

Insurance Summit CE Credit FAQ Sheet

How many credits will be awarded for each 50-minute session?

The number of CE/CPE/DRC credits depends on the length of the webinar. One CE/CPE/DRC credit is based on 50 minutes of content.

State boards of accountancy have final authority on acceptance of courses for CPE credit.

Will there be a Q&A session during each session?

Both in-person and online attendees will be able to ask questions. Presenters will answer questions at the end of their presentation if time allows.

- Microphones will be available for those attending in person
- Those attending online will be able to submit questions using the Q&A feature

How will attendance be monitored?

Those attending in person:

- Will have their badges scanned upon entering each session
- Insurance Summit attendees are expected to attend the entire session

Those attending online:

- Are required to respond each polling question presented during the session
- There will be a minimum of three polling questions for each 50-minute session
- Login and logout times will also be reviewed
- Missing responses will result in no credit
- Answers do not have to be correct to count
- Questions will not be repeated
- Insurance Summit attendees are expected to attend the entire session

Am I required to be registered for the conference to receive credit?

Attendees must be registered for Insurance Summit and participate on an individual basis in sessions to qualify for continuing education credit. *Group participation in any Summit session will not qualify for credit.*

Will credit be available for recorded sessions?

Credit is only granted for live sessions (in-person and virtual). No credit will be awarded for recorded sessions.

Can I obtain credit if I call in over the phone, but not attend online?

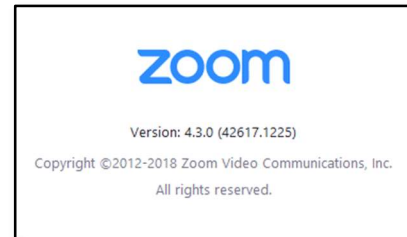
Credit will not be granted to those only listening by phone.

Do I have to register for each session individually?

Actual registration in individual sessions is not required or even possible.

What version of Zoom will I need to view the webinar?

To see/respond to our polling questions, your Zoom must be updated to at least version 5.8.3.



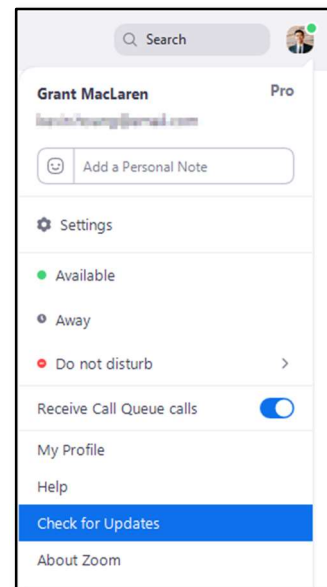
- How to view your current version number:
 - Desktop Client:
 1. Sign into the Zoom desktop client for Windows, macOS, or Linux
 2. Click your profile picture, then help, and lastly select **About Zoom**
 3. You will see the Zoom Desktop Client version number
 - Mobile App:
 1. Open the Zoom app
 2. Tap Settings
 3. Tap **About Zoom**.
 4. You will see the Zoom app version number

How do I download the newest Zoom version?

- Zoom desktop client for Windows, macOS, or Linux:

If you already have the Zoom desktop client installed, check for updates:

 1. Sign in to Zoom desktop client
 2. Click your profile picture then click **Check for Updates**
 3. If there is a newer version, Zoom will download and install it.



Note: If the desktop client was installed with the MSI installer by you or your IT team, Auto update is disabled by default and the Check for Updates button is also removed. Please contact your IT team or Zoom account admin for help with updating.