MAC WITH FIREFOX 8.0 OR HIGHER BROWSER MAINTENANCE

Contents
MAC WITH FIREFOX 8.0 OR HIGHER BROWSER MAINTENANCE ................................................................. 1
CLEARING FIREFOX BROWSER TEMPORARY FILES .................................................................................... 2
COOKIE/SECURITY SETTINGS ...................................................................................................................... 3
CLEARING FIREFOX BROWSER TEMPORARY FILES

- On the menu bar, click the Tools menu, and select Clear Recent History...

- Select how much history you want to clear by clicking the drop-down menu next to Time range to clear to choose how much of your history Firefox will clear.

- Next, click the arrow next to “Details” to select exactly what information you wish to clear.
- Click the “Clear Now” button.
COOKIES/SECURITY SETTINGS

- Open Firefox and go to www.paypal.com (this will make sure there are no issues with the Paypal website (there should not be any).
- Go to Firefox (by the apple button at the top of the page, minimize to view it if necessary) and click on preferences
- Click on the privacy icon (see below) Please make sure is it set like the following picture
- Click on exceptions and then enter the following two websites one at a time (include the asterisk)
  - *.nipr.com and click allow
  - *.naic.org and click allow
- Click on the Advanced icon and the encryption tab and make sure it is set like the following
- Click on the Advanced Icon and the Encryption tab and make sure it is set like the following
  - Use SSL 3.0
  - Use TLS 1.0

- Click the red X in the upper right to close the screen
- Close Firefox (click on Firefox and then quit Firefox)
- Reopen Firefox and retry your application