

Travel (2024)

Travel Interrogatories

	Yes/No Response	Explanation
01 Were there policies/certificates in force during the reporting period that provide travel insurance coverage?		--
02 Has the company had a significant event/business strategy that would affect data for this reporting period?		--
03 If yes, add additional comments.	--	
04 Has this block of business or part of this block of business been sold, closed or moved to another company during the reporting period?		--
05 If yes, add additional comments.	--	
06 How does the company treat subsequent supplemental or additional payments on previously closed claims?	--	
07 Does the company use third party administrators (TPAs) for purposes of supporting the travel insurance business being reported?		--
08 If yes, provide the names and functions of each TPA.	--	
09 Does the company use managing general agents (MGAs) for purposes of supporting the travel insurance business being reported?		--
10 If yes, provide the names and functions of each MGA.	--	
11 Does the company use travel administrators for purposes of supporting the travel insurance business being reported?		--
12 If yes, provide the names and functions of each travel administrator.	--	
13 Number of Travel Retailers offering and disseminating Travel Insurance on behalf of the Company at the end of the reporting period.	--	
14 Additional state specific Claims comments (optional).	--	
15 Additional state specific Lawsuit and Complaints comments (optional).	--	
16 Additional state specific Underwriting comments (optional).	--	

Travel Claims Activity, Counts Reported by Claimant, by Coverage

	Trip Cancellation		Trip Interruption		Trip Delay		Baggage Loss/Delay		Emergency Medical/Dental				Emergency Transportation/		Other	
	Domestic	International	Domestic	International	Domestic	International	Domestic	International	Domestic Excess	Domestic Primary	International Excess	International Primary	Domestic	International	Domestic	International
17 Number of claims open at the beginning of the period.																
18 Number of claims opened during the period.																
19 Number of claims closed during the period, with payment.																
20 Number of claims closed during the period, without payment.																
21 Number of claims open at the end of the period.																
22 Median days to final payment.																
23 Number of claims closed with payment within 0-30 days.																
24 Number of claims closed with payment within 31-90 days.																
25 Number of claims closed with payment beyond 90 days.																
26 Number of claims closed without payment within 0-30 days.																
27 Number of claims closed without payment within 31-90 days.																
28 Number of claims closed without payment beyond 90 days.																
29 Dollar amount of claims closed with payment.																

Travel Lawsuits and Complaints

	Total
30 Number of lawsuits open at the beginning of the period.	
31 Number of lawsuits opened during the period.	
32 Number of lawsuits closed during the period.	
33 Number of lawsuits open at the end of the period.	
34 Number of lawsuits closed with consideration for the consumer.	
35 Number of complaints received directly from the DOI.	
36 Number of complaints received directly from any person or entity other than the DOI.	

Travel Underwriting

	Total
37 Number of individual policies in force at the beginning of the period.	
38 Number of group policies (other than blanket policies) in force at the beginning of the period.	
39 Number of blanket policies in force at the beginning of the period.	
40 Number of policies/certificates in force during the reporting period.	
41 Number of individuals insured under all policies at the beginning of the period.	
42 Number of individual policies and certificates from group policies cancelled by the consumer during the period.	
43 Number of individual policies and certificates from group policies expired during the period.	
44 Number of individual policies and certificates from group policies in force at end of the period.	
45 Dollar amount of direct premium written during the period for individual policies.	
46 Dollar amount of direct premium written during the period for group policies (other than blanket).	
47 Dollar amount of direct premium written during the period for blanket policies.	

Travel Attestation

	First Name	Middle Name	Last Name	Suffix	Title	Comments
48 First Attestor Information.						--
49 Second Attestor Information.						--
50 Overall Comments for the Filing Period.						--