



Hurricanes & Resiliency

BIOGRAPHIES

CIPR EVENT / 2020 NAIC SUMMER NATIONAL MEETING
WEDNESDAY, AUGUST 12 | 9:30AM CDT – 12:00PM CDT





Dr. Wouter Botzen

**PROFESSOR OF ECONOMICS OF CLIMATE
CHANGE AND NATURAL DISASTER / VU
UNIVERSITY AMSTERDAM**

Dr. Wouter Botzen is full Professor of Economics of Climate Change and Natural Disasters at the Department of Environmental Economics, Institute for Environmental Studies (IVM), Vrije Universiteit Amsterdam. He is Head of the Department of Environmental Economics. Moreover, he is full Professor of Economics of Global Environmental Change at the Utrecht University School of Economics, Utrecht University. He is a senior research fellow at the Risk Management and Decision Processes Center at the Wharton School of the University of Pennsylvania.

Wouter obtained his PhD degree in economics (cum laude) in 2010 for his thesis on the economics of insurance against climate change. His thesis won the Junior Societal Impact Award of the VU University and was published in revised form by Cambridge University Press. At IVM Wouter is involved in teaching various courses on Environmental Economics. He coordinates research on climate change economics and supervises several PhD students. His main research interests are climate change economics with a particular focus on risk, natural disaster insurance, behavioral economics of decision making under risk, and natural disaster risk assessment and management. He has published more than 100 articles in international scientific journals on these themes. His publications span top economic journals, such as International Economic Review, and multi-disciplinary journals, such as Nature and Science.

Dr. Botzen holds a PhD from Vrije Universiteit Amsterdam and an MSc in economics from the University of Maastricht.



Leslie Chapman-Henderson

PRESIDENT AND CEO FEDERAL ALLIANCE FOR SAFE HOMES (FLASH)

Leslie Chapman-Henderson is the president and chief executive officer of the nonprofit Federal Alliance for Safe Homes (FLASH), the country's leading consumer advocate for strengthening homes and safeguarding families from natural and manmade disasters. FLASH was founded in 1998 and brings together more than 100 diverse partners that share a vision of making America a more disaster-resilient nation.

Leslie's experience and expertise span creative, technical, and public policy initiatives from delivery of the award-winning, 4-D "edu-tainment" experience, StormStruck: A Tale of Two Homes® at Epcot® at the Walt Disney World® Resort to the development of Blueprint for Safety®, a landmark education program. In 2016, she developed the award-winning National Hurricane Resilience Initiative - #HurricaneStrong, presented by FEMA, FLASH, NOAA, and The Weather Channel. One of her most recent projects is the creation of No Code. No Confidence. - InspectToProtect.org, a groundbreaking, research-informed public education campaign that drives resilience by increasing transparency regarding building code adoption statuses across the United States.

In 2016, she and her team organized the landmark National Earthquake Conference that inspired worldwide news coverage and \$10 million in additional funding for the Earthquake Early Warning research effort.

She promotes resilience through public speaking, testimony, publication of commentary papers, the Road to Resilience blog, and by bringing together disaster safety thought leaders to leverage collaboration on behalf of the cause. Leslie has delivered keynote addresses for diverse audiences including Fortune 500 companies; academic institutions; national associations; and international conventions like the South by Southwest Interactive (SXSWi) in Austin, Texas; and the 2015 Aon Benfield Biennial Hazards Conference in Australia. In 2013, she addressed the United Nations as a panelist on World Habitat Day on the topic, "Resilient Design - To Build or Not to Build?"

She has appeared in thousands of news stories including articles in the Associated Press, Bloomberg News, Chicago Tribune, Los Angeles Times, Miami Herald, USA Today, Washington Post, and more. Her television and radio appearances include AccuWeather, CNN, FOX News, Good Morning America, MSNBC, and The Weather Channel; nationally-syndicated programs such as This New House, Home Again with Bob Vila; and a one-hour, PBS special she co-produced entitled, Blueprint for Safety - Disaster-Resistant Homes. Leslie is proud to be a "Weather Geek" after her 2016 appearance on The Weather Channel show by the same name.

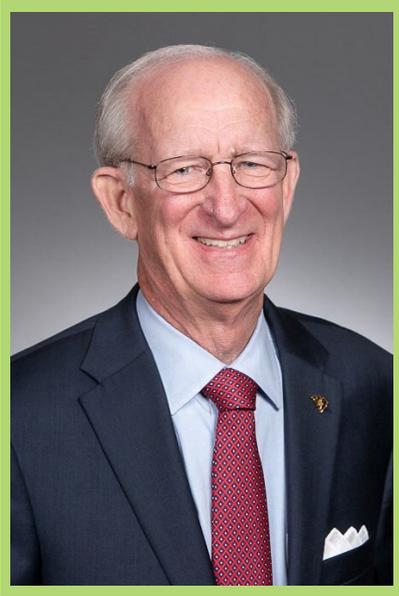


Dr. Anne Cope

**CHIEF ENGINEER
INSURANCE INSTITUTE FOR BUSINESS
HOME AND SAFETY (IBHS)**

Dr. Anne Cope joined IBHS in 2009 just a few months before the groundbreaking for the construction of the IBHS Research Center in Richburg, South Carolina. As the Chief Engineer, she leads the development of research programs to improve the performance of structures in hurricanes, wildfires, severe thunderstorms, and hailstorms as well as the team of engineers, scientists, and skilled craftsman who conduct research on full-scale homes and commercial buildings. She is responsible for the team's implementation of research findings into building codes and standards.

