## Quiz Summary

AVERAGE SCORE
60\% • 5.4/9 PTS



Q1 What is your role in choosing your health insurance policy?


Q2 Have you been tested or treated for coronavirus?


Q3 Did you get any bills related to your coronavirus test or treatment that you expected your insurance to cover?


Q4 Which of the following categories best describes your employment status?


Q5 Have you lost your workplace health insurance within the past three months?


Q6 Did you attempt to replace your health insurance?



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Q7 How satisfied were you with your options?


## Q8 What is your current primary source of health insurance?



Q9 If you were to lose your employer-sponsored health insurance, how likely is it that you could find acceptable health insurance that you could afford?


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## Q10 Did you buy a:



Q11 What's important to you when you choose a health insurance policy? (Choose all that apply)


Q12 Have you delayed medical appointments or surgery due to the coronavirus pandemic?


Q13 Do you feel you understand how your health insurance would pay for coronavirus testing and treatment?


Q14 Say you or a family member needed medical treatment, and your share of the costs were your health insurance policy's full annual deductible. Could you afford it?


Q15 Have you heard of the term "surprise medical billing"?


## Q16 How would you define a "surprise medical bill"?



A bill for the charges when you use a provider who is outside your health insurance ne
A bill for charges you think your insurance company has already paid.
A bill for services or medications that you don't think you ever received.
A bill for services or medications that the insurance company said it would pay but nol

| QUIZ STATISTICS |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: |
| $\begin{aligned} & \text { Percent Correct } \\ & 22 \% \end{aligned}$ | Average Score 0.2/1.0 (22\%) | Standard Deviation$0.41$ |  | Difficulty$1 / 9$ |  |
|  | $\checkmark$ A BILL FOR THE CHARGES WHEN YOU USE A PROVIDER WHO IS OUTSIDE YOUR HEALTH INSURANCE NETWORK, EVEN IF YOU DIDN'T CHOOSE THE OUTSIDE PROVIDER. | A BILL FOR CHARGES YOU THINK YOUR INSURANCE COMPANY HAS ALREADY PAID. | A BILL FOR SERVICES OR MEDICATIONS THAT YOU DON'T THINK YOU EVER RECEIVED. | A BILL FOR SERVICES OR MEDICATIONS THAT THE INSURANCE COMPANY SAID IT WOULD PAY BUT NOW IT WON'T. | TOTAL |
| Q35: 18-29 (A) | $\begin{array}{r} 17.29 \% \\ 93 \\ \mathrm{D} \end{array}$ | $\begin{array}{r} 26.21 \% \\ 141 \end{array}$ | $17.29 \%$ | $\begin{array}{r} 39.22 \% \\ 211 \end{array}$ | $\begin{array}{r} 26.82 \% \\ 538 \end{array}$ |
| Q35: 30-44 (B) | $\begin{array}{r} 19.39 \% \\ 83 \\ \mathrm{D} \end{array}$ | $\begin{array}{r} 27.80 \% \\ 119 \end{array}$ | $\begin{array}{r} 13.79 \% \\ 59 \end{array}$ | $\begin{array}{r} 39.02 \% \\ 167 \end{array}$ | $\begin{array}{r} 21.34 \% \\ 428 \end{array}$ |
| Q35: 45-60 (C) | $\begin{array}{r} 21.50 \% \\ 135 \\ D \end{array}$ | $\begin{array}{r} 24.36 \% \\ 153 \end{array}$ | $\begin{array}{r} 15.61 \% \\ 98 \end{array}$ | $\begin{array}{r} 38.54 \% \\ 242 \end{array}$ | $\begin{array}{r} 31.31 \% \\ 628 \end{array}$ |
| Q35: > 60 (D) | $\begin{array}{r} 31.55 \% \\ 130 \\ \text { ABC } \end{array}$ | $\begin{array}{r} 22.57 \% \\ 93 \end{array}$ | $\begin{array}{r} 12.38 \% \\ 51 \\ \mathrm{~A} \end{array}$ | $\begin{array}{r} 33.50 \% \\ 138 \end{array}$ | $\begin{array}{r} 20.54 \% \\ 412 \end{array}$ |
| Total Respondents | 441 | 506 | 301 | 758 | 2,006 |

Q17 How worried are you that you or a family member will receive a surprise medical bill that will be hard for you to pay?


