

September 28, 2020

**Request to solicit comments from any interested party related to specific “regulatory relief” or “regulatory accommodations” related to innovation and technology**

This is an open request for information from the Innovation Technology (EX) Task Force and the Innovation and Technology State Contacts.

The purpose of this request is to solicit comments from interested parties related to specific “regulatory relief” or “regulatory accommodations” offered by states as a result of the COVID-19 pandemic, that it would recommend be continued or made permanent, **related to innovation and technology**. Was there some type of regulatory relief or accommodation offered, or does there continue to be a law, regulation or regulatory guidance or established practice in place, that prohibits or limits insurers or producers from implementing or using newer technologies, data, methods or processes, that is necessary in order to continue to serve customers and maintain operations?

A list of offered regulatory relief or regulatory accommodations can be found at [https://content.naic.org/naic\\_coronavirus\\_info.htm](https://content.naic.org/naic_coronavirus_info.htm).

If applicable and possible, please identify the law, regulation or practice that previously or continues to be, an obstacle, impediment or challenge to implementing what was and is necessary as a result of the COVID-19 pandemic and related implications.

This information is requested to help regulators gain an understanding of current and/or prior roadblocks to innovative products and services made possible through technology and data. If responding for multiple companies or a group, please summarize your response.

Any stakeholder wishing to provide comments should submit them in writing to [Denise Matthews](#) by **Wed, Nov. 4, 2020**.

If you have questions, please reach out to [Denise Matthews](#).

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