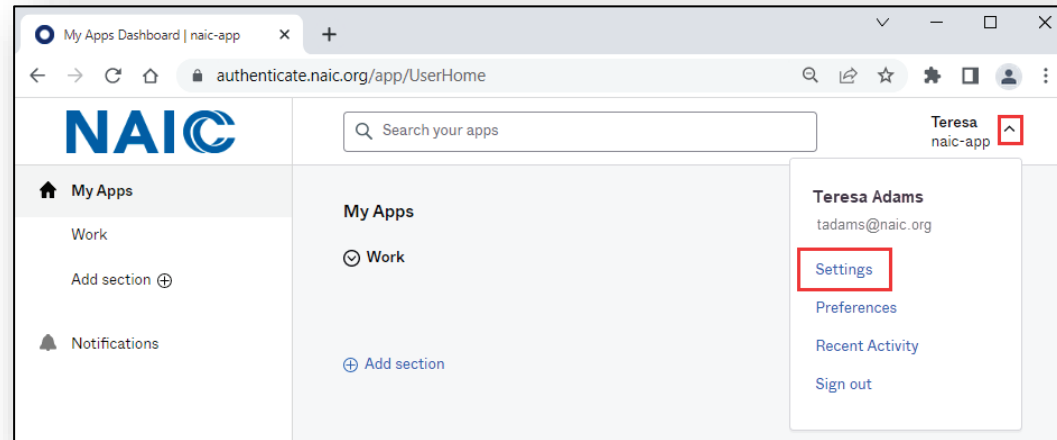
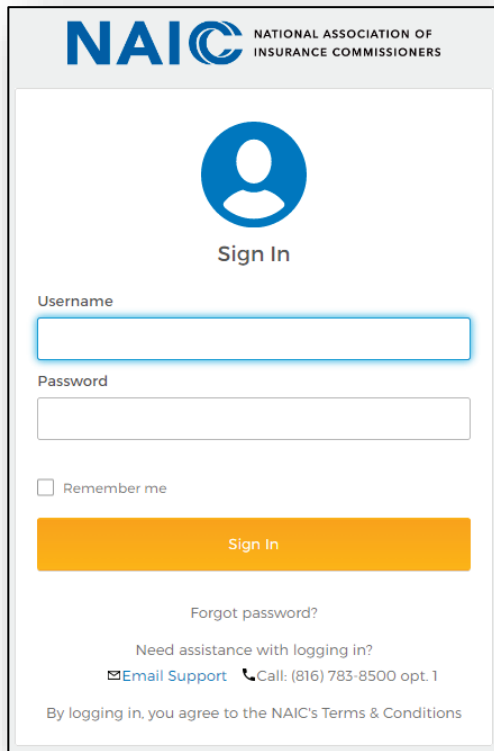


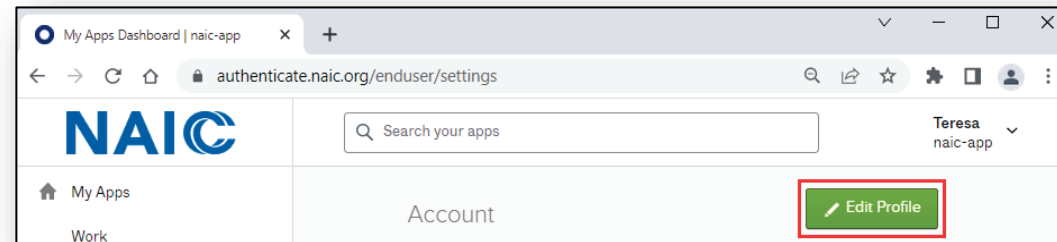
On occasion you may need to remove or change your method of authentication, such as when you have a new phone.

Navigate to the Okta User Dashboard via your internet browser: <https://authenticate.naic.org>

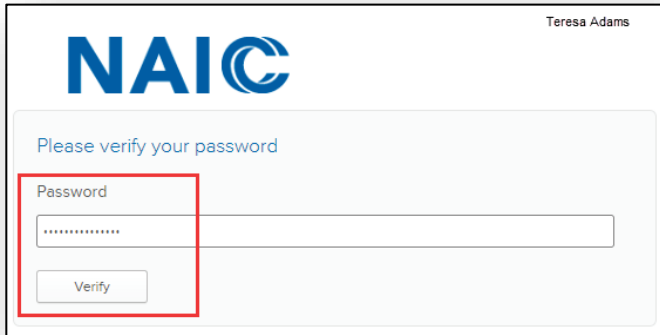
1. Enter your login credentials.
2. Click ▼ located upper right corner by name > then click on **Settings**



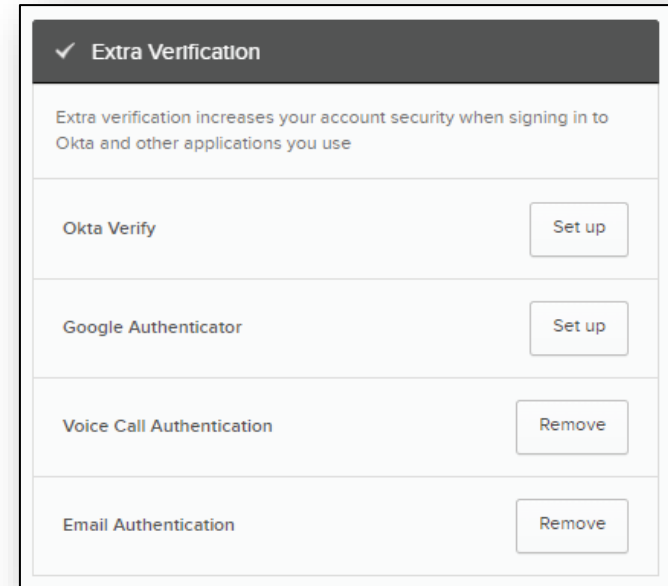
3. Click '**Edit Profile**' button.



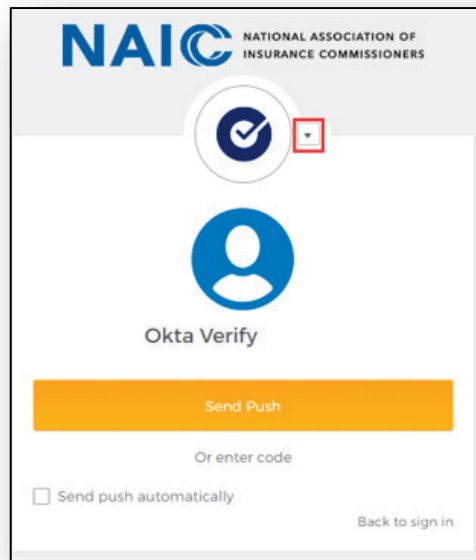
4. Enter password > click **Verify** button.



5. Locate Extra Verification area to **Remove** or **Set up** an alternate verification.



Follow prompts relating to verification process already set up.
(Okta or Google push, email, or phone call)



NOTE: If more than one option set up, use drop-down ▼ to select verification method desired.