

## MARYLAND INSURANCE ADMINISTRATION COMMENTS

Good Morning Jolie,

This is Paul Meyer from the Maryland Insurance Administration. In the PSAO section of the white paper, page 7, I would add the following, in bold:

"Pharmacy services administrative organizations (PSAOs) are organizations that provide administrative services to independent pharmacies to support the evaluation and execution of a contract with PBMs or wholesalers. **In the majority of cases, an independent pharmacy's contract is with the PSAO, rather than with the PBM directly.** The PSAO overall administrative function is to assist with contract evaluation and execution, customer service, central payment and reconciliation, and patient data evaluation.. In many instances a PSAO is owned by a wholesaler."

Thank you,

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