Conference Call

MARKET CONDUCT EXAMINATION STANDARDS (D) WORKING GROUP

Wednesday, September 14, 2016
1:30 p.m. ET/12:30 p.m. CT/11:30 a.m. MT/10:30 a.m. PT

ROLL CALL

Bruce R. Ramge, Chair
Jim Mealor, Vice Chair
Damion Hughes
Kurt Swan
Lee Backus/Sharon Shipp
Mark Ossi/Debra Peirce
Doug Ommen
Lori Cunningham
John Turchi
Paul Hanson
Peggy Willard-Ross
Win Pugsley
Nebraska
Missouri
Colorado
Connecticut
District of Columbia
Georgia
Iowa
Kentucky
Massachusetts
Minnesota
Nevada
New Hampshire
Cliff Day
Robert McLaughlin
Tracy Biehn
Angela Dingus
Joel Sander
Constance Arnold
Christina Rouleau
Julie Fairbanks
Jeanette Plitt
Mark Hooker
Cari Lee/Marcia Zimmer
New Jersey
New York
North Carolina
Ohio
Oklahoma
Pennsylvania
Vermont
Virginia
Washington
West Virginia
Wisconsin

AGENDA

1. Consider Adoption of the Report of the Standardized Data Request (D) Subgroup
   —Russ Hamblen (KY)  Attachment 1

2. Review and Discuss Draft New Producer, Marketing and Sales, Commission and Complaint
   Standardized Data Requests, Sept. 1 Drafts for Inclusion in the Market Regulation Handbook
   Reference Documents—Director Bruce R. Ramge (NE)  Attachment 2

3. Hear a Presentation on Process Review Methodology—Don Koch (NorthStarExams, LLC)

4. Review and Discuss Draft Health Reform Market Conduct Examination Standards —
   Network Adequacy, April 26 Draft for Inclusion in the Market Regulation Handbook
   —Director Bruce R. Ramge (NE)  Attachment 3
   - New York Sept. 9 Suggested Revisions to Network Adequacy Examination Standard #6 (Shown in yellow)
   - New York Aug. 24 Comments
   - New York Aug. 23 Suggested Revisions to Network Adequacy Examination Standards
   - NAIC Consumer Representatives’, America’s Health Insurance Plans (AHIP) and Blue Cross
     and Blue Sild Association (BCBSA) Aug. 15 Suggested Revisions Network Adequacy
     Examination Standards (Track Changes Version)
   - NAIC Consumer Representatives’, America’s Health Insurance Plans (AHIP) and Blue Cross
     and Blue Shield Association (BCBSA) Aug. 12 Suggested Revisions to Network Adequacy
     Examination Standards (Track Changes Accepted)

5. Discuss Referral from the Cybersecurity (EX) Task Force—Director Bruce R. Ramge (NE)

6. Discuss Proposed Market Regulation Handbook Revisions Received from the Market Information Systems
   Research and Development (D) Working Group—Bruce Ramge (NE)

7. Discuss Any Other Matters Brought Before the Working Group—Director Bruce R. Ramge (NE)

8. Adjournment

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