from Jody Ullman - WI to everyone: 2:02 PM

Sorry - evidently having audio issues again. Rebecca will be on, but had a scheduling conflict and will be a little late.

from Jody Ullman - WI to everyone: 2:14 PM

I agree with Bernie

from Jody Ullman - WI to everyone: 2:14 PM

It should be included in an interrogatory

from Emily Brill to everyone: 2:15 PM

is information shared in an interrogatory public?

from caren alvarado to everyone: 2:26 PM

Agree with Birnies suggestion

from Emily Brill to everyone: 2:32 PM

a lot of retailers are now doing vet care

from Emily Brill to everyone: 2:42 PM

does any company get any applications by mail????

from caren alvarado to everyone: 2:44 PM

Emily we get none via mail

from Jody Ullman - WI to everyone: 2:45 PM

The only thing I can think of that this information would be useful is if it becomes a problem that the initial contact is used only as a lead generator and then the "closing" ends up being deceptive

from Jody Ullman - WI to everyone: 2:46 PM

similar to the issue we have with STLD health plans

from Jody Ullman - WI to everyone: 2:53 PM

Could this be addressed as a marketing question in an interrogatory?