Virtual Meeting
(in lieu of meeting at the 2021 Spring National Meeting)

ANTIFRAUD (D) TASK FORCE
Monday, July 26, 2021
11:00 a.m. – 12:00 p.m. ET / 10:00 – 11:00 a.m. CT / 9:00 – 10:00 a.m. MT / 8:00 a.m. – 9:00 a.m. PT

Meeting Summary Report

The Antifraud (D) Task Force met July 26, 2021. During this meeting, the Task Force:

1. Adopted its May 25 minutes, which included the following action:
   A. Adopted its March 24 minutes.
   B. Adopted a motion to appoint the Improper Marketing of Health Plans (D) Working Group.

2. Received an update from the Antifraud Education Enhancement (D) Working Group. The Working Group held a webinar on Feb. 11 from CARCO regarding the mobile capabilities it can provide state insurance departments to assist with fighting insurance fraud. The Working Group also conducted investigator safety training on June 2. The Working Group advised Task Force members to send any suggested training/webinar topics they would like to have provided.

3. Received an update from the Antifraud Technology (D) Working Group. The Working Group noted that the revision of the Antifraud Plan Guideline (#1690) was the first step in its charge to “review and provide recommendations for the development of an Antifraud Plan Repository to be used by insurers to create and store an electronic fraud plan for distribution among the states/jurisdictions.” The Working Group formed a subject-matter expert (SME) group to create a template for industry to use when creating their Antifraud Plan. The SME Group will meet every week through October in order to finalize this project.

4. Received an update on the NAIC Online Fraud Reporting System (OFRS) redesign project. The NAIC is continuing its work on the redesign of the OFRS. The Task Force was informed that beta testing is currently taking place, and the NAIC will be opening up the testing to industry in an effort to finalize this testing period.

5. Heard reports on antifraud activity from NAIC staff and the following organizations: the National Insurance Crime Bureau (NICB) and the Coalition Against Insurance Fraud (CAIF).

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