

From: Rodriguez, Mary Kay - OCI <MaryKay.Rodriguez@wisconsin.gov>
Sent: Tuesday, April 20, 2021 9:45 AM
To: Dzurec, Katie <kdzurec@pa.gov>
Cc: Helder, Randy <RHelder@naic.org>
Subject: Other Health MCAS

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

FYI – the 2019 data call included the following third party services:

- 49 - Does the company delegate administration, claims, complaints, medical underwriting, pricing, producer appointments, advertisement, lead generation, enrollment, or marketing of STLD policies to third parties? (Yes/No)
- 50 - Is there any other person or entity the company pays, directly or indirectly, for services associated with issuance and service of these contracts? (Yes/No)
- 51 - If Yes to either 49 or 50, for each of the following identify all applicable parties, and indicate whether each is properly licensed:
 - 51a – Administration
 - 51b – Claims
 - 51c – Complaints
 - 51d - Medical underwriting
 - 51e – Pricing
 - 51f – Producer appointments
 - 51g - Marketing, advertisement, lead generation, enrollment
 - 51h – Other – specify

I believe we decided we were going to ask if the company had contracts with the third party. Would it make sense to ask if the company performs audits of the third party and if so, frequency of audits (annual, semi-annual, etc.) and date last audit completed.



Mary Kay Rodriguez, AIE, AMCM, APIR | Advanced Insurance Examiner
Wisconsin Office of the Commissioner of Insurance
marykay.rodriguez@wisconsin.gov | www.oci.wi.gov

