

### Pet Insurance (2025)

**Pet Insurance Interrogatories**

		Yes/No Response	Explanation
01	Did the company conduct any business related to individual pet insurance policies during the period?	---	---
02	Did the company conduct any business related to group pet insurance policies during the period?	---	---
03	Did the company conduct any stand-alone pet Wellness Insurance business during the reporting period?	---	---
04	Did the company conduct any Accident & Illness, Accident only, or Illness only pet insurance business during the reporting period?	---	---
05	Did the company conduct any pet insurance business during the reporting period that does not fit into the following categories: Wellness Only, Accident & Illness, Accident only, or Illness only?	---	---
06	If yes, describe the other types of pet insurance business conducted during the reporting period	---	---
07	On which annual statement line(s) of business on the state page of the statutory annual statement does the company report pet insurance experience?	---	---
08	Was the company still actively marketing or writing pet insurance in the jurisdiction at the end of the reporting period?	---	---
09	Has the company had a significant event/business strategy change that would affect data for this reporting period?	---	---
10	If yes, explain the situation and how it may affect the data	---	---
11	Has all or part of the company's pet insurance block of business been sold, closed or moved to another company during the reporting period?	---	---
12	If yes, describe the nature and extent of the transaction(s)	---	---
13	How does the company treat subsequent supplemental or additional payments on previously closed claims?	---	---
14	Does the company use pet program administrators, managing general agents (MGA) or insurance producers for purposes of supporting the pet insurance business being reported, other than the sale, solicitation, or negotiation of business?	---	---
15	If yes, provide the names, NPN (if applicable) and functions for each third party identified in question 14	---	---
16	Does the company have a system of supervision in place to oversee and potentially audit each type of third party identified in question 14?	---	---
17	If yes, please provide frequency of audits, if any, for each type of third party identified in question 14	---	---
18	Does the company require third parties identified in question 14 to forward insurance-related complaints to the company so the company may report the complaints in its complaint logs?	---	---
19	Does the company or any of its pet program administrators, managing general agents (MGA) or insurance producers offer a non-insurance wellness program to the consumers of the company's pet insurance products?	---	---
20	Additional comments if desired:	---	---
21	Additional state specific Underwriting Activity comments (optional)	---	---
22	Additional state specific Claims Activity comments (optional)	---	---
23	Additional state specific Marketing & Sales comments (optional)	---	---
24	Additional state specific Lawsuit and Complaint comments (optional)	---	---

**Pet Insurance (2025)**

**Underwriting Activity**

	Individual	Group
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**Pet Insurance (2025)**

<b>Claims Activity</b>		Wellness Only	Accident & Illness	Other	Total
66	Number of claims open at the beginning of the period				
67	Number of claims opened during the period				
68	Number of claims closed during the period				
69	Number of claims closed during the period with full payment				
70	Dollar amount of claims closed with full payment during the period				
71	Median days to claim closure for claims closed with full payment (Aggregate only)	---	---	---	
72	Number of claims closed during the period with partial payment				
73	Dollar amount requested for claims closed with partial payment during the period				
74	Dollar amount of claims closed with partial payment during the period				
75	Median days to claim closure for claims closed with partial payment (Aggregate only)	---	---	---	
76	Median days to final payment for all claims paid in full and closed with partial payment (Aggregate only)	---	---	---	
77	Number of claims closed during the period, without payment				
78	Dollar amount requested for claims closed without payment during the period				
79	Median days to claim closure for claims closed without payment during the period (Aggregate only)	---	---	---	
80	Number of claims open at the end of the period				
81	Number of claims closed during the period with full payment 0-30 days				
82	Number of claims closed during the period with full payment 31-60 days				
83	Number of claims closed during the period with full payment 61-90 days				
84	Number of claims closed during the period with full payment 91-180 days				
85	Number of claims closed during the period with full payment 181-365 days				
86	Number of claims closed during the period with full payment beyond 365 days				
87	Number of claims closed during the period with partial payment 0-30 days				
88	Number of claims closed during the period with partial payment 31-60 days				
89	Number of claims closed during the period with partial payment 61-90 days				
90	Number of claims closed during the period with partial payment 91-180 days				
91	Number of claims closed during the period with partial payment 181-365 days				
92	Number of claims closed during the period with partial payment beyond 365 days				
93	Number of claims closed during the period without payment within 0-30 days				
94	Number of claims closed during the period without payment within 31-60 days				
95	Number of claims closed during the period without payment within 61-90 days				
96	Number of claims closed during the period without payment within 91-180 days				
97	Number of claims closed during the period without payment within 181-365 days				
98	Number of claims closed during the period without payment beyond 365 days				
99	Number of claims closed during the period without payment – ineligibility				
100	Number of claims closed during the period without payment – preexisting condition exclusion				
101	Number of claims closed during the period without payment – waiting period				
102	Number of claims closed during the period without payment – maximum benefit limit				
103	Number of claims closed during the period without payment – claim amount less than deductible				
104	Number of claims closed during the period without payment – inadequate documentation				
105	Number of claims closed during the period without payment – hereditary disorder exclusion				
106	Number of claims closed during the period without payment – congenital anomaly or disorder exclusion				
107	Number of claims closed during the period without payment – chronic condition exclusion				
108	Number of claims closed during the period without payment for reasons other than questions 99-107				
109	Number of claims closed during the period with partial payment – maximum benefit limit				
110	Number of claims closed during the period with partial payment – inadequate documentation				
111	Number of claims closed during the period with partial payment for reasons other than questions 109-110				
112	Number of claimant requests/benefit requests subject to a preexisting condition exclusion				

**Pet Insurance (2025)**

**Marketing and Sales**

	Individual	Group
113 Dollar amount of commissions incurred during the period		
114 Unearned commissions returned to the company during the period		

**Lawsuit and Complaint Activity**

	Individual	Group
115 Number of complaints received directly from any person or entity other than the		
116 Number of lawsuits open at the beginning of the period		
117 Number of lawsuits opened during the period		
118 Number of lawsuits closed during the period		
119 Number of lawsuits open at the end of the period		
120 Number of lawsuits closed with consideration for the consumer		

**Pet Insurance Attestation**

	First Name	Middle Name	Last Name	Suffix	Title	Comments
121 First Attestor Information						---
122 Second Attestor Information						---
123 Overall Comments for the Filing Period	---	---	---	---	---	