WHAT’S NEW?

We launched our new, live, online virtual proctoring service called Integrity Advocate.

Integrity Advocate will replace the current process which requires an insurance department staff member to proctor exams. Integrity Advocate is now available on select exams and will gradually roll out to all exams over the next few months. Candidates with access to an exam with Integrity Advocate enabled will no longer need to schedule time with a co-worker to proctor the exam. They can take the exam anytime they choose, prior to the 60-day exam deadline.

Integrity Advocate equipped exams offer:

• **A seamless exam process**: by simply accessing the exam as normal, on a computer equipped with a camera, the Candidate will follow the prompts to verify their identity.

• **Minimal requirements**: the computer must have webcam access and the Candidate must provide proof of identity using a company, state or government issued identification. No product installation is required. All software is fully integrated within the NAIC Virtual Campus.

• **Security**: Integrity Advocate does not store personal information and is 100% compliant with General Data Protection Regulation (GDPR).

• **Compliance monitoring**: Integrity Advocate will monitor the Candidate’s environment, behavior, and browser use to ensure compliance during the exam.

To learn more about the service, the following resources are available:

- Video Tutorial
- User Guide
- FAQs

If you have any questions, feel free to contact designation@naic.org.
Did You Know?
If you enroll in a subsequent level of the Program, you no longer need to renew the previously earned designation? For instance, when an APIR Designee enrolls in the PIR level, they no longer need to renew the APIR.

Mentor Minute
Resources, including this promotional video https://youtu.be/muJ7yA2rjr8, are available to you as you promote the Professional Designation Program within your department of insurance. Contact designation@naic.org to request specific information.

Hot Topic
The shipping of earned Designation awards were temporarily halted during the pandemic. We have begun shipping awards from February 2020 – present. Designees can expect to receive their awards in the upcoming weeks.