



NATIONAL ASSOCIATION OF INSURANCE COMMISSIONERS

Virtual Meeting

(in lieu of meeting at the 2021 Spring National Meeting)

ANTIFRAUD (D) TASK FORCE

Wednesday, March 24, 2021

2:00 – 3:00 p.m. ET / 1:00 – 2:00 p.m. CT / 12:00 – 1:00 p.m. MT / 11:00 a.m. – 12:00 p.m. PT

Summary Report

The Antifraud (D) Task Force met March 24, 2021. During this meeting, the Task Force:

1. Adopted its Nov. 16, 2020, minutes, which included the following action:
 - a. Adopted its Oct. 26, 2020, minutes.
 - b. Adopted revisions to the NAIC *Antifraud Plan Guideline* (#1690).
 - c. Received updates from the Antifraud Education Enhancement (D) Working Group and the Antifraud Technology (D) Working Group.
 - d. Heard reports on antifraud activity from NAIC staff and the following organizations: the National Insurance Crime Bureau (NICB) and the Coalition Against Insurance Fraud (CAIF).
2. Received updates from the Antifraud Education Enhancement (D) Working Group. The Working Group held a webinar on Feb. 11 from CARCO regarding the mobile capabilities it can provide state insurance departments to assist with fighting insurance fraud. The Working Group will be holding an Investigator Safety Training on June 2. The Working Group advised the Task Force members to send any suggested training/webinar topics they would like to have provided.
3. Received an update from the Antifraud Technology (D) Working Group. The Working Group noted that the revision of Guideline #1690 was step one in its charge to “review and provide recommendations for the development of an Antifraud Plan Repository to be used by insurers to create and store an electronic fraud plan for distribution among the states/jurisdictions.” The Working Group’s next step is to build a template for industry to use when creating their Antifraud Plan. Once the template is finalized, the Working Group will work with NAIC staff to finalize recommendations for the Antifraud Plan Repository.
4. Discussed its 2021 charges, including the monitoring of insurance fraud related to the COVID-19 pandemic. The Task Force will continue to monitor the insurance fraud trends generated by the COVID-19 pandemic and hold conference calls to bring general awareness to the state, industry and the public about possible threats.
5. Received an update on the NAIC Online Fraud Reporting System (OFRS) redesign project. The NAIC is continuing its work on the redesign of the OFRS. The Task Force was informed that beta testing is on schedule to begin in April.
6. Heard reports on antifraud activity from NAIC staff and the following organizations: the NICB and the CAIF.

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