

## 2023 RELEASE OF THE *MARKET REGULATION HANDBOOK*

The following items represent all revisions adopted by the NAIC in 2022, which are incorporated into the 2023 release of the NAIC *Market Regulation Handbook*.

Regulator guidance relating to the following was incorporated into the 2023 *Market Regulation Handbook*:

- Revisions to Chapter 1—Introduction, Subsection Financial Analysis of Section B. Resources Within State Insurance Departments, relating to market regulator coordination with a company’s domestic financial regulator;
- Revisions to Chapter 20—General Examination Standards, Marketing and Sales Exam Standard 1 relating to the *Insurance Holding Company System Regulatory Model Act* (#440);
- Revisions to Chapter 21—Conducting the Property and Casualty Examination, Marketing and Sales Exam Standard 1 and Underwriting and Rating Exam Standards 4, 6, 8 and 13, relating to the *Real Property Lender Placed Model Act* (#631);
- Revision to Chapter 24—Conducting the Health Examination, Quality and Assessment Exam Standard 4, relating to quality of care complaints;
- An updated Chapter 24B—Conducting the Mental Health Parity and Addiction Equity Act (MHPAEA) Related Examination. This chapter replaces the previous Chapter 24B in the *Market Regulation Handbook*; and
- Revisions to Chapter 25—Conducting the Medicare Supplement Examination, relating to the *Model Regulation to Implement the NAIC Medicare Supplement Insurance Minimum Standards Model Act* (#651):
  - Operations/Management Section A.1. Purpose and Operations/Management Exam Standards 1, 2 and 4;
  - Marketing and Sales Section C.1. Purpose, C.2. Techniques and Marketing and Sales Exam Standards 3, 4 and 5;
  - Grievance Procedures Section H.1. Purpose, H.2. Techniques and Grievance Procedures Exam Standards 1, 2, 3, 4 and 5;
  - Network Adequacy Section I.2. Techniques and Network Adequacy Standards 1, 2, 3, 4, 5 and 7;
  - Provider Credentialing Section J.1. Purpose, J.2. Techniques and Provider Credentialing Exam Standard 1; and
  - Quality Assessment and Improvement Section K.1. Purpose and Quality Assessment and Improvement Exam Standards 1, 2 and 3.

New regulator guidance relating to the following was incorporated into the online reference documents of the 2023 *Market Regulation Handbook*:

- New standalone standardized data requests, addressing title in force policies and title claims. These standardized data requests replace the title insurance standardized data request dated 2008.