Q18 Have you or a family member ever received a surprise out-of-network medical bill after getting care in an emergency room, hospital, or clinic?


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Q19 About how much was the bill?


Q20 If you got a surprise medical bill in the next six months, how would you handle it? (choose all that apply)


Q21 Have you heard the terms short-term health insurance or limited-duration health insurance?


Q22 Short-term or limited duration health insurance policies must cover pre-existing conditions (health problems that you had before your coverage started, like asthma, diabetes, or cancer).


Q23 Regular health insurance/ comprehensive policies must cover pre-existing conditions (health problems that you had before your coverage started, like asthma, diabetes, or cancer).


Q24 Short-term limited duration health insurance policies must cover preventive care such as wellness visits or vaccinations.


Q25 Regular health insurance/ comprehensive policies must cover preventive care such as wellness visits or vaccinations.


Q26 Short-term health insurance policies can help people who need insurance for just a few months.


Q27 Short-term health insurance policies can consider people's medical history to reject less healthy people or people with certain health conditions.


Q28 Ending a short-term health insurance policy is considered losing your health coverage. If you cancel a short-term policy, you qualify for a special enrollment period to buy a regular comprehensive health insurance policy.


## Q29 How would you define health insurance deductible?



Q30 Do you know what the deductible is for your health care plan?


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Q31 How would you define copay?
Answered: 2,006 Skipped: 1


The amount of your medical bill that you pay after discounts are applied.
$\square$ The part of your medical bill your insurer pays.
$\square$ A fixed amount that you pay each time you use most covered medical services.

|  | THE AMOUNT OF YOUR MEDICAL BILL THAT YOU PAY AFTER DISCOUNTS ARE APPLIED. | THE PART OF YOUR MEDICAL BILL YOUR INSURER PAYS. | A FIXED AMOUNT THAT YOU PAY EACH TIME YOU USE MOST COVERED MEDICAL SERVICES. | DON'T KNOW. | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: |
| Q35: 18-29 (A) | $\begin{array}{r} 22.49 \% \\ 121 \\ \text { BC } \end{array}$ | 15.99\% 86 BCD | 52.42\% 282 BCD | 9.11\% 49 <br> BCD | $\begin{array}{r} 26.82 \% \\ 538 \end{array}$ |
| Q35: 30-44 (B) | $\begin{array}{r} 13.55 \% \\ 58 \\ \text { AD } \end{array}$ | 8.41\% 36 ACD | $74.53 \%$ $319$ | $\begin{array}{r} 3.50 \% \\ 15 \\ \mathrm{~A} \end{array}$ | $\begin{array}{r} 21.34 \% \\ 428 \end{array}$ |
| Q35: 45-60 (C) | $\begin{array}{r} 15.45 \% \\ 97 \\ \mathrm{~A} \end{array}$ | 5.10\% 32 ABD | 75.00\% 471 <br> A | $4.46 \%$ $28$ <br> AD | $\begin{array}{r} 31.31 \% \\ 628 \end{array}$ |
| Q35: > 60 (D) | $\begin{array}{r} 18.93 \% \\ 78 \\ B \end{array}$ | $1.46 \%$ <br> ABC | 78.16\% 322 A | $1.46 \%$ $6$ $\mathrm{AC}$ | $\begin{array}{r} 20.54 \% \\ 412 \end{array}$ |
| Total Respondents | 354 | 160 | 1,394 | 98 | 2,006 |

Q32 Do you know what the copay is for your health insurance policy?


Q33 In what ZIP code is your home located? (enter 5-digit ZIP code; for example, 00544 or 94305)

Answered: 1,872 Skipped: 135

|  | IN WHAT ZIP CODE IS YOUR HOME LOCATED? (ENTER 5-DIGIT ZIP CODE; FOR EXAMPLE, 00544 OR 94305) |  | TOTAL |
| :---: | :---: | :---: | :---: |
| Q35: 18-29 |  | 100.00\% | 24.95\% |
|  |  | 467 | 467 |
| Q35: 30-44 |  | 100.00\% | 20.99\% |
|  |  | 393 | 393 |
| Q35: 45-60 |  | 100.00\% | 32.32\% |
|  |  | 605 | 605 |
| Q35: > 60 |  | 100.00\% | 21.74\% |
|  |  | 407 | 407 |
| Total Respondents | 1,872 |  | 1,872 |

