

**Other Health Insurance (2024)**

**Other Health Insurance Interrogatories**

	Yes	No	Response	Explanation
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**Other Health Insurance (2024)**

**Policy/Certificate Administration**

	Accident Only	Accidental Death and Dismemberment	Individual Specified Disease - Limited Benefit/ Critical Illness	Hospital/ Other Indemnity	Hospital/ Surgical/ Medical Expense	Accident Only	Accidental Death and Dismemberment	Association Specified Disease - Limited Benefit/ Critical Illness	Hospital/ Other Indemnity	Hospital/ Surgical/ Medical Expense	Accident Only	Accidental Death and Dismemberment	Employer Group Specified Disease - Limited Benefit/ Critical Illness	Hospital/ Other Indemnity	Hospital/ Surgical/ Medical Expense
45	Direct Written Premium.														
46	Earned premiums for reporting year														
47	Number of policies/certificates in force at the beginning of the period														
48	Number of covered lives on policies/certificates in force at the beginning of the period														
49	Number of new policy/certificate applications/enrollments received during the period														
50	Number of new policy/certificates issued during the period														
51	Number of new policies/certificates denied during the period														
52	Number of covered lives on new policies/certificates issued during the period														
53	Number of policy/certificate terminations and cancellations initiated by the policyholder/certificate holder during the period														
54	Number of policies/certificates cancelled during the free look period														
55	Number of covered lives on policies/certificates cancelled at the initiation of the policyholder/certificate holder during the free look period during the period														
56	Number of policy/certificate terminations and cancellations due to non-payment of premium during the period														
57	Number of policies/certificates cancelled by the company for any reason other than non-payment of premium during the period														
58	Number of rescissions during the period														
59	Number of covered lives impacted on terminations and cancellations initiated by the policyholder/certificate holder														
60	Number of covered lives impacted on terminations and cancellations due to nonpayment														
61	Number of covered lives impacted by rescissions														
62	Number of policies/certificates in force at the end of the period														
63	Number of covered lives on policies/certificates in force at the end of the period														

**Other Health Insurance (2024)**

**Claims Administration (Including Pharmacy)**

	Accident Only	Accidental Death and Dismemberment	Individual Specified Disease - Limited Benefit/ Critical Illness	Hospital/ Other Indemnity	Hospital/ Surgical/ Medical Expense	Accident Only	Accidental Death and Dismemberment	Association Specified Disease - Limited Benefit/ Critical Illness	Hospital/ Other Indemnity	Hospital/ Surgical/ Medical Expense	Accident Only	Accidental Death and Dismemberment	Employer Group Specified Disease - Limited Benefit/ Critical Illness	Hospital/ Other Indemnity	Hospital/ Surgical/ Medical Expense
64	Number of claims pending at the beginning of the period														
65	Number of claims received (include non-clean claims)														
66	Total number of claims denied, rejected or returned														
67	Number denied, rejected, or returned as non-covered or maximum benefit exceeded														
68	Number denied, rejected, or returned as subject to pre-existing condition exclusion														
69	Number denied, rejected, or returned due to failure to provide adequate documentation														
70	Number denied, rejected, or returned due to being within the waiting period														
71	<b>Number denied, rejected, or returned (in whole or in part) because maximum \$ limit exceeded</b>														
71	Number of claims pending at the end of the period														
72	Median number of days from receipt of claim to decision for denied claims														
73	Average number of days from receipt of claim to decision for denied claims														
74	Median number of days from receipt of claim to decision for approved claims														
75	Average number of days from receipt of claim to decision for approved claims														
76	Number of claims paid														
77	Aggregate dollar amount of paid claims during the period														
78	Number of claims where the claims payment was reduced by premium owed														
79	Dollar amount of claims payments applied to unpaid premiums.														

**Consumer Complaints and Lawsuits**

	Accident Only	Accidental Death and Dismemberment	Individual Specified Disease - Limited Benefit/ Critical Illness	Hospital/ Other Indemnity	Hospital/ Surgical/ Medical Expense	Accident Only	Accidental Death and Dismemberment	Association Specified Disease - Limited Benefit/ Critical Illness	Hospital/ Other Indemnity	Hospital/ Surgical/ Medical Expense	Accident Only	Accidental Death and Dismemberment	Employer Group Specified Disease - Limited Benefit/ Critical Illness	Hospital/ Other Indemnity	Hospital/ Surgical/ Medical Expense
80	Number of complaints received by Company (other than through the DOI)														
81	Number of complaints received through DOI														
82	Number of complaints resulting in claims reprocessing														
83	Number of lawsuits open at the beginning of the period														
84	Number of lawsuits opened during the period														
85	Number of lawsuits closed during the period														
86	Number of lawsuits closed during the period with consideration for the consumer														
87	Number of lawsuits open at the end of the period														

**Other Health Insurance (2024)**

Marketing and Sales		Accident Only	Accidental Death and Dismemberment	Individual Specified Disease - Limited Benefit/ Critical Illness	Hospital/ Other Indemnity	Hospital/ Surgical/ Medical Expense	Accident Only	Accidental Death and Dismemberment	Association Specified Disease - Limited Benefit/ Critical Illness	Hospital/ Other Indemnity	Hospital/ Surgical/ Medical Expense	Accident Only	Accidental Death and Dismemberment	Employer Group Specified Disease - Limited Benefit/ Critical Illness	Hospital/ Other Indemnity	Hospital/ Surgical/ Medical Expense
88	Number of individual applications/enrollments pending at the beginning of the period															
89	Number of individual applications/enrollments denied during the period for any reason															
90	Number of individual applications/enrollments denied during the period - health status or condition															
91	Number of individual applications/enrollments approved during the period															
92	Number of individual applications/enrollments pending at the end of the period															
93	Number of applications/enrollments received via phone (audio only)						---	---	---	---	---	---	---	---	---	---
94	Number of applications/enrollments received in person or via video application (e.g., Zoom, WebEx)						---	---	---	---	---	---	---	---	---	---
95	Number of applications/enrollments received online (electronically)						---	---	---	---	---	---	---	---	---	---
96	Number of applications/enrollments received by mail during the period						---	---	---	---	---	---	---	---	---	---
97	Number of applications/enrollments received by any other method during the period						---	---	---	---	---	---	---	---	---	---
98	Commissions paid during reporting period (dollar amount of commissions incurred during the period)															
99	Unearned commissions returned to company on policies/certificates sold during the period															

**Other Health Insurance Attestation**

	First Name	Middle Name	Last Name	Suffix	Title	Comments
100	First Attestor Information					
101	Second Attestor Information					
102	Overall Comments for the Filing Period					