



Disaster Assistance Program

Resources you need, when you need them.

What is the NAIC Disaster Assistance Program?

The NAIC Disaster Assistance Program is a portfolio of services provided by the NAIC to any Member's department of insurance in need of additional support due to a natural catastrophic event. Every event is different, and the impact will vary by region. The Disaster Assistance Program is customized to meet various situations and needs.

Services may include:

- Disaster relief call center (remote/virtual)
- On-site disaster resource center (DRC)
- Volunteer regulator assistance for impacted insurance departments
- Communications services (NAIC hosted website, media communications, interstate/interagency communications)
- Coordinated data calls

What is the cost?

Your insurance department does not pay for these services. The NAIC covers the cost of services, including a toll-free phone line, call center equipment, facility coordination, website hosting, and travel/lodging expenses for regulator volunteers.

How do we request Disaster Assistance Program services?

Contact the NAIC Member Services department to request assistance. We will work with you and your team to identify your needs and review your request for funded support.

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