Medicare Supplement and DME

DME Products

• Motorized scooters
• Sleep apnea hose cleaning and replacement occurring more frequently than the manufacturer recommends
• Dental devices for sleep apnea
• Dental orthotics
• Prosthetic eyes
• Prosthetic noses
• Knee therapy device (alternative to continuous passive motion device)
• Hospital beds

Additional Issues of Note:

• Advertisements: “no cost to you”
• Scooters: Supplier websites indicate prices include “standard” parts (e.g., wheels or batteries) but bill separately for them.
Where are AHIP members reporting issues?

States with reported issues with DME suppliers