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## Q34 What is your race? (choose all that apply)

Answered: 2,006 Skipped: 1

White or Caucasian $\square$ Black or African American $\square$ Hispanic or Latino
Asian or Asian American $\square$ American Indian or Alaska Native
Native Hawaiian or other Pacific Islander $\square$ Other (please specify)

|  | WHITE OR CAUCASIAN | BLACK OR AFRICAN AMERICAN | HISPANIC OR LATINO | ASIAN OR ASIAN AMERICAN | AMERICAN INDIAN OR ALASKA NATIVE | NATIVE HAWAIIAN OR OTHER PACIFIC ISLANDER | OTHER <br> (PLEASE <br> SPECIFY) | TOTAL |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q35: 18-29 (A) | 58.36\% 314 BCD | 11.71\% 63 CD | 18.96\% 102 BCD | 18.03\% $97$ BCD | $\begin{array}{r} 2.60 \% \\ 14 \end{array}$ | $\begin{array}{r} 2.04 \% \\ 11 \\ D \end{array}$ | $\begin{array}{r} 0.93 \% \\ 5 \end{array}$ | $\begin{array}{r} 30.21 \% \\ 606 \end{array}$ |
| Q35: 30-44 (B) | $\begin{array}{r} 69.63 \% \\ 298 \\ \text { ACD } \end{array}$ | $\begin{array}{r} 8.41 \% \\ 36 \end{array}$ | $\begin{array}{r} 12.38 \% \\ 53 \\ \text { AD } \end{array}$ | $\begin{array}{r} 11.68 \% \\ 50 \\ \mathrm{AD} \end{array}$ | $\begin{array}{r} 3.04 \% \\ 13 \end{array}$ | $\begin{array}{r} 1.17 \% \\ 5 \end{array}$ | $\begin{array}{r} 1.87 \% \\ 8 \end{array}$ | $\begin{array}{r} 23.08 \% \\ 463 \end{array}$ |
| Q35: 45-60 (C) | 76.11\% 478 ABD | $\begin{array}{r} 7.48 \% \\ 47 \\ \mathrm{~A} \end{array}$ | $8.76 \%$ $55$ $A D$ | 8.12\% <br> 51 <br> AD | $2.71 \%$ | $\begin{array}{r} 1.43 \% \\ 9 \end{array}$ | $\begin{array}{r} 1.91 \% \\ 12 \end{array}$ | $\begin{array}{r} 33.35 \% \\ 669 \end{array}$ |
| Q35: > 60 (D) | 90.05\% 371 ABC | $\begin{array}{r} 5.58 \% \\ 23 \\ \mathrm{~A} \end{array}$ | $2.67 \%$ $11$ <br> ABC | $2.91 \%$ $12$ <br> ABC | $\begin{array}{r} 1.70 \% \\ 7 \end{array}$ | $\begin{array}{r} 0.24 \% \\ 1 \\ \mathrm{~A} \end{array}$ | $\begin{array}{r} 1.21 \% \\ 5 \end{array}$ | $\begin{array}{r} 21.44 \% \\ 430 \end{array}$ |
| Total <br> Respondents | 1,461 | 169 | 221 | 210 | 51 | 26 | 30 | 2,006 |

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## Q35 Age

Answered: 2,007 Skipped: 0


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## Q36 Gender

Answered: 2,007 Skipped: 0


|  | MALE |  | FEMALE |  | TOTAL |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Q35: 18-29 (A) | $47.58 \%$256 |  | 52.42\% |  | 26.81\% |  |
|  |  |  |  | 282 | 538 |  |
| Q35: 30-44 (B) | 47.09\% |  |  | 52.91\% |  | 21.38\% |
|  | 202 |  | 227 |  | 429 |  |
| Q35: 45-60 (C) | 43.95\% |  | 56.05\% |  |  | 31.29\% |
|  | 276 |  | 352 |  | 628 |  |
| Q35: > 60 (D) |  | 49.27\% |  | 50.73\% |  | 20.53\% |
|  |  | 203 |  | 209 |  | 412 |
| Total Respondents | 937 |  | 1,070 |  | 2,007 |  |

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Q37 Household Income
Answered: 2,006 Skipped: 1


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## Q38 Region



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## Q39 Device Type



