

From: Julie Fairbanks <Julie.Fairbanks@scc.virginia.gov>
Sent: Friday, May 27, 2022 1:32 PM
To: Wallace, Petra <PWallace@naic.org>
Cc: Lyons, Brant <Brant.Lyons@scc.virginia.gov>
Subject: RE: NAIC Notice: Comments Due Date Extended to May 27, 2022 Market Conduct Examination Guidelines (D) Working Group Exposure Drafts

Hi Petra,

VA would like to submit the following comment to the proposed Chapter 24B MHPAEA:

To be consistent with the other chapters in the Market Regulation Handbook, the *Review Procedures and Criteria* section should not dictate what the “health carrier shall” do to be compliant with each requirement. The MRH should provide guidance to the examiner to explain what needs to be done to determine whether the health carrier is in compliance with each requirement or not and the Chapter should be revised accordingly.

Thank you,

Julie R. Fairbanks, CIE, FLMI, AIRC, MCM
BOI Manager, Market Conduct Section
Life and Health Division
804-371-9385
julie.fairbanks@scc.virginia.gov

The designation at the bottom of this communication is solely for internal use by the SCC. This designation does not control the recipient’s use or disclosure of this communication, and it does not affect any obligation the recipient may have to maintain confidentiality.