Monique:

Our P&C filing review folks identified the following errors:

- Many hyperlinks in the handbook appear to be incorrect. For example, the link to the D committee on page 8 takes the user to the CMS website. The link to the Universal Transmittal Documents in the first paragraph on page 9 takes the user to healthcare.gov. The link to SERFF on page 9 takes the user to the SOA website. Etc. (This seems to be a problem throughout the handbook.)

- On page 16, there is a text box that states “Jan. 1: First policy is written at new rate level; 9% earned.” We believe it should instead state 0% earned.

- On page 18, “Exponential: \( Y = b \cdot (ax)^x \)” should instead be “Exponential: \( Y = b \cdot (aX)^x \).”

- At the bottom of page 20, the Step 1 Age-to-Age factors for AY2019 states: “200/100 = 2.0.” We’re not sure where that data is coming from. We think it should instead be left blank as there was no development past 12 months for AY2019.

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