

AI/ML Survey FAQs

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Access Questions

How do I get a user ID for RDC?

To obtain an RDC user ID, email the NAIC Helpdesk at help@naic.org and request an ID.

If I already have an RDC user ID, can I access the AI/ML Survey?

In order to access the AI/ML Survey in RDC you will need the following role specific to this survey:
RDC_PPA_AI_ML_USER_PR.

To obtain the role, submit a request to the NAIC Helpdesk at help@naic.org.

How do I gain access to my company in RDC?

The first user with access to the company code (cocode) must be the Primary User. The Primary User may be any user, but must be appointed by request from the Market Conduct Contact, MCAS Contact, or Government Relations contact to naicaimlsurvey@naic.org.

All subsequent users can be granted access to the cocode by the Primary User.

How can the Primary User grant additional users access to a cocode in RDC?

The Primary User may grant access to additional users by logging into RDC, selecting Datacall Administration in the top blue ribbon, and selecting User Assignments. The Primary User will then need to input the cocode in the Respondent_field1 section, Search, input the new user's ID, and select Add+.

File Submission Questions

Where do I submit my survey?

To upload a survey log in to rdc.naic.org and select File Administration in the top blue ribbon. From this screen, follow the upload instructions.

How do I know if my file was successfully submitted?

A successfully submitted file will be represented by a File Processed status in the File Administration tab. A File Received status means that the file was successfully uploaded. While a System Rejected File status means the file contains validation errors.

How do I upload the survey?

Please refer to the [RDC User Guide](#).

I am receiving “invalid file name” error, how do I fix this?

File names may not contain periods (.) and may not duplicate an already filed file name. To ensure that this does not occur, remove all periods and include company name or cocode to differentiate from other companies’ filings.

Does my company need to fill out every section of the survey?

You are required to fill out the Respondent Information and General Section of the survey. Subsequent sections are only required if applicable to your company’s practices regarding the use of AI/ML.

Survey Questions

What companies are required to take the survey?

Any company licensed to write private passenger auto insurance in one of the nine participating states (Connecticut, Illinois, Iowa, Louisiana, Nevada, North Dakota, Pennsylvania, Rhode Island, Wisconsin) and has at least \$75 million in national private passenger auto insurance premium for 2020 is required to complete the survey.

Will the survey be confidential?

Yes, individual company information will be confidential. A public report of aggregated information will be issued.

Can information be provided by Group?

No, surveys should be provided on an individual company basis.

What if our company does not use (and has no plans to use) Artificial Intelligence/ Machine Learning defined by this survey?

If the answer to the first question on the survey is “No”, the respondent should complete question 4, which asks the reason why the answer is no. The survey will be complete at that point and there is no need to answer any additional questions.