Prior to joining IBHS, Dr. Cope was a project manager and structural engineer with Reynolds, Smith & Hills, Inc., designing projects for NASA, Department of Defense, and commercial launch operations. Dr. Cope's research encompasses topics ranging from the full-scale simulation of wind effects on buildings to detailed studies of the vulnerabilities of buildings to natural hazards and the development of damage prediction models. She is also a proud veteran of the United States Army. She earned her bachelor's and master's degrees in civil engineering from Clemson University, and her doctorate from the University of Florida. She is a registered professional engineer in Florida and South Carolina.



Raymond G. Farmer

NAIC PRESIDENT
SOUTH CAROLINA INSURANCE DIRECTOR

Raymond Farmer has served as Director for the South Carolina Department of Insurance since former Governor Nikki Haley appointed him on November 13, 2012. Mr. Farmer brings fifty years of experience in the insurance industry to his leadership role.

Mr. Farmer served as the Deputy Insurance Commissioner of the Enforcement Division for the Georgia Department of Insurance and more recently Vice President for the American Insurance Association. Mr. Farmer is a member of the State Bar of Georgia and a member of the Tort and Insurance Practice section, as well as the Workers' Compensation section.

In 2014, he was named the Industry Person of the Year from the Independent Agents and Brokers of South Carolina. In 2017, Mr. Farmer received The Order of the Palmetto from Governor Haley, the state's highest civilian honor awarded to citizens of South Carolina for extraordinary lifetime service and achievements of national or statewide significance. In 2018, Mr. Farmer oversaw the passing of the Data Security Law – a law that is the first in the nation to require insurance companies to have a comprehensive and secure plan to protect consumer data. Mr. Farmer also has the honor of being elected to serve as the President for the National Association of Insurance Commissioners.

Mr. Farmer is a native of Atlanta and he and his wife, Gayle, have two children and five grandchildren.



Ken Graham

DIRECTOR NATIONAL HURRICANE CENTER

Ken Graham is the Director of the NOAA National Hurricane Center in Miami, Fla. He received his Bachelor of Atmospheric Science Degree at the University of Arizona, and earned a Master of Science Degree in Geosciences from Mississippi State University. While in Mississippi, he was a broadcast meteorologist for a CBS affiliate and was an agricultural meteorologist for the Mississippi Network Radio.

Ken began his career with NOAA in 1994 as an Intern Forecaster at the National Weather Service (NWS) in New Orleans. His career took him to agency's Southern Region Headquarters in Fort Worth, Tex., as the Marine and Public Program Manager during National Weather Service Modernization in the early 1990s. He became the Meteorologist-in-Charge (MIC) at NWS forecast offices in Corpus Christi, Tex., and Birmingham, Ala., where the office was awarded the Department of Commerce medal each year (2001-2005) for innovative services, such as Instant Messaging with television stations during critical events such as the Veteran's Day Tornado Outbreak.

He has served as Systems Operations Chief at Southern Region Headquarters where he won a Bronze Medal for leading a team to make critical repairs in New Orleans following Hurricane Katrina. He moved to Washington D.C. to be Chief of Meteorological Services where he worked closely with partners to improve services and briefed Congressional Committees. He then served as the MIC at the NWS New Orleans/Baton Rouge office, during which time the office won the Department of Commerce Bronze medal for innovative services during Hurricane Gustav and Ike, the National Weather Association's Operational Meteorology Award, and was included in the Department of Commerce Gold Medal Award for Decision Support Service that was presented to NOAA for the Deepwater Horizon oil spill. Ken received the National Weather Museum's Weather Hero Award for 2010.

Ken has extensive experience working directly with emergency managers during numerous high impact events, including nearly two decades along the U.S. coast. He has deployed to emergency operations centers, provided Impact Based Decision Support Briefings for emergency managers and elected officials, and delivered numerous training sessions and exercises related to tropical weather. Ken was elected a board member of the Louisiana Emergency Preparedness Association, is a member of the National Weather Association and the American Meteorological Society, and is a licensed HAM Radio Operator. He is also Chair of the World Meteorological Organization RA-IV.



Greta Richardson

**PRODUCT DELIVERY DIVISION DIRECTOR
FEDERAL EMERGENCY MANAGEMENT
(FEMA)**

Greta Richardson is the Product Delivery Division Director at FEMA/FEMA overseeing FIMA's Claims, Underwriting, Industry Management and NFIP Direct branches. She has over 25 years of experience managing and/or supporting FEMA programs which includes the National Flood Insurance Program (NFIP) and the Individual Assistance Technical Assistance Contract (IA-TAC). She led the NFIP Bureau and Statistical Agent (BSA) as Project Director and previously served as Claims Manager for a Write Your Own servicing vendor. At the NFIP Direct Servicing Agent (DSA), she managed the field General Adjusters, performed oversight of the NFIP Claims Presentations, supervised Claim Examiners and managed disaster response offices throughout the U.S. Ms. Richardson has a Bachelor of Business Administration degree with a concentration in Insurance and holds the Associate in National Flood Insurance (ANFI) designation.